PUBLIC LIBRARY SERVICES BRANCH

BRITISH COLUMBIA PUBLIC LIBRARIES STATISTICS

2005

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BRITISH COLUMBIA

PUBLIC LIBRARIES STATISTICS

2005

Compiled by the Public Library Services Branch
Ministry of Education
Victoria, British Columbia
2006

FEB 0 6 2007

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National Library of Canada Cataloguing in Publication Data
Main entry under title:
[Public libraries statistics (Victoria, B.C.)]
Public libraries statistics = 1965-

Annual.
At head of title: British Columbia.
Issuing body varies: 1968-1967, Public Library Commission, 1968-1977, Library Development Commission; 1978-2000, Library Services Branch, 2001- , Public Library Services Branch.
Continues: British Columbia public libraries ... statistics. ISSN 1524-570X.
ISSN 0384-8914 = Public libraries statistics (Victoria)

1. Public libraries - British Columbia - Statistics - Periodicals. I. British Columbia. Public Library Commission. II. British Columbia. Library Development Commission. III. British Columbia. Library Services Branch. IV. British Columbia. Public Library Services Branch. V. Title: British Columbia public libraries statistics

Z731.B7P82 027.4'711 C76-083788-1

2007-01363/

INTRODUCTION

British Columbia Public Libraries Statistics is an annual publication of the Public Library Services Branch of the Ministry of Education. It provides a compilation of statistical and financial data summarizing the activities of British Columbia public libraries for the calendar year. The statistics and the complete survey questions are also published on the Ministry of Education web site at:

http://www.bced.gov.bc.ca/pls/

Since 1997, the statistics have been collected electronically, using a web-based survey that accepts data filed by all public libraries in the province. The validity of the statistics in this publication is subject to the accuracy of the data supplied in the online Annual Survey of Public Libraries.

Tables are ordered alphabetically by library name and numerically by population served. The entry n.d. means no data was supplied by the library; n.a. means the entry does not apply to the library. Zero values are represented by a dash (-). Figures appearing in italics are estimates derived from responses to a Typical Week Survey conducted during October 2005. This year, there are two new appendices: Typical Week and selected statistics for Reading Centres.

For the purposes of this publication, the population of a public library service area is the population of the area from which the public library receives local government tax support. The population of View Royal is served by two libraries, Greater Victoria Public Library and View Royal Public Library Association. Population for a service area is only reported once. Because the service population is related to operating grants, for the purposes of this document, the population (8,045) of View Royal is reported under Greater Victoria Public Library. All other data for View Royal Public Library Association are reported in the tables.

The annual compilation of public library statistics is an important accountability, planning, and performance measurement tool for library trustees, library staff and local government officials. The Public Library Services Branch is grateful for the support and cooperation of the public libraries of the province in providing the data for this publication.

As always, the Branch will be pleased to receive comments and suggestions for improvements to the publication.

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BRITISH COLUMBIA PUBLIC LIBRARIES
SUMMARY AND COMPARISON

	2005	2004	1995
Population of Province	4,254,522 (2004 estimate)	4,196,383 (2003 estimate)	3,667,900 (1994 estimate)
Population Served (% of Total)	**4,134,570 (97.2%)**	**4,081,419 (97.3%)**	**$3,586,614 (97.8%)**
Revenue from Local Support (% of Total)	$140,753,828 (84.0%)	$135,573,850 (84.8%)	$97,119,526 (82.2%)
Revenue from Provincial (PLSB) Grants (% of Total)	$11,910,523 (7.1%)	$9,705,311 (6.1%)	$8,262,479 (7.0%)
Revenue from Other Grants (% of Total)	$1,957,803 (1.2%)	$1,812,150 (1.1%)	$586,445 (0.5%)
Other Revenue (% of Total)	$12,959,145 (7.7%)	$12,723,442 (8.0%)	$12,121,685 (10.3%)
Total Revenue (per capita)	**$167,581,300 ($40.53)**	**$159,814,752 ($39.16)**	**$118,090,135 ($32.93)**
Expenditure on Salaries (% of Total)	$105,434,390 (64.8%)	$101,259,178 (64.6%)	$71,309,720 (61.6%)
Expenditure on Materials (% of Total)	$23,209,979 (14.3%)	$21,826,126 (13.9%)	$16,142,251 (13.9%)
Expenditure on Facilities (% of Total)	$14,625,661 (9.0%)	$14,880,093 (9.5%)	$10,890,015 (9.4%)
Other Expenditures (% of Total)	$19,324,485 (11.9%)	$18,891,247 (12.0%)	$17,491,646 (15.1%)
Total Expenditure (per capita)	**$162,594,513 ($39.33)**	**$156,856,644 ($38.43)**	**$115,833,632 ($32.30)**
Collections, Print, Volumes Held (per capita)	11,423,060 (2.76)	11,292,067 (2.77)	9,346,609 (2.61)
Collections, Print, Volumes Added (per capita)	1,017,500 (0.25)	926,568 (0.23)	920,131 (0.26)
Circulation, All Items (per capita)	**52,147,862 (12.61)**	**51,616,837 (12.65)**	**40,678,250 (11.34)**
Total Expenditure Per Circulation	$3.12	$3.04	$2.85
Professional Librarians (FTE)	474	462	412
Total Library Staff (FTE)	**2,111**	**2,079**	**1,784**
Public Service Outlets / Total Facilities Area (Sq. metres)	239 / 192,330	238 / 190,721	250 / 158,930
Total Hours of Service (All Service Points)	468,804	458,512	405,900

ALL LIBRARIES

ALPHABETICAL BY LIBRARY NAME

PER CAPITA MEASURES – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Print volumes per capita	Print titles per capita	Circulation per capita	Circulation per volume held	Circulation per hour open	Interlibrary loans borrowed per 1,000 circulation	Reference transactions per capita	Public Internet workstations per 1,000 population served	Average hours open per week per service point	Average hours open per week main service point	Full-time equivalent employees per 1,000 population served	Full-time equivalent employees per 10,000 circulation	Resident cardholders as % of population served	Square metres per capita
Alert Bay (A)	1 303	6 84	6 33	2 16	0 30	4 45	46 47	0 07	1 53	12 66	12 66	0 24	1 11	24 02	0 038
Beaver Valley (A)	5 127	5 95	5 87	13 19	2 04	31 13	8 13	1 32	0 59	43 46	43 46	0 63	0 48	52 23	0 053
Bowen Island (A)	3 344	5 01	4 57	11 96	2 25	19 58	2 88	0 65	0 60	40 85	40 85	0 43	0 36	79 69	0 063
Burnaby (M)	202 966	2 79	1 44	19 12	5 00	298 04	0 38	1 09	0 37	65 10	72 84	0 59	0 31	49 19	0 045
Burns Lake (A)	6 845	4 46	4 36	8 29	1 76	27 80	7 14	0 37	0 73	40 82	40 82	0 85	1 02	26 79	0 050
Cariboo (I)	69 650	2 87	1 63	6 52	2 05	37 19	5 91	0 36	0 50	16 29	45 76	0 37	0 56	74 99	0 041
Castlegar & District (A)	13 704	4 11	4 13	10 20	2 27	57 83	5 67	0 32	0 73	48 36	48 36	0 35	0 34	55 76	0 089
Chetwynd (A)	5 081	6 62	5 95	9 68	1 41	19 05	9 78	0 58	1 38	51 66	51 66	1 02	1 05	43 79	0 109
Coquitlam (M)	121 478	1 99	1 04	10 06	4 31	128 21	1 47	0 61	0 17	95 36	95 36	0 45	0 44	29 99	0 030
Cranbrook (M)	25 530	2 73	2 40	8 38	2 85	75 30	9 01	0 33	0 78	56 84	56 84	0 32	0 38	42 36	0 029
Creston (A)	12 681	3 33	3 16	8 86	2 43	53 15	12 78	0 16	0 32	42 28	42 28	0 40	0 45	47 62	0 026
Dawson Creek (M)	18 312	3 97	3 97	6 66	1 60	45 62	8 19	0 47	0 33	53 44	53 44	0 33	0 49	72 82	0 051
Elkford (A)	2 676	9 73	9 55	8 38	0 84	13 07	23 72	0 13	1 12	34 32	34 32	0 64	0 76	66 14	0 094
Fernie (A)	7 879	4 37	3 59	8 95	1 90	31 18	13 54	0 87	0 76	45 24	45 24	0 33	0 36	50 95	0 103
Fort Nelson (A)	6 126	5 97	5 88	7 77	1 20	21 28	8 15	1 04	0 65	44 72	44 72	0 60	0 78	58 59	0 107
Fort St James (A)	4 890	2 61	2 59	4 12	1 48	13 00	33 84	1 06	0 82	31 00	31 00	0 28	0 68	26 46	0 029
Fort St John (A)	30 017	2 29	2 28	5 13	2 13	61 24	7 26	0 22	0 30	50 32	50 32	0 26	0 51	66 11	0 024
Fraser Lake (A)	3 474	5 00	5 00	7 39	1 40	18 98	39 31	2 65	1 15	27 04	27 04	0 64	0 86	38 77	0 083
Fraser Valley (R)	647 950	1 73	0 30	9 52	4 93	105 45	0 88	0 15	0 33	48 76	n a	0 34	0 36	48 28	0 034
Gibsons & District (A)	10 541	3 68	3 50	17 68	4 49	86 80	10 33	0 75	0 57	42 94	42 94	0 57	0 32	56 78	0 061
Grand Forks & District (A)	8 870	3 56	3 56	9 00	2 32	37 44	13 56	0 27	0 68	42 64	42 64	0 47	0 52	36 25	0 061
Granisle (A)	366	34 15	25 04	10 96	0 26	4 19	66 08	n d	8 20	19 14	19 14	2 26	2 07	48 09	0 325
Greater Victoria (M)	294 377	2 85	1 07	16 55	5 16	213 52	1 16	0 99	0 55	57 05	65 40	0 57	0 34	58 17	0 039
Greenwood (A)	911	10 89	10 59	6 64	0 59	5 64	37 53	0 33	3 29	21 46	21 46	0 49	0 73	36 77	0 123
Hazelton District (A)	5 191	5 53	5 08	3 97	0 70	11 63	9 89	2 06	0 77	35 48	35 48	0 50	1 25	60 66	0 063
Houston (A)	3 666	7 37	6 78	9 60	1 24	18 42	21 25	0 54	1 64	38 22	38 22	0 56	0 58	34 64	0 135
Hudson's Hope (A)	1 156	13 94	13 10	12 20	0 84	10 79	22 90	0 23	2 60	26 16	26 16	2 33	1 91	63 93	0 182
Invermere (M)	8 470	1 72	1 72	3 38	1 88	15 95	65 91	0 05	0 35	35 88	35 88	0 23	0 68	24 78	0 028
Kaslo & District (A)	1 991	5 94	5 94	9 56	1 54	17 26	35 71	n d	1 00	22 06	22 06	0 34	0 36	77 35	0 093
Kimberley (M)	8 078	4 03	3 88	5 41	1 24	22 51	15 13	0 25	0 74	38 80	38 80	0 41	0 76	45 63	0 056
Kitimat (A)	10 449	4 57	4 02	8 74	1 75	30 92	8 32	0 83	0 38	59 08	59 08	0 65	0 74	66 43	0 086
Lillooet Area (A)	4 502	5 93	3 80	8 84	1 33	16 72	27 54	0 11	1 55	15 87	30 88	0 66	0 74	62 97	0 105
Mackenzie (M)	5 581	7 95	6 05	8 48	1 01	16 86	11 70	0 38	1 25	56 16	56 16	0 89	1 05	73 68	0 104
McBride (A)	1 975	5 81	5 80	7 25	1 12	11 94	22 41	0 63	4 05	12 00	23 92	1 11	1 53	52 30	0 134
Midway (A)	639	14 17	13 31	8 74	0 58	4 75	34 75	0 55	4 69	23 52	22 88	1 59	1 82	40 38	0 504
Nakusp (A)	2 754	5 41	5 38	12 15	2 02	31 68	17 70	0 15	0 73	21 12	21 12	0 57	0 47	60 06	0 034

PER CAPITA MEASURES – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Print volumes per capita	Print titles per capita	Circulation per capita	Circulation per volume held	Circulation per hour open	Interlibrary loans borrowed per 1,000 circulation	Reference transactions per capita	Public Internet workstations per 1,000 population served	Average hours open per week, per service point	Average hours open per week, main service point	Full-time equivalent employees per 1,000 population served	Full-time equivalent employees per 10,000 circulation	Resident cardholders as % of population served	Square metres per capita
Nelson (M)	9,784	6.35	6.04	13.25	1.94	55.45	10.20	1.04	0.72	46.76	46.76	0.66	0.50	65.83	0.115
New Westminster (M)	58,286	3.44	3.33	13.19	3.32	213.72	3.62	0.99	0.39	71.96	71.96	0.60	0.46	83.76	0.065
North Vancouver City (M)	47,413	2.21	1.76	13.15	5.04	179.63	3.29	1.66	0.38	69.44	69.44	0.66	0.50	55.69	0.027
North Vancouver District (M)	87,948	3.32	1.73	20.01	5.11	177.73	1.75	0.77	0.24	66.00	70.96	0.71	0.36	64.65	0.050
Okanagan (R)	337,041	1.75	0.37	9.91	5.09	80.45	1.28	1.38	0.31	28.64	58.61	0.39	0.39	65.93	0.043
Pemberton & District (A)	5,023	2.78	2.69	8.77	2.79	24.00	18.40	2.27	0.60	36.72	36.72	0.50	0.57	29.07	0.035
Pender Island (A)	4,664	7.59	7.59	8.55	1.06	15.17	32.35	n.d.	1.93	10.51	24.48	-	-	59.09	0.127
Penticton (M)	32,880	3.73	3.55	9.34	2.02	114.89	1.98	0.65	0.18	53.44	53.44	0.43	0.46	42.58	0.038
Port Moody (M)	26,613	4.17	3.77	18.42	4.13	138.55	1.71	1.02	0.30	70.76	70.76	0.55	0.30	70.44	0.044
Pouce Coupe (M)	862	17.91	17.83	9.41	0.52	4.28	3.45	1.39	8.12	37.94	37.94	1.37	1.45	60.44	0.107
Powell River (M)	20,426	2.49	1.65	8.45	3.12	65.76	14.67	0.24	0.24	52.52	52.52	0.50	0.60	58.08	0.026
Prince George (M)	91,326	1.77	1.44	9.24	4.60	142.88	4.38	0.81	0.27	59.04	64.54	0.51	0.55	60.62	0.038
Prince Rupert (M)	17,134	4.29	3.88	6.77	1.32	39.85	11.09	0.16	1.11	58.26	58.26	0.57	0.84	45.81	0.055
Richmond (M)	172,714	2.14	1.07	20.66	8.42	267.20	0.43	0.92	0.74	66.76	75.82	0.48	0.23	65.07	0.038
Rossland (A)	3,997	5.20	5.01	8.61	1.58	14.70	9.94	0.99	0.50	46.80	46.80	0.58	0.68	88.17	0.080
Salmo (A)	2,491	6.87	6.71	10.22	1.29	22.25	28.12	0.43	0.80	22.88	22.88	0.55	0.54	58.77	0.064
Salt Spring Island (A)	9,279	4.77	4.55	12.53	2.47	59.43	14.98	1.50	0.86	39.12	39.12	0.06	0.05	60.89	0.055
Sechelt (A)	14,404	2.50	2.24	11.97	4.46	75.62	16.48	0.83	0.49	22.80	41.60	0.42	0.35	57.40	0.056
Smithers (M)	8,310	3.26	3.16	10.05	2.89	43.67	13.44	0.62	0.72	38.24	38.24	0.40	0.40	54.58	0.045
Sparwood (A)	4,907	6.08	6.34	5.17	0.75	11.38	15.97	0.19	2.04	44.56	44.56	0.47	0.92	52.92	0.068
Squamish (M)	16,118	3.01	3.01	6.74	2.02	46.97	8.03	0.20	0.50	46.24	46.24	0.51	0.76	62.28	0.067
Stewart (A)	715	21.25	21.25	5.74	0.26	2.73	27.28	0.51	4.20	30.08	30.08	1.28	2.23	66.29	0.266
Surrey (M)	383,962	1.38	0.40	10.08	6.09	134.92	1.08	1.56	0.39	63.75	70.84	0.36	0.36	54.64	0.031
Terrace (A)	20,109	3.17	2.86	10.96	3.02	70.89	5.15	0.51	0.60	62.20	62.74	0.46	0.42	38.86	0.067
Thompson-Nicola (I)	127,195	1.94	1.30	8.10	3.72	57.12	3.20	0.56	0.39	25.78	58.24	0.46	0.57	21.54	0.052
Trail & District (M)	10,828	4.33	4.33	8.70	1.81	36.99	7.32	1.16	0.46	50.96	50.96	0.57	0.66	54.37	0.048
Tumbler Ridge (A)	2,461	12.34	12.33	7.24	0.56	9.19	35.44	0.43	2.64	38.74	38.74	1.55	2.15	66.52	0.163
Valemount (A)	2,067	7.61	7.57	11.82	1.42	13.46	33.11	1.06	1.94	36.30	36.30	1.09	0.92	53.12	0.070
Vancouver (M)	584,601	4.52	1.48	16.85	2.37	181.22	0.61	1.69	0.90	49.41	64.02	0.65	0.51	50.81	0.077
Vancouver Island (R)	408,577	2.86	0.57	11.31	3.69	77.10	1.68	0.60	0.44	32.41	n.a.	0.43	0.38	47.04	0.034
Vanderhoof (A)	8,143	1.93	1.90	4.70	2.40	22.25	33.91	n.d.	0.49	34.43	34.43	0.29	0.63	24.19	0.076
View Royal (A)		1.95	1.96	1.13	0.57	6.27	7.67	0.07	0.25	29.12	29.12	-	-	25.99	0.014
West Vancouver (M)	45,740	5.63	3.96	22.43	2.76	273.55	1.34	1.48	0.72	37.51	64.32	1.00	0.45	59.66	0.117
Whistler (M)	10,002	4.57	4.24	14.93	2.95	57.67	5.84	1.48	0.50	51.80	51.80	0.67	0.45	43.61	0.025
Total	**4,134,570**														
Average		**2.76**	**1.28**	**12.61**	**4.29**	**137.16**	**2.56**	**0.93**	**0.50**	**50.18**	**47.98**	**0.51**	**0.42**	**52.90**	**0.047**

REVENUE – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Municipal support ($)	Regional district support ($)	Local government support per capita ($)	Provincial PLSB grants ($)	Project grants ($)	Library generated revenue ($)	Donations and fundraising ($)	Other revenue ($)	**Total revenue ($)**	Revenue per capita ($)	Transfers from reserves ($)
Alert Bay (A)	1,303	6,400		4.91	9,743	336	1,026	2,295	64	**19,864**	15.24	
Beaver Valley (A)	5,127		141,366	27.57	25,905	12,396	6,095	-	177	**186,029**	36.28	
Bowen Island (A)	3,344	120,000		35.89	17,564	64,984	8,674	15,247		**226,469**	67.72	3,257
Burnaby (M)	202,966	6,454,975		31.80	490,885	14,772	731,226	2,965	1,264,115	**8,958,938**	44.14	
Burns Lake (A)	6,845		111,548	16.30	33,636	8,784	12,404	104,300		**270,672**	39.54	
Cariboo (I)	69,650		2,046,602	29.38	296,403	57,388	45,426	1,467	61,629	**2,508,915**	36.02	652,000
Castlegar & District (A)	13,704	185,386	117,804	22.12	51,111	22,062	19,783	5,597	2,693	**405,036**	29.56	205
Chetwynd (A)	5,081		315,732	62.14	25,265	11,891	14,667	31,457	791	**399,802**	78.69	16,000
Coquitlam (M)	121,478	3,385,350		27.87	290,928	514	151,840	52,000	33,066	**3,913,698**	32.22	65,000
Cranbrook (M)	25,530	305,150	88,610	15.42	87,234	8,568	29,150	28,887	1,513	**549,112**	21.51	-
Creston (A)	12,681		251,732	19.85	48,233	12,832	9,079	5,412	4,952	**332,240**	26.20	-
Dawson Creek (M)	18,312	283,000		15.45	64,670	4,542	13,283	6,025	371	**371,891**	20.31	-
Elkford (A)	2,676	68,548	9,940	29.33	16,752	4,500	4,647	3,265	2,310	**109,981**	41.10	-
Fernie (A)	7,879	148,140	31,775	22.83	36,645	11,746	22,682	9,647	1,802	**262,437**	33.31	-
Fort Nelson (A)	6,126		211,082	34.46	28,293	-	14,898	-	-	**254,273**	41.51	-
Fort St. James (A)	4,890	72,384	11,000	17.05	24,701	-	2,665	42,515	1,224	**154,489**	31.59	-
Fort St. John (A)	30,017	325,000	76,000	13.36	97,528	14,079	32,319	9,472	1,860	**556,258**	18.53	-
Fraser Lake (A)	3,474	41,500	7,558	14.12	17,930	-	1,617	14,619	-	**83,224**	23.96	-
Fraser Valley (R)	647,950	14,973,180	162,356	23.36	1,576,350	51,237	972,748	92,428	88,407	**17,916,706**	27.65	-
Gibsons & District (A)	10,541	-	396,045	37.57	47,810	-	25,296	10,396	1,584	**481,131**	45.64	-
Grand Forks & District (A)	8,870	-	257,690	29.05	40,067	5,916	15,760	2,756	340	**322,528**	36.36	-
Granisle (A)	366	30,200	500	83.88	9,758	4,394	1,440	702	770	**47,764**	130.50	-
Greater Victoria (M)	294,377	9,552,503	-	32.45	697,996	24,482	752,173	89,310	44,291	**11,160,755**	37.91	-
Greenwood (A)	911	5,000	3,300	9.11	8,687	7,298	2,638	4,418	36	**31,377**	34.44	-
Hazelton District (A)	5,191	2,500	79,238	15.75	25,730	6,865	4,612	825	1,182	**120,952**	23.30	-
Houston (A)	3,666	82,500	-	22.50	22,393	21,296	6,255	2,348	1,684	**136,476**	37.23	-
Hudson's Hope (A)	1,156	75,416	-	65.24	11,122	7,185	1,038	6,810	1,387	**102,958**	89.06	-
Invermere (M)	8,470	34,000	40,437	8.79	38,155	1,080	8,728	29,363	1,888	**153,652**	18.14	-
Kaslo & District (A)	1,991	522	22,267	11.45	11,871	20,018	2,516	3,623	346	**61,162**	30.72	-
Kimberley (M)	8,078	116,030	31,640	18.28	39,216	4,500	12,869	2,190	26	**206,471**	25.56	-
Kitimat (A)	10,449	501,857	-	48.03	46,970	13,516	17,414	5,132	-	**584,889**	55.98	-
Lillooet Area (A)	4,502	-	142,000	31.54	27,560	19,651	8,138	6,288	9,340	**212,977**	47.31	-
Mackenzie (M)	5,581	217,770	640	39.13	25,311	-	-	-	-	**243,721**	43.67	-
McBride (A)	1,975	-	105,987	53.66	12,886	13,782	5,872	3	-	**138,530**	70.14	-
Midway (A)	630	7,500	1,300	13.77	8,500	20,014	2,026	6,659	5,240	**51,239**	80.19	-
Nakusp (A)	2,754	-	60,081	21.82	16,443	9,977	2,314	5,431	818	**95,064**	34.52	-

REVENUE – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Municipal taxation ($)	Regional district support ($)	Local government support per capita ($)	Provincial PLSB grants ($)	Project grants ($)	Library generated revenue ($)	Donations and fundraising ($)	Other revenue ($)	Total revenue ($)	Revenue per capita ($)	Transfers from reserve ($)
Nelson (M)	9,784	439,620	-	44.93	45,739	2,377	67,955	15,311	2,664	**573,666**	58.63	-
New Westminster (M)	58,286	2,559,798	-	43.92	144,676	4,500	100,112	-	-	**2,809,086**	48.19	-
North Vancouver City (M)	47,413	2,154,942	-	45.45	117,119	3,500	92,429	4,604	13,180	**2,385,774**	50.32	-
North Vancouver District (M)	87,948	3,922,152	-	44.60	220,148	2,048	294,707	17,834	23,476	**4,433,413**	50.41	-
Okanagan (R)	337,041	7,435,229	2,701,807	30.08	1,057,416	141,125	395,641	36,788	19,760	**11,787,757**	34.97	372,570
Pemberton & District (A)	5,023		135,800	27.04	25,474	2,000	6,407	7,637	677	**177,996**	35.44	-
Pender Island (A)	4,664		68,513	14.69	24,895		17,586	9,454	1,373	**121,821**	26.12	-
Penticton (M)	32,880	850,098	-	25.85	105,062	-	104,315	8,260	6,891	**1,074,626**	32.68	-
Port Moody (M)	26,613	1,010,746	-	37.98	86,812	37,652	75,962	22,987	-	**1,234,159**	46.37	24,000
Prince Coupe (M)	862	28,383	-	32.93	8,500	5,818	-	2,934	197	**45,832**	53.17	-
Powell River (M)	20,426	347,800	152,405	24.49	72,345	10,666	21,487	58	2,618	**607,379**	29.74	-
Prince George (M)	91,105	2,832,297	102,140	32.13	239,995	47,026	147,877	110,853	12,524	**3,492,712**	38.24	-
Prince Rupert (M)	17,134	450,876	-	26.31	66,183	33,485	38,622	8,261	-	**597,429**	34.87	-
Richmond (M)	172,714	6,070,400	-	35.15	409,080	35,230	414,325	63,540	-	**6,992,575**	40.49	-
Rossland (A)	3,997		110,707	27.70	14,488	2,744	3,427	1,132	246	**132,744**	33.21	-
Salmo (A)	2,491	20,570	25,141	18.35	16,664	17,288	4,364	3,469	1,133	**88,628**	35.58	-
Salt Spring Island (A)	9,279		83,680	9.02	40,169		14,609	25,069	3,294	**166,821**	17.98	-
Sechelt (A)	14,404	349,500	125,865	33.00	55,700	4,940	20,236	9,973	1,253	**567,467**	39.40	43,359
Smithers (M)	8,310	117,260	23,481	16.94	40,095	12,750	16,411	3,445	-	**213,442**	25.68	19,486
Spanaxod (A)	4,907	118,400	17,695	27.73	24,549	1,304	7,685	5,383	4,170	**179,186**	36.52	-
Squamish (M)	16,118	558,509	10,000	35.27	62,165	10,186	33,003	4,311	669	**678,843**	42.12	-
Stewart (A)	715	35,000	-	48.95	13,037	1,000	1,617	146	27	**50,827**	71.09	-
Surrey (M)	383,962	9,299,000	-	24.22	898,248	21,454	647,297	56,688	-	**10,922,687**	28.45	-
Terrace (A)	20,109	497,850	-	24.76	71,394	25,024	36,157	4,349	505	**635,279**	31.59	-
Thompson-Nicola (I)	127,195	-	6,490,239	51.03	408,277	4,760	107,735	21,735	8,240	**7,040,986**	55.36	-
Trail & District (M)	10,828		377,540	34.87	49,205	1,440	9,646	18,177	-	**456,008**	42.11	-
Tumbler Ridge (A)	2,461	109,975	-	44.69	15,061	11,994	3,054	10,183	1	**150,268**	61.06	-
Valemount (A)	2,067		92,000	44.51	15,065	6,808	4,574	1,826	665	**120,937**	58.51	-
Vancouver (M)	584,601	33,433,541	-	57.19	1,701,671	1,008,309	2,466,020	401,246	744,192	**39,754,979**	68.00	1,177,774
Vancouver Island (R)	408,577	8,390,616	4,156,048	30.71	1,328,215	-	541,478	21,531	-	**14,437,588**	35.34	644,371
Vanderhoof (A)	8,143	102,495	19,142	14.94	37,064	7,233	4,901	16,474	5,526	**192,835**	23.68	44,608
View Royal (A)		7,500	-	0.93		2,200	635	536	533	**11,404**	1.42	568
West Vancouver (M)	45,746	2,847,699		62.26	118,070	11,738	238,628	75,273		**3,291,408**	71.96	-
Whistler (M)	10,002	349,437	2,900	35.23	47,400	-	34,550	66,623	21,846	**522,756**	52.27	-
Total	**4,134,579**	**121,334,496**	**19,419,332**		**11,910,523**	**1,957,803**	**8,936,771**	**1,659,961**	**2,362,413**	**167,581,300**		**3,063,199**
Average				**34.04**							**40.53**	

EXPENDITURE – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Salaries and benefits ($)	Library materials ($)	Electronic information ($)	Library materials & electronic information expenditure per capita	Computers and connectivity ($)	Facilities ($)	Capital expenditure ($)	Other expenditure ($)	**Total expenditure ($)**	Expenditure per capita ($)	Transfers to reserve ($)
Alert Bay (A)	1.303	9.027	3.310		2.54	872	869		1.902	**15.980**	12.26	
Beaver Valley (A)	5.127	129.797	20.382	242	4.02	3.416	15.864	21.867	15.067	**206.635**	40.30	
Bowen Island (A)	3.344	63.496	26.015	2.107	8.41	6.346	28.072	78.432	19.227	**223.695**	66.89	8.125
Burnaby (M)	202.966	6.067.445	1.349.190	62.207	6.95	60.311	456.298		315.337	**8.310.788**	40.95	10.000
Burns Lake (A)	6.845	96.543	34.928		5.10	11.853	12.349		7.529	**163.202**	23.84	
Cariboo (I)	69.650	1.203.383	224.446	16.331	3.46	90.908	193.048	98.993	955.444	**2.782.553**	39.95	150.000
Castlegar & District (A)	13.704	248.172	71.420	2.340	5.38	4.484	32.376	16.779	35.594	**411.165**	30.00	
Chetwynd (A)	5.081	196.902	34.284	535	6.85	14.278	20.967	16.099	44.794	**327.860**	64.53	101.000
Coquitlam (M)	121.478	2.682.601	424.520	30.000	3.74	93.647	153.122	87.743	303.585	**3.775.218**	31.08	65.373
Cranbrook (M)	25.530	361.225	76.008	3.005	3.09	49.526	20.133	21.274	33.312	**564.483**	22.11	
Creston (A)	12.681	203.581	43.982	2.369	3.66	14.631	17.821	16.683	5.592	**304.659**	24.02	
Dawson Creek (M)	18.312	229.127	38.894		2.12	16.822	61.364	17.176	9.538	**372.921**	20.36	5.549
Elkford (A)	2.676	61.940	17.469	1.175	6.97	2.542		341		**83.467**	31.19	
Fernie (A)	7.679	149.740	33.130		4.29	8.491	9.550	8.768	19.671	**229.350**	29.11	
Fort Nelson (A)	6.126	148.544	34.071		5.56	5.249	27.000		34.642	**249.506**	40.73	
Fort St. James (A)	4.890	60.895	6.099		1.25	459	9.297		7.652	**84.402**	17.26	
Fort St. John (A)	30.017	297.193	109.004	6.693	3.85	22.911	55.516	29.419	45.200	**565.846**	18.85	
Fraser Lake (A)	3.474	60.470	13.148		3.78	1.868	1.422	2.024	4.798	**83.731**	24.10	
Fraser Valley (R)	647.950	11.488.598	3.122.738	332.465	5.33	562.900	248.588	603.126	1.272.264	**17.630.679**	27.21	
Gibsons & District (A)	10.541	304.613	53.843		5.11	6.412	42.734	45.000	23.414	**476.016**	45.16	
Grand Forks & District (A)	8.870	218.408	34.138		3.85	9.162	34.395	7.473	47.914	**351.490**	39.63	
Granisle (A)	366	20.018	11.214		30.64	3.936		9.619	6.508	**51.294**	140.15	
Greater Victoria (M)	294.377	7.508.057	1.758.779	80.490	6.25	164.475	450.048	163.276	711.173	**10.836.300**	36.81	98.000
Greenwood (A)	911	14.135	5.854		6.43	1.993	2.544	6.776	2.162	**35.463**	38.93	
Hazelton District (A)	5.191	70.141	15.176	242	2.97	5.531	8.259	4.709	18.148	**122.206**	23.54	
Houston (A)	3.666	81.984	15.175	585	4.30	2.260	11.224	4.970	20.326	**136.523**	37.24	
Hudson's Hope (A)	1.156	50.607	11.862		10.26	1.098	7.698	3.129	8.976	**83.371**	72.12	20.000
Invermere (M)	8.470	74.921	14.974		1.77	2.954	13.713	7.858	16.729	**131.150**	15.48	
Kaslo & District (A)	1.991	18.583	7.491		3.72	2.516	4.049	3.816	10.601	**46.965**	23.59	
Kimberley (M)	8.078	122.605	37.884	460	4.75	11.984		8.453	19.759	**201.145**	24.90	
Kitimat (A)	10.449	349.309	61.730	5.600	6.44	6.916	114.577		47.170	**585.302**	56.02	
Lillooet Area (A)	4.502	114.918	29.070	406	6.55	10.064	22.895		18.333	**195.686**	43.47	
Mackenzie (M)	5.581	166.417	28.558		5.12	4.599	35.486		22.702	**257.762**	46.19	
McBride (A)	1.975	72.557	13.206		6.69	6.478	11.215	3.881	13.529	**120.866**	61.20	4.814
Midway (A)	639	30.579	567		0.89	2.251	2.283		3.000	**38.680**	60.53	
Nakusp (A)	2.754	52.176	11.871		4.31	1.355	7.413	4.587	13.495	**90.897**	33.01	37.179

EXPENDITURE – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Salaries and benefits ($)	Library materials ($)	Electronic information ($)	Library materials & electronic information expenditure per capita ($)	Computers and connectivity ($)	Facilities ($)	Capital expenditure ($)	Other expenditure ($)	Total expenditure ($)	Expenditure per capita ($)	Transfers to reserve ($)
Nelson (M)	9.784	373.139	42.166	1.750	4.49	6.840	91.138	10.576	36.584	**562.193**	57.46	9.850
New Westminster (M)	58.286	1.872.399	361.781	18.504	6.52	70.893	199.729	439.569	101.429	**3.064.304**	52.57	166.308
North Vancouver City (M)	47.413	1.696.217	287.411	26.340	6.62	68.888	151.273	-	160.745	**2.390.874**	50.43	-
North Vancouver District (M)	87.948	3.222.584	584.861	18.030	6.86	104.626	170.276	37.498	170.615	**4.308.490**	48.99	-
Okanagan (R)	337.041	5.798.716	1.768.027	69.025	5.45	505.905	2.224.541	232.700	521.401	**11.120.315**	32.99	872.584
Pemberton & District (A)	5.023	99.426	26.473	3.357	5.94	4.754	9.223	-	15.592	**158.825**	31.62	19.165
Pender Island (A)	4.664	-	31.489	-	6.75	12.413	26.978	57.827	7.417	**136.124**	29.19	-
Penticton (M)	32.880	589.049	169.046	5.255	5.30	34.408	163.217	27.509	50.371	**1.038.855**	31.60	110.970
Port Moody (M)	26.613	871.675	154.467	12.389	6.27	51.111	25.445	51.886	46.784	**1.213.757**	45.61	55.330
Pouce Coupe (M)	862	30.660	2.342	-	2.72	453	5.004	50	1.091	**39.600**	45.94	-
Powell River (M)	20.426	467.951	70.797	3.578	3.64	8.085	30.536	6.531	29.929	**617.407**	30.23	-
Prince George (M)	91.326	2.062.931	371.404	30.695	4.40	125.328	559.253	191.769	-	**3.341.380**	36.59	-
Prince Rupert (M)	17.134	432.485	65.385	4.840	4.10	19.770	43.785	4.818	30.774	**601.857**	35.13	-
Richmond (M)	172.714	4.657.785	1.041.708	82.564	6.51	138.880	347.841	6.908	662.791	**6.938.477**	40.17	-
Rossland (A)	3.997	83.103	19.203	188	4.85	2.869	16.295	2.087	9.125	**132.870**	33.24	-
Salmo (A)	2.491	54.711	8.600	-	3.45	6.185	8.078	-	7.449	**85.023**	34.13	1.000
Salt Spring Island (A)	9.279	28.513	63.778	1.253	7.01	16.190	22.300	14.983	28.217	**175.234**	18.89	794
Sechelt (A)	14.404	280.999	56.389	2.705	4.10	5.841	153.532	27.042	39.260	**565.768**	39.28	15.000
Smithers (M)	8.310	125.907	32.894	752	4.05	2.346	15.688	-	43.268	**220.855**	26.58	12.825
Sparwood (A)	4.907	80.791	33.869	1.400	7.19	2.712	32.262	3.034	29.810	**183.877**	37.47	-
Squamish (M)	16.118	417.799	85.219	4.405	5.56	2.784	66.380	24.058	56.417	**657.062**	40.77	-
Stewart (A)	715	25.225	12.631	186	17.93	2.393	-	-	2.849	**43.286**	60.54	7.542
Surrey (M)	383.962	7.559.180	1.470.068	160.605	4.25	174.311	943.541	-	443.340	**10.751.045**	28.00	95.974
Terrace (A)	20.109	404.565	95.022	4.918	4.97	14.536	48.869	22.014	59.850	**649.774**	32.31	-
Thompson Nicola (I)	127.195	3.069.318	507.304	43.151	4.33	190.872	724.821	1.111.767	228.640	**5.875.873**	46.20	-
Trail & District (M)	10.828	310.564	50.135	2.730	4.88	5.426	38.373	27.195	18.317	**452.740**	41.81	-
Tumbler Ridge (A)	2.461	108.481	8.088	1.397	3.85	5.434	6.390	3.710	18.840	**152.340**	61.90	-
Valemount (A)	2.067	60.553	15.924	-	7.70	7.667	9.137	8.384	11.481	**113.145**	54.74	-
Vancouver (M)	584.601	26.579.696	4.047.587	567.333	7.89	317.950	3.732.181	130.903	2.797.671	**38.173.321**	65.30	2.375.392
Vancouver Island (R)	408.577	8.345.508	1.680.855	150.013	4.48	689.777	2.435.249	95.666	733.770	**14.130.838**	34.59	156.435
Vanderhoof (A)	8.143	84.262	26.192	358	3.26	4.060	19.142	16.994	20.329	**171.337**	21.04	-
View Royal (A)	-	-	9.329	-	1.16	1.305	2.963	177	4.484	**18.258**	2.27	-
West Vancouver (M)	45.740	2.314.305	351.198	29.547	8.32	128.549	157.166	724.491	213.686	**3.918.942**	85.68	9.706
Whistler (M)	10.002	297.276	69.475	-	6.95	8.791	12.864	15.992	38.813	**443.211**	44.31	84.803
Total	**4.134.570**	**105.434.390**	**21.415.459**	**1.794.520**		**3.957.848**	**14.625.661**	**4.590.410**	**10.776.227**	**162.594.513**		**4.493.719**
Average					**5.61**						**39.33**	

COLLECTIONS (1) – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Catalogued print volumes added	Catalogued print volumes held	Uncatalogued print/nonbook volumes held	Total print volumes held	Total print titles held	Periodicals subscriptions held	Periodicals titles held	Licensed database subscriptions - in library	Licensed database subscriptions - out of library	Total library materials (includes non-print) volumes held	Total library materials (includes non-print) titles held
Alert Bay (A)	1,303	150	6,900	2,013	8,913	8,250	3	3	1	-	9,526	8,866
Beaver Valley (A)	5,127	1,303	30,498		30,498	30,112	88	88	3	2	33,135	32,836
Bowen Island (A)	3,344	2,357	16,746		16,746	15,291	28	28	3	5	17,788	16,361
Burnaby (M)	202,966	35,335	472,504	92,937	565,441	292,205	566	523	14	11	776,539	341,397
Burns Lake (A)	6,445	3,868	30,500		30,500	29,867	23	23	2		32,277	31,667
Cariboo (I)	69,650	12,112	200,083		200,083	113,599	412	382	6	4	221,380	124,173
Castlegar & District (A)	13,704	5,017	56,380		56,380	56,580	112	112	6	6	61,532	61,844
Chetwynd (A)	5,081	2,477	33,652		33,652	30,247	62	62	3	3	34,801	31,456
Coquitlam (M)	121,478	29,464	195,135	46,225	241,360	126,491	294	319	18	4	283,707	135,933
Cranbrook (M)	25,530	7,206	69,822		69,822	61,168	207	193	6	7	75,167	65,339
Creston (A)	12,681	2,990	42,202		42,202	40,090	97	97	2	5	46,233	44,220
Dawson Creek (M)	18,312	4,634	72,715		72,715	72,715	95	95	1	1	76,411	76,852
Elkford (A)	2,676	853	25,549	500	26,049	25,549	50	50	2	2	26,832	26,382
Fernie (A)	7,879	1,398	31,464	3,000	34,464	28,354	69	69	2	1	37,026	30,928
Fort Nelson (A)	6,126	1,067	36,575		36,575	36,043	36	36	2	5	39,553	39,057
Fort St. James (A)	4,890	722	12,777		12,777	12,660	25	25	2	1	13,661	13,575
Fort St. John (A)	30,017	5,752	68,591		68,591	68,491	145	145	1	12	72,168	72,233
Fraser Lake (A)	3,474	1,939	17,355		17,355	17,355	65	65	11	10	18,302	18,362
Fraser Valley (R)	647,950	179,667	1,009,933	107,588	1,117,521	197,301	3,452	546	19	19	1,252,550	242,598
Gibsons & District (A)	10,541	6,124	38,826		38,826	36,944	73	73	1	10	41,548	39,639
Grand Forks & District (A)	8,470	2,999	31,554		31,554	31,554	114	114	6	4	34,395	34,509
Granisle (A)	366	282	9,500	3,000	12,500	9,166	32	32	1		15,238	9,647
Greater Victoria (M)	294,377	46,465	667,683	170,413	838,096	314,483	2,269	841	2	11	944,422	373,344
Greenwood (A)	911	679	9,921		9,921	9,643	25	25	2	1	10,306	10,036
Hazelton District (A)	5,191	1,172	29,643	59	29,702	26,354	84	84	2	2	29,600	27,336
Houston (A)	3,666	885	27,017		27,017	24,465	52	52	3	1	28,358	26,297
Hudson's Hope (A)	1,156	1,312	16,116		16,116	15,143	26	26	2		16,749	15,802
Invermere (M)	8,470	1,156	14,541		14,541	14,541	23	23	1		15,192	15,215
Kaslo & District (A)	1,991	1,577	11,834		11,834	11,834	23	23	3		12,387	12,420
Kimberley (M)	8,078	1,579	31,335	1,251	32,586	31,335	79	79	5	2	35,262	34,090
Kitimat (A)	10,449	4,662	40,440	1,279	41,719	42,034	152	150	7	4	52,095	46,114
Lillooet Area (A)	4,502	3,148	17,734	8,951	26,685	17,093	49	57	5	5	29,821	20,291
Mackenzie (M)	5,581	1,664	33,356	11,000	44,356	33,756	90	90	1	2	47,065	36,515
McBride (A)	1,975	1,080	11,474		11,474	11,452	35	35	1		12,786	12,774
Midway (A)	639	300	9,054	500	9,054	8,504	12	12	1	1	9,629	9,091
Nakusp (A)	2,754	1,479	14,889		14,889	14,817	35	45	1	1	16,563	16,554

COLLECTIONS (1) – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Catalogued print volumes added	Catalogued print volumes held	Uncatalogued paperback volumes held	Total print volumes held	Total print titles held	Periodicals subscriptions held	Periodicals titles held	Licenced database subscriptions - in library	Licenced database subscriptions - out of library	Total library materials (includes non-print) volumes held	Total library materials (includes non-print) titles held
Nelson (M)	9,784	3,161	62,165		62,165	59,100	124	122	17	16	66,739	63,785
New Westminster (M)	58,286	15,073	200,510		200,510	194,000	656	640	14	12	231,279	224,054
North Vancouver City (M)	47,413	18,541	104,700		104,700	83,435	220	215	12	8	123,775	92,641
North Vancouver District (M)	87,948	49,632	291,597		291,597	151,853	588	405	14	12	344,622	186,633
Okanagan (R)	337,041	103,283	589,258	1	589,259	126,042	1,667	435	13	10	655,717	126,477
Pemberton & District (A)	5,023	1,958	13,928	25	13,953	13,528	24	24	2	2	15,797	15,396
Pender Island (A)	4,664	5,577	35,406		35,406	35,406	24	24	1		37,487	37,516
Penticton (M)	32,880	415	122,517		122,517	116,654	237	237	4	1	152,047	146,421
Port Moody (M)	26,613	8,267	100,417	10,532	110,949	100,417	158	158	22	20	118,610	108,223
Pouce Coupe (M)	862	300	15,370	70	15,440	15,370	15	6	1		15,721	15,657
Powell River (M)	20,426	2,082	42,913	7,892	50,805	33,630	151	185	2	2	55,396	38,386
Prince George (M)	91,326	11,541	121,088	40,571	161,659	131,236	286	313	21	18	183,437	154,063
Prince Rupert (M)	17,134	6,576	73,218	293	73,511	66,517	130	160	3	2	88,244	72,449
Richmond (M)	172,714	51,051	337,274	31,486	368,760	185,409	590	322	33	16	423,769	196,971
Rossland (A)	3,997	835	20,050	725	20,775	20,015	53	76	1	1	21,828	21,141
Salmo (A)	2,491	994	17,115		17,115	16,715	45	45	2	1	19,671	19,316
Salt Spring Island (A)	9,279	4,146	44,215		44,215	42,223	60	60	2	1	47,976	45,136
Sechelt (A)	14,404	3,420	36,051		36,051	32,204	108	108	5	4	38,628	32,312
Smithers (M)	8,310	2,572	27,102		27,102	26,288	103	103	5	4	28,920	28,209
Sparwood (A)	4,907	1,200	31,780	1,000	32,780	31,100	50	50	5		33,950	32,320
Squamish (M)	16,118	3,855	48,553		48,553	48,498	138	138	13	11	53,818	48,636
Stewart (A)	715	545	15,194		15,194	15,194	39	39	2	2	15,711	15,750
Surrey (M)	383,962	48,330	375,536	155,195	530,731	155,000	2,118	746	37	30	635,171	155,746
Terrace (A)	20,109	6,201	63,830		63,830	57,500	168	167	10	3	73,017	65,187
Thompson-Nicola (I)	127,195	40,346	242,132	4,413	246,545	165,198	679	322	6	5	277,273	170,098
Trail & District (M)	10,828	2,746	46,848		46,848	46,848	65	65	3		52,043	50,071
Tumbler Ridge (A)	2,461	879	30,366		30,366	30,345	17	17	5		31,873	31,869
Valemount (A)	2,067	1,749	15,731		15,731	15,653	46	46	1		17,237	17,205
Vancouver (M)	584,601	134,997	1,957,805	687,496	2,645,301	865,861	11,687	7,495	80	71	4,148,310	964,642
Vancouver Island (R)	408,577	90,358	824,508	343,514	1,168,022	232,120	3,129	645	31	27	1,251,543	315,364
Vanderhoof (A)	8,143	2,106	15,710		15,710	15,510	34	34	4	2	15,993	15,827
View Royal (A)		493	15,690		15,690	15,756	1	1			16,144	16,211
West Vancouver (M)	45,740	13,181	230,233	27,413	257,646	181,104	351	345	16	14	372,122	206,226
Whistler (M)	10,002	6,226	45,670		45,670	42,437	97	97	11	10	50,690	47,564
Total	4,134,570	1,017,500	9,663,318	1,759,742	11,423,060	5,283,924	33,281	18,867	554	449	14,193,716	5,937,142

COLLECTIONS (2) – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Talking books, volumes held	Videos and DVDs held	Microforms held	CD-ROMs held	Total audio-visual materials, volumes held	Total library materials (includes non-print), volumes held	Total library materials (includes non-print), titles held
Alert Bay (A)	1,303	447	156		5	608	9,526	8,866
Beaver Valley (A)	5,127	644	1,508		19	2,618	33,135	32,836
Bowen Island (A)	3,344	219	746		3	1,039	17,788	16,361
Burnaby (M)	202,966	15,448	31,113	145,356	527	65,215	776,539	347,397
Burns Lake (A)	6,845	7	804		68	1,709	32,277	31,667
Cariboo (I)	69,650	11,022	8,646			21,297	221,380	124,173
Castlegar & District (A)	13,704	1,891	2,308		162	4,990	61,532	61,844
Chetwynd (A)	5,081	506	643			1,149	34,801	31,458
Coquitlam (M)	121,478	3,637	5,353	27,093	176	15,078	283,707	135,933
Cranbrook (M)	25,530	1,704	2,382		37	5,328	75,187	65,339
Creston (A)	12,681	954	3,075		2	4,029	46,233	44,220
Dawson Creek (M)	18,312	1,432	1,342	134	17	3,545	76,411	76,852
Elkford (A)	2,676	408	251		47	736	26,832	26,382
Fernie (A)	7,879	659	520		17	2,545	37,926	30,928
Fort Nelson (A)	6,126	883	1,484		50	2,928	39,553	39,057
Fort St. James (A)	4,890	377	257		12	872	13,661	13,570
Fort St. John (A)	30,017	1,130	1,947	33	97	3,467	72,188	72,233
Fraser Lake (A)	3,474	330	530		62	885	18,302	18,362
Fraser Valley (R)	647,950	32,926	65,890	12	1,562	133,055	1,252,550	242,598
Gibsons & District (A)	10,541	665	1,537		41	2,681	41,548	39,639
Grand Forks & District (A)	8,870	986	1,855			2,841	34,395	34,509
Granisle (A)	366	250	162	2,326		412	15,238	9,847
Greater Victoria (M)	294,377	24,278	40,807	10,927	2,799	92,600	944,422	373,344
Greenwood (A)	911	75	260			378	10,309	10,036
Hazelton District (A)	5,191	412	465		10	888	29,600	27,336
Houston (A)	3,666	528	761		52	1,289	28,358	26,207
Hudson's Hope (A)	1,156	132	489			633	16,749	15,802
Invermere (M)	8,470		237			651	15,192	15,215
Kaslo & District (A)	1,991	247	306			553	12,387	12,420
Kimberley (M)	8,078	1,125	689			2,676	35,262	34,090
Kitimat (A)	10,449	953	1,858	449	177	3,750	52,095	46,114
Lillooet Area (A)	4,502	194	1,466		40	3,096	29,821	20,281
Mackenzie (M)	5,581	1,171	1,418		80	2,589	47,065	36,515
McBride (A)	1,975	345	655		63	1,249	12,786	12,774
Midway (A)	639	125	450			575	9,629	9,091
Nakusp (A)	2,754	593	1,036		47	1,647	16,583	16,554

COLLECTIONS (2) – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Talking books - volumes held	Videos and DVDs held	Microforms held	CD-ROMs held	Total audio-visual materials - volumes held	Total library materials (includes non-print) volumes held	Total library materials (includes non-print) titles held
Nelson (M)	9.784	1.164	1.277	821	33	3.720	66.739	63.785
New Westminster (M)	58.286	2.906	7.666	4.126	414	26.229	231.279	224.054
North Vancouver City (M)	47.413	4.575	5.537	5.600	530	12.945	123.775	92.641
North Vancouver District (M)	87.948	6.830	29.993	3.552	678	48.795	344.622	186.633
Okanagan (R)	337.041	18.909	17.834	2.324		64.134	655.717	126.477
Pemberton & District (A)	5.023		1.195		25	1.819	15.797	15.396
Pender Island (A)	4.664	563	1.475		1	2.080	37.487	37.516
Penticton (M)	32.880	2.001	2.006	25.523		4.007	152.047	146.421
Port Moody (M)	26.613	1.224	4.370		364	7.297	118.610	108.223
Pouce Coupe (M)	862	84	197			281	15.721	15.657
Powell River (M)	20.426	955	2.427		54	4.537	55.396	38.386
Prince George (M)	91.326	4.187	6.091	7.166		14.612	183.437	154.063
Prince Rupert (M)	17.134	1.823	2.767	8.967	131	5.635	88.244	72.449
Richmond (M)	172.714	6.717	24.483	10.699	2.305	42.005	423.769	196.571
Rossland (A)	3.997	219	617			1.053	21.828	21.141
Salmo (A)	2.491	666	1.298			2.556	19.671	19.316
Salt Spring Island (A)	9.279	1.276	1.000		22	2.839	47.076	45.136
Sechelt (A)	14.404	733	1.346	18		2.559	38.628	32.312
Smithers (M)	8.310	826	664			1.818	28.920	28.209
Sparwood (A)	4.907	500	450		20	1.150	33.950	32.320
Squamish (M)	16.118	-	2.590	1.459		3.806	53.818	48.636
Stewart (A)	715		294		38	479	15.711	15.750
Surrey (M)	383.962	19.488	25.104	36.711	2.987	64.742	635.171	155.746
Terrace (A)	20.109	2.536	3.964	1.200	120	7.867	73.017	65.187
Thompson-Nicola (I)	127.195	11.048	14.609	566		30.162	277.273	170.098
Trail & District (M)	10.828	453	2.137			5.195	52.043	50.071
Tumbler Ridge (A)	2.461	272	895			1.507	31.873	31.869
Valemount (A)	2.067	161	973		17	1.489	17.237	17.205
Vancouver (M)	584.601	52.743	86.365	1.317.432	9.894	175.683	4.148.310	964.642
Vancouver Island (R)	408.577	18.759	40.633	6.683	1.366	75.472	1.251.543	315.364
Vanderhoof (A)	8.143	70	190			283	15.993	15.827
View Royal (A)		193	215		5	446	16.144	16.211
West Vancouver (M)	45.740	6.430	9.879	86.814	549	27.113	372.122	206.226
Whistler (M)	10.002	1.323	2.574			5.020	50.690	47.554
Total	4.134.570	276.337	496.521	1.705.991	25.728	1.038.937	14.193.716	5.937.142

REGISTRATION AND CIRCULATION – ALPHABETICAL BY LIBRARY NAME

Library / Type	Population of service area	Resident cardholders registered at end of year	Non-resident cardholders registered at end of year	Internet-only non-resident cardholders registered at end of year	Total cardholders registered at end of year	Circulation, children's materials	Circulation, all items	Annual in-person visits	Items lent on interlibrary loan	Items lent on interlibrary loan - % of requests received	Items borrowed on interlibrary loan	Interlibrary loan borrowing fill rate (%)
Alert Bay (A)	1,393	313	n.a.		313	282	2,819	3,243	n.a.	n.a.	131	87
Beaver Valley (A)	5,127	2,678	2	n.a.	2,680	14,625	67,645	21,463	785	82	550	83
Bowen Island (A)	3,344	2,665	14	213	2,892	12,771	39,987	26,500	361	16	115	79
Burnaby (M)	202,966	99,843	80	55,183	155,106	1,444,199	3,880,428	1,971,298	6,531	53	1,465	81
Burns Lake (A)	6,645	1,834		n.a.	1,834	14,187	56,739	17,000	787	63	405	74
Caribou (I)	69,650	52,230		n.a.	52,230	n.d.	454,440	247,671	1,503	58	2,685	75
Castlegar & District (A)	13,704	7,642	201	n.a.	7,843	48,127	139,827	n.d.	975	76	793	77
Chetwynd (A)	5,081	2,225	50	n.a.	2,275	28,885	49,206	49,206	492	47	481	85
Coquitlam (M)	121,478	36,436	136	8,331	44,903	n.d.	1,222,647	n.d.	3,337	62	1,799	8
Cranbrook (M)	25,530	10,815	656	n.a.	11,471	53,035	213,990	136,550	1,375	66	1,929	75
Creston (A)	12,681	6,039	6	n.a.	6,045	n.d.	112,367	68,619	1,012	62	1,436	81
Dawson Creek (M)	18,312	13,335	41	n.a.	13,376	60,284	121,907	n.d.	384	64	999	50
Elkford (A)	2,676	1,770		n.a.	1,770	n.d.	22,433	9,350	847	66	532	38
Fernie (A)	7,879	4,014	864	n.a.	4,878	n.d.	70,518	44,660	985	61	955	79
Fort Nelson (A)	6,126	3,569	257	n.a.	3,846	10,837	47,593	29,692	341	21	388	52
Fort St. James (A)	4,490	1,294	807	n.a.	2,101	n.d.	20,154	16,300	693	57	682	86
Fort St. John (A)	30,017	19,845	391	n.a.	20,236	44,433	154,074	239,850	826	43	1,118	70
Fraser Lake (A)	3,474	1,347		n.a.	1,347	8,337	25,665	10,712	808	73	1,009	46
Fraser Valley (R)	647,950	312,842	817	29,420	343,079	1,705,704	6,169,370	3,449,991	2,888	64	5,430	68
Gibsons & District (A)	10,541	5,985		282	6,267	36,825	186,362	n.d.	1,586	54	1,926	50
Grand Forks & District (A)	8,870	3,215	30	n.a.	3,245	n.d.	79,816	74,062	944	63	1,082	89
Granisle (A)	366	176	22	n.a.	198	787	4,010	3,015	n.a.	n.a.	265	71
Greater Victoria (M)	294,377	171,234	1,269	n.a.	172,503	1,444,994	4,872,496	2,596,326	2,751	44	5,646	94
Greenwood (A)	911	335	3	n.a.	338	1,202	6,049	7,550	n.a.	n.a.	227	89
Hazelton District (A)	5,191	3,149	4	n.a.	3,153	3,826	20,623	20,050	788	58	204	85
Houston (A)	3,666	1,270	191	n.a.	1,461	14,541	35,201	26,650	759	61	748	55
Hudson's Hope (A)	1,156	739		n.a.	739	4,201	14,107	5,544	448	66	323	50
Invermere (M)	8,470	2,099	185	n.a.	2,284	5,723	28,614	13,000	739	54	1,886	57
Kaslo & District (A)	1,991	1,540	24	n.a.	1,564	4,503	19,043	n.d.	n.a.	n.a.	680	88
Kimberley (M)	8,078	3,686	3	n.a.	3,689	8,029	43,675	n.d.	865	64	661	94
Kitimat (A)	10,449	6,941	57	n.a.	6,998	24,577	91,340	87,676	704	66	760	83
Lillooet Area (A)	4,502	2,835	5	n.a.	2,840	5,138	39,803	20,289	769	64	1,096	95
Mackenzie (M)	5,581	4,112		n.a.	4,112	16,521	47,347	60,795	n.a.	n.a.	554	84
McBride (A)	1,975	1,033	2	n.a.	1,035	n.d.	14,322	9,150	236	22	321	44
Midway (A)	639	258	30	n.a.	288	240	5,583	697	n.a.	n.a.	194	85
Nakusp (A)	2,754	1,654	181	n.a.	1,835	7,343	33,453	14,550	1,155	66	592	85

REGISTRATION AND CIRCULATION – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Resident cardholders registered at end of year	Non-resident cardholders registered at end of year	Interl./NK non-resident cardholders registered at end of year	Total cardholders registered at end of year	Circulation - children's materials	Circulation - all items	Annual in person visits	Items lent on interlibrary loan	Items lent on interlibrary loan - % of requests received	Items borrowed on interlibrary loan	Interlibrary loan borrowing fill rate (%)
Nelson (M)	9,784	6,441	857	n.a.	7,298	38,286	129,635	118,706	605	75	1,322	80
New Westminster (M)	58,286	48,821	167	24,682	73,670	188,120	768,976	615,961	2,311	47	2,785	87
North Vancouver City (M)	47,413	26,405	68	17,408	43,881	240,879	623,673	354,159	1,789	39	2,050	68
North Vancouver District (M)	87,948	56,862	111	8,736	65,709	660,728	1,759,541	817,660	2,661	38	3,077	82
Okanagan (R)	337,041	222,216	1,212	n.a.	223,428	1,047,367	3,340,801	n.d.	2,499	54	4,290	90
Pemberton & District (A)	5,023	1,460	-	80	1,540	13,122	44,069	32,400	355	23	811	83
Pender Island (A)	4,664	2,756	16	n.a.	2,772	3,363	39,875	25,850	1,043	67	1,290	68
Penticton (M)	32,880	14,001	1,009	n.a.	15,010	88,999	306,974	212,703	702	33	607	83
Port Moody (M)	26,613	18,746	180	17,232	36,158	232,065	490,178	289,833	2,236	52	837	72
Pouce Coupe (M)	862	521	25	n.a.	546	4,978	8,114	4,802	n.a.	n.a.	28	85
Powell River (M)	20,426	11,864	16	n.a.	11,880	24,729	172,677	125,437	595	52	2,533	48
Prince George (M)	91,326	55,365	154	n.a.	55,519	248,560	843,591	395,500	3,188	53	3,698	85
Prince Rupert (M)	17,134	7,849	45	n.a.	7,894	31,454	116,070	115,425	1,509	59	1,287	90
Richmond (M)	172,714	112,379	249	30,801	143,429	1,338,028	3,567,704	1,733,325	1,901	47	1,527	95
Rossland (A)	3,997	3,524	-	n.a.	3,524	n.d.	34,398	29,800	596	59	342	84
Salmo (A)	2,491	1,464	-	n.a.	1,464	7,137	25,458	16,750	1,092	78	716	88
Salt Spring Island (A)	9,279	5,650	6	n.a.	5,656	20,123	116,253	93,750	1,082	70	1,741	81
Sechelt (A)	14,404	8,268	-	1,048	9,316	39,979	172,416	99,150	1,889	60	2,842	65
Smithers (M)	8,310	4,536	1,209	n.a.	5,745	25,451	83,497	43,084	955	50	1,122	48
Sparwood (A)	4,907	2,597	198	n.a.	2,795	n.d.	25,362	11,000	582	47	405	48
Squamish (M)	16,118	10,038	28	305	10,371	38,179	108,597	92,720	1,494	69	872	90
Stewart (A)	715	474	5	n.a.	479	1,288	4,105	2,797	892	79	112	66
Surrey (M)	383,962	209,791	412	35,999	246,202	2,008,085	3,870,517	2,522,377	2,390	48	4,179	91
Terrace (A)	20,109	7,815	n.d.	n.a.	7,815	65,762	220,482	179,698	1,125	53	1,136	88
Thompson-Nicola (I)	127,195	27,400	n.d.	n.a.	27,400	252,711	1,030,680	538,913	2,236	43	3,301	93
Trail & District (M)	10,828	5,887	7	n.a.	5,894	17,527	94,249	52,634	1,021	76	690	91
Tumbler Ridge (A)	2,461	1,637	140	n.a.	1,777	n.d.	17,807	28,974	500	67	631	82
Valemount (A)	2,067	1,098	5	n.a.	1,103	8,316	24,437	11,550	1,087	73	809	42
Vancouver (M)	584,601	297,041	754	76,155	373,950	3,173,752	9,848,381	6,642,265	12,984	38	5,992	56
Vancouver Island (R)	408,577	192,199	3,155	n.a.	195,354	1,077,679	4,622,807	n.d.	1,663	52	7,753	91
Vanderhoof (A)	8,143	1,970	14	n.a.	1,984	965	38,309	29,100	634	44	1,299	45
View Royal (A)		2,091	-	n.a.	2,091	1,161	9,127	4,400	n.a.	n.a.	70	69
West Vancouver (M)	45,740	22,715	276	10,171	33,162	280,266	1,026,094	521,253	2,722	55	1,373	74
Whistler (M)	10,002	4,362	399	486	5,247	36,286	149,355	134,836	997	41	872	75
Total	**4,134,570**	**2,187,260**	**17,045**	**316,532**	**2,520,837**	**16,239,501**	**52,147,862**	**23,419,771**	**94,009**		**102,466**	
Average										**56**		**74**

REFERENCE AND PROGRAMMING – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Reference transactions	Electronic reference transactions	Total reference transactions	Adult programs	Children's/young adult programs	Summer reading program registrations	Total program attendance
Alert Bay (A)	1,303	90	100	190	-		n.d.	
Beaver Valley (A)	5,127	6,749	n.d.	6,749	22	83	106	1,276
Bowen Island (A)	3,344	2,187	n.d.	2,187	2	40	102	655
Burnaby (M)	202,966	220,776	2,980	223,756	35	783	6,452	35,599
Burns Lake (A)	6,845	2,535	20	2,555	4	201	110	2,375
Cariboo (I)	69,650	24,980	n.d.	24,980	18	184	709	6,273
Castlegar & District (A)	13,704	4,350	20	4,370	15	165	219	2,396
Chetwynd (A)	5,081	2,970	12	2,982	10	14	174	3,806
Coquitlam (M)	121,478	74,596	153	74,749	158	837	1,677	32,157
Cranbrook (M)	25,530	8,342	32	8,374	6	150	292	3,537
Creston (A)	12,681	2,000	20	2,020	15	29	63	1,053
Dawson Creek (M)	18,312	8,650	112	8,762	43	236	509	10,000
Elkford (A)	2,676	350	n.d.	350	n.a.	n.a.	n.a.	-
Fernie (A)	7,879	6,843	624	7,467	-	145	16	1,120
Fort Nelson (A)	6,126	6,350	15	6,365	-	4	182	700
Fort St. James (A)	4,890	5,200	n.d.	5,200	10	67	30	466
Fort St. John (A)	30,017	6,750	10	6,760	19	198	396	8,316
Fraser Lake (A)	3,474	9,204	4	9,208	16	35	59	584
Fraser Valley (R)	847,950	94,032	1,050	95,082	1,641	2,703	11,401	125,174
Gibsons & District (A)	10,541	7,913	n.d.	7,913	23	50	176	2,945
Grand Forks & District (A)	8,870	2,422	146	2,568	21	49	35	548
Granisle (A)	366	n.d.	n.d.	n.d.		1	12	12
Greater Victoria (M)	294,377	290,212	748	290,960	353	2,349	3,067	46,046
Greenwood (A)	911	300	n.d.	300	-	20	19	87
Hazelton District (A)	5,191	10,698	3,350	14,048	7	49	28	853
Houston (A)	3,666	1,988	35	2,023	45	201	151	4,070
Hudson's Hope (A)	1,156	270	8	278	10	125	64	1,220
Invermere (M)	8,470	400	40	440	4	5	40	480
Kaslo & District (A)	1,991	n.d.	n.d.	n.d.	1	3	26	201
Kimberley (M)	8,078	2,000	n.d.	2,000	2	4	28	1,124
Kitimat (A)	10,449	8,686	2,721	11,407	12	183	215	4,567
Lillooet Area (A)	4,502	479	52	531	3	6	61	599
Mackenzie (M)	5,581	2,132	40	2,172	-	162	168	1,120
McBride (A)	1,975	1,250	n.d.	1,250	2	2	112	955
Midway (A)	639	350	100	450	-	1	11	15
Nakusp (A)	2,754	400	n.d.	400	3	6	63	n.d.

REFERENCE AND PROGRAMMING – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Reference transactions	Electronic reference transactions	Total reference transactions	Adult programs	Children's/young adult programs	Summer reading program registrations	Total program attendance
Nelson (M)	9,784	10,154	45	10,199	20	115	90	2,867
New Westminster (M)	58,286	57,878	2,124	60,002	79	356	1,400	12,402
North Vancouver City (M)	47,413	78,798	225	79,023	99	617	1,154	23,827
North Vancouver District (M)	87,948	67,350	140	67,490	137	548	4,730	28,870
Okanagan (R)	337,041	463,750	n.d.	463,750	221	2,479	9,291	65,576
Pemberton & District (A)	5,023	11,400	n.d.	11,400	3	10	40	1,200
Pender Island (A)	4,664	n.d.	n.d.	n.d.	6	29	150	460
Penticton (M)	32,880	21,418	n.d.	21,418	5	225	155	459
Port Moody (M)	26,613	27,147	459	27,606	35	144	1,225	8,317
Pouce Coupe (M)	862	1,200	n.d.	1,200	1	3	84	188
Powell River (M)	20,426	4,991	9	5,000	85	95	112	2,785
Prince George (M)	91,326	73,808	n.d.	73,808	28	302	510	7,700
Prince Rupert (M)	17,134	2,820	6	2,826	1	106	96	1,136
Richmond (M)	172,714	158,614	250	158,864	642	1,507	3,982	64,929
Rossland (A)	3,997	3,973	n.d.	3,973	1	120	85	1,324
Salmo (A)	2,491	1,082	10	1,092	2	40	50	1,032
Salt Spring Island (A)	9,279	13,950	2	13,952	4	7	26	401
Sechelt (A)	14,404	12,000	16	12,016	17	47	89	1,348
Smithers (M)	8,310	5,151	42	5,193	35	58	93	1,744
Sparwood (A)	4,907	936	n.d.	936	2	2	55	660
Squamish (M)	16,118	3,267	8	3,275	63	215	200	5,113
Stewart (A)	715	364	n.d.	364	5	2	28	288
Surrey (M)	383,962	599,196	1,768	600,964	1,638	1,860	12,659	135,378
Terrace (A)	20,109	10,345	208	10,553	19	217	203	6,040
Thompson-Nicola (I)	127,195	71,296	3,000	74,296	181	479	2,572	13,153
Trail & District (M)	10,828	12,601	43	12,644	21	48	117	2,434
Tumbler Ridge (A)	2,461	1,052	42	1,094	17	9	83	4,435
Valemount (A)	2,067	2,200	n.d.	2,200	-	2	20	244
Vancouver (M)	584,601	988,713	24,486	1,013,199	1,243	5,344	12,407	212,336
Vancouver Island (R)	408,577	243,337	1,820	245,157	762	1,616	4,771	28,393
Vanderhoof (A)	8,143	n.d.	15	n.d.	19	50	70	752
View Royal (A)		600	n.d.	600	-		5	-
West Vancouver (M)	45,740	67,767	43	67,810	407	334	1,703	19,547
Whistler (M)	10,002	14,820	20	14,840	2	129	127	3,756
Total	4,134,570	3,848,432	47,173	3,895,590	8,300	26,205	85,155	958,523

STAFF – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Full-time employees	Part-time employees	Total employees	Professional librarians FTE	Library technicians FTE	Community librarians FTE	Other staff FTE	Total employees FTE	Volunteers	Volunteers FTE
Alert Bay (A)	1,303	-	2	2	-	-	0.31	0.00	0.31	1	0.31
Beaver Valley (A)	5,127	1	3	4	-	-	2.67	0.54	3.21	9	0.30
Bowen Island (A)	3,344	1	2	3	1.00	0.44	-	-	1.44	24	1.35
Burnaby (M)	202,966	64	168	232	28.58	-	-	92.01	120.59	n.a.	-
Burns Lake (A)	6,845	3	4	7	-	-	1.84	3.96	5.80	30	0.49
Cariboo (I)	69,650	13	36	49	3.00	5.00	-	17.49	25.49	23	0.44
Castlegar & District (A)	13,704	4	4	8	1.00	-	2.77	1.00	4.77	42	2.94
Chetwynd (A)	5,081	4	4	8	-	-	-	5.16	5.16	1	0.26
Coquitlam (M)	121,478	33	49	82	16.20	0.55	-	37.64	54.40	-	-
Cranbrook (M)	25,530	6	6	12	1.51	0.37	2.00	4.34	8.22	22	0.42
Creston (A)	12,681	2	8	10	1.00	-	-	4.03	5.03	32	0.99
Dawson Creek (M)	18,312	2	9	11	-	-	-	5.98	5.98	-	-
Elkford (A)	2,676	1	1	2	-	-	1.00	0.71	1.71	-	-
Fernie (A)	7,879	1	5	6	-	-	2.57	-	2.57	18	1.87
Fort Nelson (A)	6,126	3	3	6	-	-	1.00	2.70	3.70	-	-
Fort St. James (A)	4,890	-	4	4	-	-	0.91	0.46	1.36	3	0.15
Fort St. John (A)	30,017	-	15	15	-	-	0.80	7.06	7.86	6	0.80
Fraser Lake (A)	3,474	-	5	5	-	-	-	2.21	2.21	13	0.66
Fraser Valley (R)	647,950	95	283	378	44.85	65.36	-	112.14	222.35	-	-
Gibsons & District (A)	10,541	1	8	9	2.69	-	-	3.27	5.96	34	0.88
Grand Forks & District (A)	8,870	3	3	6	1.00	-	0.27	2.92	4.19	14	0.74
Granisle (A)	366	-	5	5	-	-	-	0.83	0.83	-	-
Greater Victoria (M)	294,377	95	193	288	36.49	4.51	-	125.96	166.96	32	-
Greenwood (A)	911	-	2	2	-	-	0.38	0.07	0.44	9	0.23
Hazelton District (A)	5,191	-	6	6	-	-	1.20	1.37	2.57	25	0.74
Houston (A)	3,666	1	2	3	1.08	-	0.49	0.49	2.05	5	0.15
Hudson's Hope (A)	1,156	-	3	3	-	-	0.90	1.79	2.69	2	0.05
Invermere (M)	8,470	1	1	2	-	-	1.94	-	1.94	7	0.33
Kaslo & District (A)	1,991	-	3	3	-	-	0.34	0.34	0.69	22	0.46
Kimberley (M)	8,078	-	6	6	0.86	-	-	2.44	3.30	8	0.35
Kitimat (A)	10,449	5	4	9	1.00	1.00	0.10	4.67	6.77	32	0.18
Lillooet Area (A)	4,502	-	9	9	-	-	1.79	1.17	2.96	28	0.16
Mackenzie (M)	5,581	2	5	7	-	-	2.03	2.93	4.96	3	0.11
McBride (A)	1,975	-	4	4	-	-	0.66	1.54	2.20	1	0.06
Midway (A)	639	-	2	2	-	-	0.96	0.05	1.01	8	0.06
Nakusp (A)	2,754	-	5	5	-	-	0.49	1.07	1.56	10	0.47

STAFF – ALPHABETICAL BY LIBRARY NAME

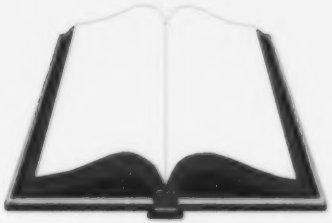
Library (Type)	Population of service area	Full-time employees	Part-time employees	Total employees	Professional librarians, FTE	Library technicians, FTE	Community librarians, FTE	Other staff, FTE	Total employees, FTE	Volunteers	Volunteers, FTE
Nelson (M)	9,784	1	10	11	1.34	0.58	2.87	1.70	6.49	38	0.55
New Westminster (M)	58,286	21	47	68	14.71			20.55	35.26		
North Vancouver City (M)	47,413	23	20	43	8.03	1.00		21.37	31.30		
North Vancouver District (M)	87,948	31	90	121	23.52	1.60	-	37.55	62.67		
Okanagan (R)	337,041	64	169	233	15.16	2.00	17.77	94.97	129.90	18	0.97
Pemberton & District (A)	5,023		7	7	-	-	1.73	0.77	2.50	3	0.08
Pender Island (A)	4,664		-	-	-	-				155	5.57
Penticton (M)	32,880	9	9	18	4.29	4.35	-	5.38	14.02	5	0.06
Port Moody (M)	26,613	12	8	20	5.00	1.51	1.00	7.17	14.68	n.d.	n.d.
Pouce Coupe (M)	862	-	2	2	-	-		1.18	1.18		
Powell River (M)	20,426	7	10	17	1.00	1.00	0.94	7.35	10.29	14	0.01
Prince George (M)	91,326	25	29	54	7.50	1.07	-	37.56	46.13	72	0.77
Prince Rupert (M)	17,134	7	9	16	2.07	-		7.72	9.79		
Richmond (M)	172,714	58	41	99	25.00	2.60		54.48	82.08		
Rossland (A)	3,997	1	5	6	-	1.00	0.65	0.68	2.33	11	0.88
Salmo (A)	2,491		3	3	-	-	0.86	0.51	1.37	15	0.69
Salt Spring Island (A)	9,279		1	1	0.53	-			0.53	151	9.56
Sechelt (A)	14,404	3	6	9	1.40	2.72		1.88	6.01	35	1.61
Smithers (M)	8,310	1	7	8		1.00	0.43	1.91	3.34	22	0.80
Sparwood (A)	4,907	1	3	4			1.00	1.33	2.33	6	0.16
Squamish (M)	16,118	2	14	16	1.43	-	1.86	4.97	8.25	-	0.55
Stewart (A)	715	-	1	1	-	-	0.91	-	0.91	3	0.08
Surrey (M)	383,962	66	145	211	36.16	34.50	0.80	66.00	137.46	70	0.85
Terrace (A)	20,109	2	15	17	1.00	-	2.07	6.15	9.22		
Thompson-Nicola (I)	127,195	36	78	114	8.00	3.00	-	48.03	59.03	n.d.	n.d.
Trail & District (M)	10,828	5	9	14	1.00	1.00		4.18	6.18		
Tumbler Ridge (A)	2,461	1	5	6	-	1.07	0.73	2.03	3.83	19	0.82
Valemount (A)	2,067	-	6	6	-	-	0.79	1.46	2.26	1	0.06
Vancouver (M)	584,601	404	312	716	128.12	14.84	-	355.61	498.57		
Vancouver Island (R)	408,577	79	277	356	32.20	1.50		141.57	175.27	8	0.79
Vanderhoof (A)	8,143	1	3	4	-	-	1.54	0.86	2.40	10	0.57
View Royal (A)	-	-	-	-	-	-	-	-	-	41	3.43
West Vancouver (M)	45,740	21	56	77	14.03	3.20	-	28.56	45.79	55	1.65
Whistler (M)	10,002	4	7	11	1.00	0.80	1.00	3.91	6.71	4	0.24
Total	**4,134,570**	**1,226**	**2,276**	**3,502**	**473.65**	**157.58**	**64.37**	**1,415.75**	**2,111.35**	**1,220**	**46.70**

FACILITIES AND ACCESS – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Public service outlets	Other facilities	Total space (square metres)	Annual hours open: main library	Annual hours open: all outlets	Annual days open: main library	Annual days open: all outlets	Public internet access computers	Total public computers	Square metres per capita
Alert Bay (A)	1,303	1		50	633	633	211	211	2	2	0.038
Beaver Valley (A)	5,127	1		270	2,173	2,173	320	320	3	5	0.053
Bowen Island (A)	3,344	1		209	2,043	2,043	255	255	2	4	0.063
Burnaby (M)	202,966	4		9,207	3,642	13,020	346	1,294	75	122	0.045
Burns Lake (A)	6,845	1		342	2,041	2,041	258	258	3	7	0.050
Cariboo (I)	69,650	15	1	2,969	2,288	12,220	260	2,236	35	45	0.041
Castlegar & District (A)	13,704	1		1,222	2,418	2,418	327	327	10	13	0.089
Chetwynd (A)	5,081	1		555	2,583	2,583	346	346	7	9	0.109
Coquitlam (M)	121,478	2		3,627	4,766	9,536	325	650	21	37	0.030
Cranbrook (M)	25,530	1		744	2,842	2,842	290	290	20	24	0.029
Creston (A)	12,681	1		330	2,114	2,114	259	259	4	7	0.026
Dawson Creek (M)	18,312	1		939	2,672	2,672	334	334	6	10	0.051
Elkford (A)	2,676	1		252	1,716	1,716	328	329	3	6	0.094
Fernie (A)	7,879	1		810	2,262	2,262	286	286	6	8	0.103
Fort Nelson (A)	6,126	1		655	2,236	2,236	349	349	4	10	0.107
Fort St. James (A)	4,690	1		99	1,550	1,550	252	252	4	5	0.020
Fort St. John (A)	30,017	1		720	2,516	2,516	291	291	9	15	0.024
Fraser Lake (A)	3,474	1		288	1,352	1,352	255	255	4	5	0.083
Fraser Valley (R)	647,950	24	1	21,978	n.a.	58,508	n.a.	n.d.	217	357	0.034
Gibsons & District (A)	10,541	1		648	2,147	2,147	255	255	6	11	0.061
Grand Forks & District (A)	8,870	1		540	2,132	2,132	246	246	6	8	0.061
Granisle (A)	366	1		119	957	957	250	250	3	3	0.325
Greater Victoria (M)	294,377	8		11,509	3,270	22,820	332	2,552	163	250	0.039
Greenwood (A)	911	1		112	1,073	1,073	185	185	3	4	0.123
Hazelton District (A)	5,191	1		329	1,774	1,774	300	300	4	5	0.063
Houston (A)	3,666	1		495	1,911	1,911	252	252	6	9	0.135
Hudson's Hope (A)	1,156	1		210	1,308	1,308	233	233	3	5	0.182
Invermere (M)	6,470	1		238	1,764	1,764	255	255	3	4	0.028
Kaslo & District (A)	1,991	1		186	1,103	1,103	202	202	2	3	0.093
Kimberley (M)	8,078	1		450	1,940	1,940	250	250	6	7	0.056
Kitimat (A)	10,449	1		900	2,954	2,954	350	350	4	8	0.086
Lillooet Area (A)	4,502	3	1	471	1,544	2,380	254	514	7	9	0.105
Mackenzie (M)	5,561	1		582	2,808	2,808	350	350	7	15	0.104
McBride (A)	1,975	2		265	1,196	1,200	208	312	8	8	0.134
Midway (A)	639	1		322	1,144	1,176	196	196	3	3	0.504
Nakusp (A)	2,754	1		93	1,056	1,056	192	192	2	3	0.034

FACILITIES AND ACCESS – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Public service outlets	Other facilities	Total space (square metres)	Annual hours open, main library	Annual hours open, all outlets	Annual days open, main library	Annual days open, all outlets	Public internet access computers	Total public computers	Square metres per capita
Nelson (M)	9,784	1	-	1,125	2,338	2,338	309	309	7	10	0.115
New Westminster (M)	58,286	1	-	3,800	3,598	3,598	347	347	23	35	0.065
North Vancouver City (M)	47,413	1	-	1,260	3,472	3,472	348	348	18	27	0.027
North Vancouver District (M)	87,948	3	-	4,415	3,548	9,900	327	931	21	48	0.050
Okanagan (R)	337,041	29	1	14,590	2,931	41,525	330	6,680	106	179	0.043
Pemberton & District (A)	5,023	1	-	174	1,836	1,836	305	305	3	4	0.035
Pender Island (A)	4,664	5	-	590	1,224	2,628	204	614	9	10	0.127
Penticton (M)	32,880	1	-	1,242	2,672	2,672	326	326	6	13	0.038
Port Moody (M)	26,613	1	-	1,161	3,538	3,538	333	333	8	17	0.044
Prince Rupert (M)	862	1	-	92	1,897	1,897	301	301	7	7	0.107
Powell River (M)	20,426	1	-	531	2,626	2,626	303	303	5	7	0.026
Prince George (M)	81,326	2	-	3,441	3,227	5,904	334	635	25	45	0.038
Prince Rupert (M)	17,134	1	-	935	2,913	2,913	328	328	19	24	0.055
Richmond (M)	172,714	4	-	6,482	3,791	13,352	351	1,404	128	142	0.038
Rossland (A)	3,997	1	-	321	2,340	2,340	333	333	2	4	0.080
Salmo (A)	2,491	1	-	160	1,144	1,144	260	260	2	4	0.064
Salt Spring Island (A)	9,279	1	-	506	1,956	1,956	293	293	8	10	0.055
Sechelt (A)	14,404	2	-	810	2,080	2,280	255	305	7	10	0.056
Smithers (M)	8,310	1	-	373	1,912	1,912	292	292	6	8	0.045
Sparwood (A)	4,907	1	-	434	2,228	2,228	284	284	10	12	0.088
Squamish (M)	16,118	1	-	1,080	2,312	2,312	352	352	8	15	0.067
Stewart (A)	715	1	-	190	1,504	1,504	176	176	3	5	0.266
Surrey (M)	383,962	9	1	11,779	3,542	28,688	337	2,828	151	220	0.031
Terrace (A)	20,109	1	-	1,350	3,137	3,110	339	339	12	16	0.067
Thompson-Nicola (I)	127,195	14	2	6,566	2,912	18,044	333	3,141	50	92	0.052
Trail & District (M)	10,828	1	-	522	2,548	2,548	312	312	5	7	0.048
Tumbler Ridge (A)	2,461	1	-	450	1,937	1,937	308	308	7	12	0.183
Valemount (A)	2,067	1	-	144	1,815	1,815	252	252	4	7	0.070
Vancouver (M)	584,601	22	-	44,953	3,201	54,346	324	5,987	525	537	0.077
Vancouver Island (R)	408,577	37	1	13,890	n.a.	59,956	n.a.	8,571	180	186	0.034
Vanderhoof (A)	8,143	1	-	616	1,721	1,721	253	253	4	6	0.076
View Royal (A)		1	-	111	1,456	1,456	303	303	2	2	0.014
West Vancouver (M)	45,740	2	-	5,352	3,216	3,751	345	531	33	46	0.117
Whistler (M)	10,002	1	-	250	2,590	2,590	300	300	5	7	0.025
Total	4,134,570	239	8	192,330	155,121	468,804	19,699	54,019	2,082	2,820	
Average											0.047



ALL LIBRARIES

BY POPULATION SERVED

PER CAPITA MEASURES – BY POPULATION SERVED

Library (Type)	Population of service area	Print volumes per capita	Print titles per capita	Circulation per capita	Circulation per volumes held	Circulation per hour open	Interlibrary loans borrowed per 1,000 circulation	Reference transactions per capita	Public internet workstations per 1,000 population served	Average hours open per week per service point	Average hours open per week, major service point	Full-time equivalent employees per 1,000 population served	Full-time equivalent employees per 10,000 circulation	Resident cardholders as % of population served	Square metres per capita
Fraser Valley (R)	647,950	1.73	0.30	9.52	4.93	105.45	0.88	0.15	0.33	48.76	n.a	0.34	0.36	48.28	0.034
Vancouver (M)	564,601	4.52	1.48	16.85	2.37	181.22	0.61	1.69	0.90	49.41	64.02	0.85	0.51	50.81	0.077
Vancouver Island (R)	408,577	2.86	0.57	11.31	3.69	77.10	1.68	0.60	0.44	32.41	n.a	0.43	0.38	47.04	0.034
Surrey (M)	383,962	1.38	0.40	10.08	6.09	134.92	1.08	1.56	0.39	63.75	70.84	0.38	0.36	54.64	0.031
Okanagan (R)	337,041	1.75	0.37	9.91	5.09	80.45	1.28	1.38	0.31	28.64	58.61	0.39	0.39	65.93	0.043
Greater Victoria (M)	294,377	2.85	1.07	16.55	5.16	213.52	1.16	0.99	0.55	57.05	65.40	0.57	0.34	58.17	0.039
Burnaby (M)	202,966	2.79	1.44	19.12	5.00	298.04	0.38	1.09	0.37	65.10	72.84	0.59	0.31	49.19	0.045
Richmond (M)	172,714	2.14	1.07	20.66	8.42	267.20	0.43	0.92	0.74	66.76	75.82	0.48	0.23	65.07	0.038
Thompson-Nicola (I)	127,195	1.94	1.35	8.10	3.72	57.12	3.20	0.56	0.39	25.78	58.24	0.46	0.57	21.54	0.052
Coquitlam (M)	121,478	1.99	1.04	10.06	4.31	128.21	1.47	0.61	0.17	95.36	95.36	0.45	0.44	29.99	0.030
Prince George (M)	91,326	1.77	1.44	9.24	4.60	142.88	4.38	0.81	0.27	59.04	64.54	0.51	0.55	60.62	0.038
North Vancouver District (M)	87,948	3.32	1.73	20.01	5.11	177.73	1.75	0.77	0.24	66.00	70.96	0.71	0.36	64.65	0.050
Cariboo (I)	69,650	2.87	1.63	6.52	2.05	37.19	5.91	0.35	0.50	16.29	45.76	0.37	0.56	74.99	0.041
New Westminster (M)	58,286	3.44	3.33	13.19	3.32	213.72	3.62	0.99	0.39	71.96	71.96	0.60	0.46	83.76	0.065
North Vancouver City (M)	47,413	2.21	1.76	13.15	5.04	179.63	3.29	1.66	0.38	69.44	69.44	0.66	0.50	55.69	0.027
West Vancouver (M)	45,740	5.63	3.96	22.43	2.76	273.55	1.34	1.48	0.72	37.51	64.32	1.00	0.45	49.66	0.117
Penticton (M)	32,880	3.73	3.55	9.34	2.02	114.89	1.98	0.65	0.18	53.44	53.44	0.43	0.46	42.58	0.036
Fort St. John (A)	30,017	2.29	2.29	5.13	2.13	61.24	7.26	0.22	0.30	50.32	50.32	0.26	0.51	66.11	0.024
Port Moody (M)	26,613	4.17	3.77	18.42	4.13	138.55	1.71	1.02	0.30	70.76	70.76	0.55	0.30	70.44	0.044
Cranbrook (M)	25,530	2.73	2.40	8.38	2.85	75.30	9.01	0.33	0.78	56.84	56.84	0.32	0.38	42.36	0.029
Powell River (M)	20,426	2.49	1.65	8.45	3.12	65.76	14.67	0.24	0.24	52.52	52.52	0.59	0.60	58.98	0.026
Terrace (A)	20,109	3.17	2.86	10.96	3.02	70.89	5.15	0.51	0.60	62.20	62.74	0.46	0.42	38.86	0.067
Dawson Creek (M)	18,312	3.97	3.97	6.66	1.60	45.62	8.19	0.47	0.33	53.44	53.44	0.33	0.49	72.82	0.051
Prince Rupert (M)	17,134	4.29	3.88	6.77	1.32	39.85	11.09	0.16	1.11	58.26	58.26	0.57	0.84	45.81	0.055
Squamish (M)	16,118	3.01	3.01	6.74	2.02	46.97	8.03	0.20	0.50	46.24	46.24	0.51	0.76	62.28	0.067
Sechelt (A)	14,404	2.50	2.24	11.97	4.46	75.62	16.48	0.83	0.49	22.80	47.60	0.42	0.35	57.40	0.056
Castlegar & District (A)	13,704	4.11	4.13	10.20	2.27	57.83	5.67	0.32	0.73	48.36	48.36	0.35	0.34	55.76	0.089
Creston (A)	12,681	3.33	3.16	8.86	2.43	53.15	12.78	0.16	0.32	42.28	42.28	0.40	0.45	47.62	0.026
Trail & District (M)	10,828	4.33	4.33	8.70	1.81	36.99	7.32	1.16	0.46	50.96	50.96	0.57	0.66	54.37	0.048
Gibsons & District (A)	10,541	3.68	3.50	17.68	4.49	86.80	10.33	0.75	0.57	42.94	42.94	0.57	0.32	56.78	0.061
Kitimat (A)	10,449	4.57	4.02	8.74	1.75	30.92	8.32	0.83	0.38	59.08	59.08	0.65	0.74	66.43	0.066
Whistler (M)	10,002	4.57	4.24	14.93	2.95	57.67	5.84	1.48	0.50	51.80	51.80	0.67	0.45	43.61	0.025
Nelson (M)	9,784	6.35	6.04	13.25	1.94	55.45	10.20	1.04	0.72	46.76	46.76	0.66	0.50	65.83	0.115
Salt Spring Island (A)	9,279	4.77	4.55	12.53	2.47	59.43	14.38	1.50	0.86	39.12	39.12	0.06	0.05	60.69	0.055
Grand Forks & District (A)	8,870	3.56	3.56	9.00	2.32	37.44	13.56	0.27	0.68	42.64	42.64	0.47	0.52	36.25	0.061
Invermere (M)	8,470	1.72	1.72	3.38	1.88	19.96	65.91	0.05	0.35	35.88	35.88	0.23	0.68	24.78	0.029

PER CAPITA MEASURES – BY POPULATION SERVED

Library (Type)	Population of service area	Print volumes per capita	Print titles per capita	Circulation per capita	Circulation per volume held	Circulation per hour open	Interlibrary loans borrowed per 1,000 circulation	Reference transactions per capita	Public Internet terminals per 1,000 population served	Average hours open per week per service point	Average hours open per week - main service point	Full-time equivalent employees per 1,000 population served	Full-time equivalent employees per 10,000 circulation	Resident cardholders as % of population served	Square metres per capita
Smithers (M)	8,310	3.26	3.16	10.05	2.89	43.67	13.44	0.62	0.72	38.24	38.24	0.40	0.40	54.58	0.045
Vanderhoof (A)	8,143	1.93	1.90	4.70	2.40	22.25	33.91	n.d.	0.49	34.43	34.43	0.29	0.63	24.19	0.076
Kimberley (M)	8,078	4.03	3.88	5.41	1.24	22.51	15.13	0.25	0.74	38.80	38.80	0.41	0.76	45.63	0.056
View Royal (A)		1.95	1.96	1.13	0.57	6.27	7.67	0.07	0.25	29.12	29.12	-	-	25.99	0.014
Fernie (A)	7,879	4.37	3.59	8.95	1.90	31.18	13.54	0.87	0.76	45.24	45.24	0.33	0.36	50.95	0.103
Burns Lake (A)	6,845	4.46	4.36	8.29	1.76	27.80	7.14	0.37	0.73	40.82	40.82	0.85	1.02	26.79	0.050
Fort Nelson (A)	6,126	5.97	5.88	7.77	1.20	21.28	8.15	1.04	0.65	44.72	44.72	0.60	0.78	58.59	0.107
Mackenzie (M)	5,581	7.95	6.05	8.48	1.01	16.86	11.70	0.38	1.25	56.16	56.16	0.89	1.05	73.68	0.104
Hazelton District (A)	5,191	5.53	5.08	3.97	0.70	11.63	9.89	2.06	0.77	35.48	35.48	0.50	1.25	60.66	0.063
Beaver Valley (A)	5,127	5.95	5.87	13.19	2.04	31.13	8.13	1.32	0.59	43.46	43.46	0.63	0.48	52.23	0.053
Chetwynd (A)	5,081	6.62	5.95	9.68	1.41	19.05	9.78	0.58	1.38	51.66	51.66	1.02	1.05	43.79	0.109
Pemberton & District (A)	5,023	2.78	2.69	8.77	2.79	24.00	19.40	2.27	0.60	36.72	36.72	0.50	0.57	29.07	0.035
Sparwood (A)	4,907	6.68	6.34	5.17	0.75	11.38	15.97	0.19	2.04	44.56	44.56	0.47	0.92	52.92	0.088
Fort St. James (A)	4,890	2.61	2.59	4.12	1.48	13.00	33.84	1.06	0.82	31.00	31.00	0.28	0.68	26.46	0.020
Pender Island (A)	4,664	7.59	7.59	8.55	1.06	15.17	32.35	n.d.	1.93	10.51	24.48	-	-	59.09	0.127
Lillooet Area (A)	4,502	5.93	3.80	8.84	1.33	16.72	27.54	0.11	1.55	15.87	30.88	0.66	0.74	62.97	0.105
Rossland (A)	3,997	5.20	5.01	8.61	1.58	14.70	9.94	0.99	0.50	46.80	46.80	0.58	0.68	88.17	0.080
Houston (A)	3,666	7.37	6.78	9.60	1.24	19.42	21.25	0.54	1.64	38.22	38.22	0.56	0.58	34.64	0.135
Fraser Lake (A)	3,474	5.00	5.00	7.39	1.40	18.98	39.31	2.65	1.15	27.04	27.04	0.64	0.86	38.77	0.083
Bowen Island (A)	3,344	5.01	4.57	11.96	2.25	19.58	2.88	0.65	0.60	40.85	40.85	0.43	0.36	79.69	0.063
Nakusp (A)	2,754	5.41	5.38	12.15	2.02	31.66	17.70	0.15	0.73	21.12	21.12	0.57	0.47	60.06	0.034
Elkford (A)	2,676	9.73	9.55	8.38	0.84	13.07	23.72	0.13	1.12	34.32	34.32	0.64	0.76	66.14	0.094
Salmo (A)	2,491	6.87	6.71	10.22	1.29	22.25	28.12	0.43	0.80	22.88	22.88	0.55	0.54	58.77	0.064
Tumbler Ridge (A)	2,461	12.34	12.33	7.24	0.56	9.19	35.44	0.43	2.84	38.74	38.74	1.55	2.15	66.52	0.183
Valemount (A)	2,067	7.61	7.57	11.82	1.42	13.46	33.11	1.06	1.94	36.30	36.30	1.09	0.92	53.12	0.070
Kaslo & District (A)	1,991	5.94	5.94	9.56	1.54	17.26	35.71	n.d.	1.00	22.06	22.06	0.34	0.36	77.35	0.093
McBride (A)	1,975	5.81	5.80	7.25	1.12	11.94	22.41	0.63	4.05	12.00	23.92	1.11	1.53	52.30	0.134
Alert Bay (A)	1,303	6.84	6.33	2.16	0.30	4.45	48.47	0.07	1.53	12.66	12.66	0.24	1.11	24.02	0.038
Hudson's Hope (A)	1,156	13.94	13.10	12.20	0.84	10.79	22.90	0.23	2.60	26.16	26.16	2.33	1.91	63.93	0.182
Greenwood (A)	911	10.89	10.59	6.64	0.59	5.64	37.53	0.33	3.29	21.46	21.46	0.49	0.73	36.77	0.123
Pouce Coupe (M)	862	17.91	17.83	9.41	0.52	4.28	3.45	1.39	8.12	37.94	37.94	1.37	1.45	60.44	0.107
Stewart (A)	715	21.25	21.25	5.74	0.26	2.73	27.28	0.51	4.20	30.08	30.08	1.28	2.23	66.29	0.266
Midway (A)	639	14.17	13.31	8.74	0.58	4.75	34.75	0.55	4.69	23.52	22.88	1.59	1.82	40.38	0.504
Granisle (A)	366	34.15	25.04	10.96	0.26	4.19	66.08	n.d.	8.20	19.14	19.14	2.26	2.07	48.09	0.325
Total	4,134,570														
Average		2.76	1.28	12.61	4.29	137.16	2.56	0.93	0.50	50.18	47.98	0.51	0.42	52.90	0.047

REVENUE – BY POPULATION SERVED

Library (Type)	Population of service area	Municipal support ($)	Regional district support ($)	Local government support per capita ($)	Provincial PLSB grants ($)	Project grants ($)	Library generated revenue ($)	Donations and fundraising ($)	Other revenue ($)	**Total revenue ($)**	Revenue per capita ($)	Transfers from reserve ($)
Fraser Valley (R)	647,950	14,973,180	162,356	23.36	1,576,350	51,237	972,748	92,428	88,407	**17,916,706**	27.65	
Vancouver (M)	584,601	33,433,541		57.19	1,701,671	1,008,309	2,466,020	401,246	744,192	**39,754,979**	68.00	1,177,774
Vancouver Island (R)	408,577	8,390,616	4,156,048	30.71	1,328,215		541,478	21,531		**14,437,888**	35.34	644,371
Surrey (M)	383,962	9,299,000		24.22	898,248	21,454	647,297	56,688		**10,922,687**	28.45	
Okanagan (R)	337,041	7,435,220	2,701,807	30.08	1,057,416	141,125	395,641	36,788	19,760	**11,787,757**	34.97	372,570
Greater Victoria (M)	294,377	9,552,503		32.45	697,996	24,482	752,173	89,310	44,291	**11,160,755**	37.91	
Burnaby (M)	202,966	6,454,975		31.80	490,885	14,772	731,226	2,965	1,264,115	**8,958,938**	44.14	
Richmond (M)	172,714	6,070,400		35.15	409,080	35,230	414,325	63,540		**6,992,575**	40.49	
Thompson-Nicola (I)	127,195		6,490,239	51.03	408,277	4,760	197,735	21,735	8,240	**7,040,986**	55.36	
Coquitlam (M)	121,478	3,385,350		27.87	290,928	514	151,840	52,000	33,066	**3,913,698**	32.22	65,000
Prince George (M)	91,326	2,832,297	102,140	32.13	239,995	47,026	147,877	110,853	12,524	**3,492,712**	38.24	
North Vancouver District (M)	87,948	3,922,152		44.60	220,148	2,048	294,707	17,834	23,476	**4,433,413**	50.41	
Cariboo (I)	69,650		2,046,602	29.38	296,403	57,388	45,426	1,467	61,629	**2,508,915**	36.02	652,000
New Westminster (M)	58,286	2,559,798		43.92	144,676	4,500	100,112			**2,809,086**	48.19	
North Vancouver City (M)	47,413	2,154,942		45.45	117,119	3,500	92,429	4,604	13,180	**2,385,774**	50.32	
West Vancouver (M)	45,740	2,847,699		62.26	118,070	11,738	238,628	75,273		**3,291,408**	71.96	
Penticton (M)	32,880	850,098		25.85	105,962		104,315	8,260	6,891	**1,074,626**	32.68	
Fort St. John (A)	30,017	325,000	76,000	13.36	97,528	14,079	32,319	9,472	1,860	**556,258**	18.53	
Port Moody (M)	26,613	1,010,746		37.98	86,812	37,652	75,962	22,987		**1,234,159**	46.37	24,000
Cranbrook (M)	25,530	305,150	88,610	15.42	87,234	8,568	29,150	28,887	1,513	**549,112**	21.51	
Powell River (M)	20,426	347,800	152,405	24.49	72,345	10,666	21,487	58	2,618	**607,379**	29.74	
Terrace (A)	20,109	497,850		24.76	71,394	25,024	36,157	4,349	505	**635,279**	31.59	
Dawson Creek (M)	18,312	283,000		15.45	64,670	4,542	13,283	6,025	371	**371,891**	20.31	
Prince Rupert (M)	17,134	450,878		26.31	66,183	33,485	38,622	8,261		**597,429**	34.87	
Squamish (M)	16,118	558,509	10,000	35.27	62,165	10,186	33,003	4,311	669	**678,843**	42.12	
Sechelt (A)	14,404	349,500	125,865	33.00	55,700	4,940	20,236	9,973	1,253	**567,467**	39.40	43,359
Castlegar & District (A)	13,704	185,386	117,804	22.12	51,111	22,662	19,783	5,597	2,693	**405,036**	29.56	205
Creston (A)	12,681		251,732	19.85	48,233	12,832	9,079	5,412	4,952	**332,240**	26.20	
Trail & District (M)	10,828		377,540	34.87	49,205	1,440	9,646	18,177		**456,008**	42.11	
Gibsons & District (A)	10,541		396,045	37.57	47,810		25,296	10,396	1,584	**481,131**	45.64	
Kitimat (A)	10,449	501,857		48.03	46,970	13,516	17,414	5,132		**584,889**	55.98	
Whistler (M)	10,002	349,437	2,900	35.23	47,400		34,550	66,623	21,846	**522,756**	52.27	
Nelson (M)	9,784	439,620		44.93	45,739	2,377	67,955	15,311	2,664	**573,666**	58.63	
Salt Spring Island (A)	9,279		83,680	9.02	40,169		14,609	25,069	3,294	**166,821**	17.98	
Grand Forks & District (A)	8,870		257,690	29.05	40,067	5,915	15,760	2,756	340	**322,528**	36.36	
Invermere (M)	8,470	34,000	40,437	8.79	38,155	1,080	8,728	29,363	1,888	**153,652**	18.14	

REVENUE – BY POPULATION SERVED

Library (Type)	Population of service area	Municipal support ($)	Regional district support ($)	Local government support per capita ($)	Provincial PLSB grants ($)	Project grants ($)	Library generated revenue ($)	Donations and fundraising ($)	Other revenue ($)	Total revenue ($)	Revenue per capita ($)	Transfers from reserves ($)
Smithers (M)	8,310	117,260	23,481	16.94	40,095	12,750	16,411	3,445	-	**213,442**	25.68	19,486
Vanderhoof (A)	8,143	102,495	19,142	14.94	37,064	7,233	4,901	16,474	5,526	**192,835**	23.68	44,608
Kimberley (M)	8,078	116,030	31,640	18.28	39,216	4,500	12,869	2,190	26	**206,471**	25.56	-
View Royal (A)		7,500	-	0.93	-	2,200	635	536	533	**11,404**	1.42	568
Ferne (A)	7,879	148,140	31,775	22.83	36,845	11,746	22,682	9,647	1,602	**262,437**	33.31	-
Burns Lake (A)	6,845	-	111,548	16.30	33,636	8,784	12,404	104,300		**270,672**	39.54	-
Fort Nelson (A)	6,126	-	211,082	34.46	28,293	-	14,898			**254,273**	41.51	-
Mackenzie (M)	5,581	217,770	640	39.13	25,311					**243,721**	43.67	-
Hazelton District (A)	5,191	2,500	79,238	15.75	25,730	6,865	4,612	825	1,182	**120,952**	23.30	-
Beaver Valley (A)	5,127	-	141,366	27.57	25,995	12,386	6,095	-	177	**186,029**	36.28	-
Chetwynd (A)	5,081	-	315,732	62.14	25,265	11,891	14,667	31,457	791	**399,802**	78.69	16,000
Pemberton & District (A)	5,023	-	135,800	27.04	25,474	2,000	6,407	7,637	677	**177,996**	35.44	-
Sparwood (A)	4,907	118,400	17,695	27.73	24,549	1,304	7,685	5,383	4,170	**179,186**	36.52	-
Fort St. James (A)	4,890	72,384	11,000	17.05	24,701	-	2,665	42,515	1,224	**154,489**	31.59	-
Pender Island (A)	4,664	-	68,513	14.69	24,895	-	17,586	9,454	1,373	**121,821**	26.12	-
Lillooet Area (A)	4,502	-	142,000	31.54	27,560	19,651	8,138	6,288	9,340	**212,977**	47.31	-
Rossland (A)	3,997	-	110,707	27.70	14,488	2,744	3,427	1,132	246	**132,744**	33.21	-
Houston (A)	3,666	82,500	-	22.50	22,393	21,296	6,255	2,348	1,684	**136,476**	37.23	-
Fraser Lake (A)	3,474	41,500	7,558	14.12	17,930	-	1,617	14,619	-	**83,224**	23.96	-
Bowen Island (A)	3,344	120,000	-	35.89	17,564	64,984	8,674	15,247	-	**226,469**	67.72	3,257
Nakusp (A)	2,754	-	60,081	21.82	16,443	9,977	2,314	5,431	818	**95,064**	34.52	-
Elkford (A)	2,676	68,548	9,940	29.33	16,752	4,500	4,647	3,285	2,310	**109,981**	41.10	-
Salmo (A)	2,491	20,570	25,141	18.35	16,664	17,288	4,364	3,469	1,133	**88,628**	35.58	-
Tumbler Ridge (A)	2,461	109,975	-	44.69	15,061	11,994	3,054	10,183	1	**150,268**	61.06	-
Valemount (A)	2,067	-	92,000	44.51	15,065	6,808	4,574	1,826	665	**120,937**	58.51	-
Kaslo & District (A)	1,991	522	22,267	11.45	11,871	20,018	2,516	3,623	346	**61,162**	30.72	-
McBride (A)	1,975	-	105,987	53.66	12,886	13,782	5,872	3	-	**138,530**	70.14	-
Alert Bay (A)	1,303	6,400	-	4.91	9,743	336	1,026	2,295	64	**19,864**	15.24	-
Hudson's Hope (A)	1,156	75,416	-	65.24	11,122	7,185	1,038	6,810	1,387	**102,958**	89.06	-
Greenwood (A)	911	5,000	3,300	9.11	8,687	7,298	2,638	4,418	36	**31,377**	34.44	-
Pouce Coupe (M)	862	28,383	-	32.93	8,500	5,818	-	2,934	197	**45,832**	53.17	-
Stewart (A)	715	35,000	-	48.95	13,037	1,000	1,617	146	27	**50,827**	71.09	-
Midway (A)	639	7,500	1,300	13.77	8,500	20,014	2,026	6,659	5,240	**51,239**	80.19	-
Granisle (A)	366	30,200	500	83.88	9,758	4,394	1,440	702	770	**47,764**	130.50	-
Total	**4,134,570**	**121,334,496**	**19,419,332**		**11,910,523**	**1,957,803**	**8,936,771**	**1,659,961**	**2,362,413**	**167,581,300**		**3,063,199**
Average				**34.04**							**40.53**	

EXPENDITURE – BY POPULATION SERVED

Library (Type)	Population of service area	Salaries and benefits ($)	Library materials ($)	Electronic information ($)	Library materials & electronic information expenditure per capita	Computers and connectivity ($)	Facilities ($)	Capital expenditure ($)	Other expenditure ($)	**Total expenditure ($)**	Expenditure per capita ($)	Transfers to reserve ($)
Fraser Valley (R)	647,950	11,488,598	3,122,738	332,465	5.33	562,900	248,588	603,126	1,272,264	**17,630,679**	27.21	-
Vancouver (M)	584,601	26,579,696	4,047,587	567,333	7.89	317,950	3,732,181	130,903	2,797,671	**38,173,321**	65.30	2,375,392
Vancouver Island (R)	408,577	8,345,508	1,680,855	150,013	4.48	689,777	2,435,249	95,666	733,770	**14,130,838**	34.59	156,435
Surrey (M)	383,962	7,559,180	1,470,068	160,605	4.25	174,311	943,541	-	443,340	**10,751,045**	28.00	95,974
Okanagan (R)	337,041	5,798,716	1,768,027	69,025	5.45	505,905	2,224,541	232,700	521,401	**11,120,315**	32.99	872,584
Greater Victoria (M)	294,377	7,508,057	1,758,779	80,490	6.25	164,475	450,048	163,278	711,173	**10,836,300**	36.81	98,000
Burnaby (M)	202,966	6,067,445	1,349,190	62,207	6.95	60,311	456,298	-	315,337	**8,310,788**	40.95	10,300
Richmond (M)	172,714	4,657,795	1,041,708	82,564	6.51	138,880	347,641	6,908	662,791	**6,938,477**	40.17	-
Thompson-Nicola (I)	127,195	3,069,318	597,304	43,151	4.33	190,872	724,821	1,111,767	228,640	**5,875,873**	46.20	-
Coquitlam (M)	121,478	2,682,601	424,520	30,000	3.74	93,647	153,122	87,743	303,585	**3,775,218**	31.08	65,373
Prince George (M)	91,326	2,062,931	371,404	30,695	4.40	125,328	559,253	191,769	-	**3,341,380**	36.59	-
North Vancouver District (M)	87,948	3,222,584	584,661	18,030	6.86	104,626	170,276	37,498	170,615	**4,308,490**	48.99	-
Cariboo (I)	69,650	1,203,383	224,446	16,331	3.46	90,908	193,048	98,993	955,444	**2,782,553**	39.95	150,000
New Westminster (M)	58,286	1,872,399	361,781	18,504	6.52	70,893	199,729	439,569	101,429	**3,064,304**	52.57	166,308
North Vancouver City (M)	47,413	1,696,217	287,411	26,340	6.62	68,888	151,273	-	160,745	**2,390,874**	50.43	-
West Vancouver (M)	45,740	2,314,305	351,198	29,547	8.32	128,549	157,166	724,491	213,686	**3,918,942**	85.68	9,706
Penticton (M)	32,880	589,049	169,046	5,255	5.30	34,408	163,217	27,509	50,371	**1,038,855**	31.60	110,970
Fort St. John (A)	30,017	297,103	109,004	6,693	3.85	22,911	55,516	29,419	45,200	**565,846**	18.85	-
Port Moody (M)	26,613	871,675	154,467	12,389	6.27	51,111	25,445	51,886	46,784	**1,213,757**	45.61	55,330
Cranbrook (M)	25,530	361,225	76,008	3,005	3.09	49,526	20,133	21,274	33,312	**564,483**	22.11	-
Powell River (M)	20,426	467,951	70,797	3,578	3.64	8,085	30,536	6,531	29,929	**617,407**	30.23	-
Terrace (A)	20,109	404,565	95,022	4,918	4.97	14,536	48,869	22,014	59,850	**649,774**	32.31	-
Dawson Creek (M)	18,312	229,127	38,894	-	2.12	16,822	61,364	17,176	9,538	**372,921**	20.36	5,549
Prince Rupert (M)	17,134	432,485	65,385	4,840	4.10	19,770	43,785	4,818	30,774	**601,857**	35.13	-
Squamish (M)	16,118	417,799	85,219	4,405	5.56	2,784	66,380	24,058	56,417	**657,062**	40.77	-
Sechelt (A)	14,404	280,999	56,389	2,705	4.10	5,841	153,532	27,042	39,260	**565,768**	39.28	15,000
Castlegar & District (A)	13,704	248,172	71,420	2,340	5.38	4,484	32,376	16,779	35,594	**411,165**	30.00	-
Creston (A)	12,681	203,581	43,982	2,369	3.66	14,631	17,821	16,683	5,592	**304,659**	24.02	-
Trail & District (M)	10,828	310,564	50,135	2,730	4.88	5,426	38,373	27,195	18,317	**452,740**	41.81	-
Gibsons & District (A)	10,541	304,613	53,843	-	5.11	6,412	42,734	45,000	23,414	**476,016**	45.16	-
Kitimat (A)	10,449	349,309	61,730	5,600	6.44	6,916	114,577	-	47,170	**585,302**	56.02	-
Whistler (M)	10,002	297,276	69,475	-	6.95	8,791	12,864	15,992	38,813	**443,211**	44.31	84,803
Nelson (M)	9,784	373,139	42,166	1,750	4.49	6,840	91,138	10,576	36,584	**562,193**	57.46	9,850
Salt Spring Island (A)	9,279	28,513	63,778	1,253	7.01	16,190	22,300	14,983	28,217	**175,234**	18.89	794
Grand Forks & District (A)	8,870	218,408	34,138	-	3.85	9,162	34,395	7,473	47,914	**351,490**	39.63	-
Invermere (M)	8,470	74,921	14,974	-	1.77	2,954	13,713	7,858	16,729	**131,150**	15.48	-

EXPENDITURE – BY POPULATION SERVED

Library (Type)	Population of service area	Salaries and benefits ($)	Library materials ($)	Electronic information ($)	Library materials & electronic information expenditure per capita	Computers and connectivity ($)	Facilities ($)	Capital expenditure ($)	Other expenditure ($)	**Total expenditure ($)**	Expenditure per capita ($)	Transfers to reserve ($)
Smithers (M)	8,310	125,907	32,894	752	4.05	2,346	15,688	-	43,268	**220,855**	26.58	12,825
Vanderhoof (A)	8,143	84,262	26,192	358	3.26	4,060	19,142	16,994	20,329	**171,337**	21.04	-
Kimberley (M)	8,078	122,605	37,884	460	4.75	11,984	-	8,453	19,759	**201,145**	24.90	-
View Royal (A)			9,329	-	1.16	1,305	2,963	177	4,484	**18,258**	2.27	-
Fernie (A)	7,879	149,740	33,130	-	4.20	8,491	9,550	8,768	19,671	**229,350**	29.11	-
Burns Lake (A)	6,845	96,543	34,928	-	5.10	11,853	12,349	-	7,529	**163,202**	23.84	-
Fort Nelson (A)	6,126	148,544	34,071	-	5.56	5,249	27,000	-	34,642	**249,506**	40.73	-
Mackenzie (M)	5,581	166,417	28,558	-	5.12	4,599	35,486	-	22,702	**257,762**	46.19	-
Hazelton District (A)	5,191	70,141	15,176	242	2.97	5,531	8,259	4,709	18,148	**122,206**	23.54	-
Beaver Valley (A)	5,127	129,797	20,382	242	4.02	3,416	15,864	21,867	15,067	**206,635**	40.30	-
Chetwynd (A)	5,081	196,902	34,284	535	6.85	14,278	20,967	16,099	44,794	**327,860**	64.53	101,000
Pemberton & District (A)	5,023	99,426	26,473	3,357	5.94	4,754	9,223	-	15,592	**158,825**	31.62	19,165
Sparwood (A)	4,907	80,791	33,869	1,400	7.19	2,712	32,262	3,034	29,810	**183,877**	37.47	-
Fort St. James (A)	4,890	60,895	6,099	-	1.25	459	9,297	-	7,652	**84,402**	17.26	-
Pender Island (A)	4,664	-	31,489	-	6.75	12,413	26,978	57,827	7,417	**136,124**	29.19	-
Lillooet Area (A)	4,502	114,918	29,070	406	6.55	10,064	22,895	-	18,333	**195,686**	43.47	-
Rossland (A)	3,997	83,103	19,203	188	4.85	2,869	16,295	2,087	9,125	**132,870**	33.24	-
Houston (A)	3,666	81,984	15,175	585	4.30	2,260	11,224	4,970	20,326	**136,523**	37.24	-
Fraser Lake (A)	3,474	60,470	13,148	-	3.78	1,868	1,422	2,024	4,798	**83,731**	24.10	-
Bowen Island (A)	3,344	63,496	26,015	2,107	8.41	6,346	28,072	78,432	19,227	**223,695**	66.89	8,125
Nakusp (A)	2,754	52,176	11,871	-	4.31	1,355	7,413	4,587	13,495	**90,897**	33.01	37,179
Elkford (A)	2,676	61,940	17,469	1,175	6.97	2,542	-	341	-	**83,467**	31.19	-
Salmo (A)	2,491	54,711	8,600	-	3.45	6,185	8,078	-	7,449	**85,023**	34.13	1,000
Tumbler Ridge (A)	2,461	108,481	8,088	1,397	3.85	5,434	6,390	3,710	18,840	**152,340**	61.90	-
Valemount (A)	2,067	60,553	15,924	-	7.70	7,667	9,137	8,384	11,481	**113,145**	54.74	-
Kaslo & District (A)	1,991	18,583	7,401	-	3.72	2,516	4,049	3,816	10,601	**46,965**	23.59	-
McBride (A)	1,975	72,557	13,206	-	6.69	6,478	11,215	3,881	13,529	**120,866**	61.20	4,814
Alert Bay (A)	1,303	9,027	3,310	-	2.54	872	869	-	1,902	**15,980**	12.26	-
Hudson's Hope (A)	1,156	50,607	11,862	-	10.26	1,098	7,698	3,129	8,976	**83,371**	72.12	20,000
Greenwood (A)	911	14,135	5,854	-	6.43	1,993	2,544	8,776	2,162	**35,463**	38.93	-
Pouce Coupe (M)	862	30,660	2,342	-	2.72	453	5,004	50	1,091	**39,600**	45.94	-
Stewart (A)	715	25,225	12,631	186	17.93	2,393	-	-	2,849	**43,286**	60.54	7,542
Midway (A)	639	30,579	567	-	0.89	2,251	2,283	-	3,000	**38,680**	60.53	-
Granisle (A)	366	20,018	11,214	-	30.64	3,936	-	9,619	6,508	**51,294**	140.15	-
Total	**4,134,570**	**105,434,390**	**21,415,459**	**1,794,520**		**3,957,848**	**14,625,661**	**4,590,410**	**10,776,227**	**162,594,513**		
Average					**5.61**						**39.33**	

COLLECTIONS (1) – BY POPULATION SERVED

Library (Type)	Population of service area	Catalogued print volumes added	Catalogued print volumes held	Uncatalogued paperback volumes held	Total print volumes held	Total print titles held	Periodicals subscriptions held	Periodicals titles held	Licenced database subscriptions - in library	Licenced database subscriptions - out of library	Total library materials (includes non-print) volumes held	Total library materials (includes non-print) titles held
Fraser Valley (R)	647,950	179,667	1,009,933	107,988	1,117,921	197,301	3,452	546	19	18	1,252,550	242,598
Vancouver (M)	584,601	134,997	1,957,805	687,496	2,645,301	865,861	11,687	7,495	80	71	4,148,310	964,642
Vancouver Island (R)	408,577	90,358	824,508	343,514	1,168,022	232,120	3,129	645	31	27	1,251,543	315,364
Surrey (M)	383,962	48,330	375,536	155,195	530,731	155,000	2,118	746	37	30	635,171	155,746
Okanagan (R)	337,041	103,283	589,258	1	589,259	126,042	1,667	435	13	10	655,717	126,477
Greater Victoria (M)	294,377	46,485	667,683	170,413	838,096	314,483	2,269	841	2	11	944,422	373,344
Burnaby (M)	202,966	35,335	472,504	92,937	565,441	292,205	988	923	14	11	776,539	347,397
Richmond (M)	172,714	51,051	337,274	31,486	368,760	185,409	590	322	33	16	423,769	196,971
Thompson-Nicola (I)	127,195	40,346	242,132	4,413	246,545	165,198	679	322	6	5	277,273	170,098
Coquitlam (M)	121,478	29,464	195,135	46,225	241,360	126,491	294	319	18	4	283,707	135,933
Prince George (M)	91,326	11,541	121,088	40,571	161,659	131,236	286	313	21	18	183,437	154,063
North Vancouver District (M)	87,948	49,632	291,597	-	291,597	151,853	588	405	14	12	344,622	186,633
Cariboo (I)	69,650	12,112	200,083	-	200,083	113,599	412	382	6	4	221,380	124,173
New Westminster (M)	58,286	15,073	200,510	-	200,510	194,000	656	640	14	12	231,279	224,054
North Vancouver City (M)	47,413	18,541	104,700	-	104,700	83,435	220	215	12	8	123,775	92,641
West Vancouver (M)	45,740	13,181	230,233	27,413	257,646	181,104	351	345	16	14	372,122	206,226
Penticton (M)	32,880	415	122,517	-	122,517	116,654	237	237	4	1	152,047	146,421
Fort St. John (A)	30,017	5,752	68,591	-	68,591	68,491	145	145	1	12	72,188	72,233
Port Moody (M)	26,613	8,267	100,417	10,532	110,949	100,417	158	158	22	20	118,610	108,223
Cranbrook (M)	25,530	7,206	69,822	-	69,822	61,188	207	193	8	7	75,187	65,339
Powell River (M)	20,426	2,082	42,913	7,892	50,805	33,630	151	185	2	2	55,396	38,386
Terrace (A)	20,109	6,201	63,830	-	63,830	57,500	168	167	10	3	73,017	65,187
Dawson Creek (M)	18,312	4,604	72,715	-	72,715	72,715	95	95	1	1	76,411	76,852
Prince Rupert (M)	17,134	6,576	73,218	293	73,511	66,517	130	160	3	2	88,244	72,449
Squamish (M)	16,118	3,855	48,553	-	48,553	48,498	138	138	13	11	53,818	48,636
Sechelt (A)	14,404	3,420	36,051	-	36,051	32,204	108	108	5	4	38,628	32,312
Castlegar & District (A)	13,704	5,017	56,380	-	56,380	56,580	112	112	8	6	61,532	61,844
Creston (A)	12,681	2,990	42,202	-	42,202	40,092	97	97	2	5	46,233	44,220
Trail & District (M)	10,828	2,746	46,848	-	46,848	46,848	65	65	3	-	52,043	50,071
Gibsons & District (A)	10,541	6,124	38,826	-	38,826	36,844	73	73	1	10	41,548	39,639
Kitimat (A)	10,449	4,662	46,440	1,279	47,719	42,034	152	150	7	4	52,095	46,114
Whistler (M)	10,002	6,226	45,670	-	45,670	42,437	97	97	11	10	50,690	47,554
Nelson (M)	9,784	3,161	62,165	-	62,165	59,100	124	122	17	16	66,739	63,785
Salt Spring Island (A)	9,279	4,146	44,215	-	44,215	42,223	60	60	2	1	47,076	45,136
Grand Forks & District (A)	8,870	2,999	31,554	-	31,554	31,554	114	114	5	4	34,395	34,509
Invermere (M)	8,470	1,156	14,541	-	14,541	14,541	23	23	1	-	15,192	15,215

COLLECTIONS (1) – BY POPULATION SERVED

Library (Type)	Population of service area	Catalogued print volumes added	Catalogued print volumes held	Uncatalogued paperback volumes held	Total print volumes held	Total print titles held	Periodicals subscriptions held	Periodicals titles held	Licenced database subscriptions - in library	Licenced database subscriptions - out of library	Total library materials (includes non-print) volumes held	Total library materials (includes non-print) titles held
Smithers (M)	8,310	2,572	27,102	-	27,102	26,288	103	103	5	4	28,920	28,209
Vanderhoof (A)	8,143	2,106	15,710	-	15,710	15,510	34	34	4	2	15,993	15,827
Kimberley (M)	8,078	1,579	31,335	1,251	32,586	31,335	79	79	5	2	35,262	34,090
View Royal (A)		493	15,690	-	15,690	15,756	1	1	-	-	16,144	16,211
Fernie (A)	7,879	1,398	31,464	3,000	34,464	28,304	69	69	2	1	37,026	30,928
Burns Lake (A)	6,845	3,868	30,500	-	30,500	29,867	23	23	2	-	32,277	31,667
Fort Nelson (A)	6,126	1,067	36,575	-	36,575	36,043	36	36	2	5	39,553	39,057
Mackenzie (M)	5,581	1,664	33,396	11,000	44,396	33,756	90	90	1	2	47,065	36,515
Hazelton District (A)	5,191	1,172	28,643	59	28,702	26,354	84	84	2	2	29,600	27,336
Beaver Valley (A)	5,127	1,303	30,498	-	30,498	30,112	88	88	3	2	33,135	32,836
Chetwynd (A)	5,081	2,477	33,652	-	33,652	30,247	62	62	3	3	34,801	31,458
Pemberton & District (A)	5,023	1,958	13,928	25	13,953	13,528	24	24	2	2	15,797	15,396
Sparwood (A)	4,907	1,200	31,780	1,000	32,780	31,100	50	50	5	-	33,950	32,320
Fort St. James (A)	4,890	722	12,777	-	12,777	12,660	25	25	2	1	13,661	13,570
Pender Island (A)	4,664	5,577	35,406	-	35,406	35,406	24	24	1	-	37,487	37,516
Lillooet Area (A)	4,502	3,148	17,734	8,951	26,685	17,093	48	57	5	5	29,821	20,281
Rossland (A)	3,997	835	20,050	725	20,775	20,015	53	76	1	1	21,828	21,141
Houston (A)	3,666	885	27,017	-	27,017	24,865	52	52	3	1	28,358	26,207
Fraser Lake (A)	3,474	1,939	17,355	-	17,355	17,355	65	65	11	10	18,302	18,362
Bowen Island (A)	3,344	2,357	16,746	-	16,746	15,291	28	28	8	8	17,788	16,361
Nakusp (A)	2,754	1,479	14,889	-	14,889	14,817	35	45	1	1	16,583	16,554
Elkford (A)	2,676	853	25,549	500	26,049	25,549	50	50	2	2	26,832	26,382
Salmo (A)	2,491	994	17,115	-	17,115	16,715	45	45	2	1	19,671	19,316
Tumbler Ridge (A)	2,461	879	30,366	-	30,366	30,345	17	17	5	-	31,873	31,869
Valemount (A)	2,067	1,749	15,731	-	15,731	15,653	46	46	1	-	17,237	17,205
Kaslo & District (A)	1,991	1,577	11,834	-	11,834	11,834	23	23	3	-	12,387	12,420
McBride (A)	1,975	1,080	11,474	-	11,474	11,452	35	35	1	-	12,786	12,774
Alert Bay (A)	1,303	150	6,900	2,013	8,913	8,250	3	3	1	-	9,526	8,866
Hudson's Hope (A)	1,156	1,312	16,116	-	16,116	15,143	26	26	2	-	16,749	15,802
Greenwood (A)	911	679	9,921	-	9,921	9,643	25	25	2	1	10,300	10,036
Pouce Coupe (M)	862	300	15,370	70	15,440	15,370	15	6	1	-	15,721	15,657
Stewart (A)	715	545	15,194	-	15,194	15,194	39	39	2	2	15,711	15,750
Midway (A)	639	300	8,554	500	9,054	8,504	12	12	1	1	9,629	9,091
Granisle (A)	366	282	9,500	3,000	12,500	9,166	32	32	1	-	15,238	9,647
Total	**4,134,570**	**1,017,500**	**9,663,318**	**1,759,742**	**11,423,060**	**5,283,924**	**33,281**	**18,867**	**554**	**449**	**14,193,716**	**5,937,142**

COLLECTIONS (2) – BY POPULATION SERVED

Library (Type)	Population of service area	Talking books volumes held	Videos and DVDs held	Microforms held	CD-ROMs held	Total audio-visual materials volumes held	Total library materials (includes non-print) volumes held	Total library materials (includes non-print) titles held
Fraser Valley (R)	647,950	32,926	65,890	12	1,562	133,055	1,252,550	242,598
Vancouver (M)	584,601	52,743	96,365	1,317,432	9,894	175,683	4,148,310	964,642
Vancouver Island (R)	408,577	18,759	40,633	6,683	1,366	75,472	1,251,543	315,364
Surrey (M)	383,962	19,488	25,104	36,711	2,987	64,742	635,171	155,746
Okanagan (R)	337,041	18,909	17,834	2,324	-	64,134	655,717	126,477
Greater Victoria (M)	294,377	24,278	40,807	10,927	2,799	92,600	944,422	373,344
Burnaby (M)	202,966	15,448	31,113	145,356	527	65,215	776,539	347,397
Richmond (M)	172,714	6,717	24,483	10,699	2,305	42,005	423,769	196,971
Thompson-Nicola (I)	127,195	11,048	14,609	566	-	30,162	277,273	170,098
Coquitlam (M)	121,478	3,637	5,353	27,093	176	15,078	283,707	135,933
Prince George (M)	91,326	4,187	6,091	7,166	-	14,612	183,437	154,063
North Vancouver District (M)	87,948	6,830	29,993	3,552	678	48,795	344,622	186,633
Cariboo (I)	69,650	11,022	8,646	-	-	21,297	221,380	124,173
New Westminster (M)	58,286	2,906	7,666	4,126	414	26,229	231,279	224,054
North Vancouver City (M)	47,413	4,575	5,537	5,600	530	12,945	123,775	92,641
West Vancouver (M)	45,740	6,430	9,879	86,814	549	27,113	372,122	206,226
Penticton (M)	32,880	2,001	2,006	25,523	-	4,007	152,047	146,421
Fort St. John (A)	30,017	1,130	1,947	33	97	3,467	72,188	72,233
Port Moody (M)	26,613	1,224	4,370	-	364	7,297	118,610	108,223
Cranbrook (M)	25,530	1,704	2,382	-	37	5,328	75,187	65,339
Powell River (M)	20,426	955	2,427	-	54	4,537	55,396	38,386
Terrace (A)	20,109	2,536	3,964	1,200	120	7,867	73,017	65,187
Dawson Creek (M)	18,312	1,432	1,342	134	17	3,545	76,411	76,852
Prince Rupert (M)	17,134	1,823	2,767	8,967	131	5,635	88,244	72,449
Squamish (M)	16,118	-	2,590	1,459	-	3,806	53,818	48,636
Sechelt (A)	14,404	733	1,346	18	-	2,559	38,628	32,312
Castlegar & District (A)	13,704	1,891	2,308	-	162	4,990	61,532	61,844
Creston (A)	12,681	954	3,075	-	2	4,029	46,233	44,220
Trail & District (M)	10,828	453	2,137	-	-	5,195	52,043	50,071
Gibsons & District (A)	10,541	665	1,537	-	41	2,681	41,548	39,639
Kitimat (A)	10,449	953	1,858	449	177	3,750	52,095	46,114
Whistler (M)	10,002	1,323	2,574	-	-	5,020	50,690	47,554
Nelson (M)	9,784	1,164	1,277	821	33	3,720	66,739	63,785
Salt Spring Island (A)	9,279	1,276	1,000	-	22	2,839	47,076	45,136
Grand Forks & District (A)	8,870	986	1,855	-	-	2,841	34,395	34,509
Invermere (M)	8,470	-	237	-	-	651	15,192	15,215

COLLECTIONS (2) – BY POPULATION SERVED

Library (Type)	Population of service area	Talking books, volumes held	Videos and DVDs held	Microforms held	CD-ROMs held	Total audio-visual materials, volumes held	Total library materials (includes non-print), volumes held	Total library materials (includes non-print), titles held
Smithers (M)	8,310	826	664	-	-	1,818	28,920	28,209
Vanderhoof (A)	8,143	70	190	-	-	283	15,993	15,827
Kimberley (M)	8,078	1,125	689	-	-	2,676	35,262	34,090
View Royal (A)		193	215	-	8	446	16,144	16,211
Fernie (A)	7,879	659	520	-	17	2,545	37,026	30,928
Burns Lake (A)	6,845	7	804	-	68	1,709	32,277	31,667
Fort Nelson (A)	6,126	883	1,484	-	50	2,928	39,553	39,057
Mackenzie (M)	5,581	1,171	1,418	-	80	2,589	47,065	36,515
Hazelton District (A)	5,191	412	465	-	10	888	29,600	27,336
Beaver Valley (A)	5,127	644	1,508	-	19	2,618	33,135	32,836
Chetwynd (A)	5,081	506	643	-	-	1,149	34,801	31,468
Pemberton & District (A)	5,023	-	1,195	-	25	1,819	15,797	15,396
Sparwood (A)	4,907	500	450	-	20	1,150	33,960	32,320
Fort St. James (A)	4,890	377	257	-	12	872	13,661	13,570
Pender Island (A)	4,864	563	1,475	-	1	2,080	37,487	37,516
Lillooet Area (A)	4,502	194	1,466	-	40	3,096	29,821	29,291
Rossland (A)	3,997	219	617	-	-	1,053	21,828	21,141
Houston (A)	3,666	528	761	-	52	1,289	28,356	26,207
Fraser Lake (A)	3,474	330	530	-	62	885	18,302	18,362
Bowen Island (A)	3,344	219	746	-	3	1,039	17,788	16,361
Nakusp (A)	2,754	593	1,036	-	47	1,647	16,583	16,554
Elkford (A)	2,676	408	251	-	47	736	26,832	26,382
Salmo (A)	2,491	666	1,298	-	-	2,556	19,671	19,316
Tumbler Ridge (A)	2,461	272	895	-	-	1,507	31,873	31,869
Valemount (A)	2,067	161	973	-	17	1,489	17,237	17,205
Kaslo & District (A)	1,991	247	306	-	-	553	12,387	12,420
McBride (A)	1,975	345	655	-	63	1,249	12,786	12,774
Alert Bay (A)	1,303	447	156	-	5	608	9,526	8,866
Hudson's Hope (A)	1,156	132	489	-	-	633	16,749	15,802
Greenwood (A)	911	75	260	-	-	379	10,300	10,036
Pouce Coupe (M)	862	84	197	-	-	281	15,721	15,657
Stewart (A)	715	-	294	-	38	479	15,711	15,750
Midway (A)	639	125	450	-	-	575	9,629	9,091
Granisle (A)	366	250	162	2,326	-	412	15,238	9,647
Total	**4,134,570**	**276,337**	**496,521**	**1,705,991**	**25,728**	**1,038,937**	**14,193,716**	**5,937,142**

REGISTRATION AND CIRCULATION – BY POPULATION SERVED

Library (Type)	Population of service area	Resident cardholders registered at end of year	Non-resident cardholders registered at end of year	Inter-LMC non-resident cardholders registered at end of year	Total cardholders registered at end of year	Circulation - children's materials	Circulation - all items	Annual in-person visits	Items lent on interlibrary loan	Items lent on interlibrary loan - % of requests received	Items borrowed on interlibrary loan	Interlibrary loan borrowing for 1 item (%)
Fraser Valley (R)	647,950	312,642	817	29,420	343,079	1,705,704	6,169,370	3,449,991	2,888	64	5,430	68
Vancouver (M)	564,601	297,041	754	76,155	373,950	3,173,752	9,848,381	6,842,265	12,964	38	5,992	86
Vancouver Island (R)	408,577	192,199	3,155	n.a.	195,354	1,077,679	4,622,807	n.d.	1,663	52	7,753	91
Surrey (M)	383,962	209,791	412	35,999	246,202	2,008,085	3,870,517	2,522,377	2,390	48	4,179	91
Okanagan (R)	337,041	222,216	1,212	n.a.	223,428	1,047,367	3,340,801	n.d.	2,499	54	4,290	90
Greater Victoria (M)	294,377	171,234	1,269	n.a.	172,503	1,444,994	4,872,496	2,596,326	2,751	44	5,646	94
Burnaby (M)	202,966	90,843	60	55,183	155,106	1,444,199	3,880,428	1,971,298	6,531	53	1,465	81
Richmond (M)	172,714	112,379	249	30,801	143,429	1,338,028	3,567,704	1,733,325	1,901	47	1,527	95
Thompson Nicola (I)	127,195	27,400	n.d.	n.a.	27,400	252,711	1,030,680	538,913	2,236	43	3,301	93
Coquitlam (M)	121,478	36,436	136	8,331	44,903	n.d.	1,222,647	n.d.	3,337	62	1,799	6
Prince George (M)	91,326	55,365	154	n.a.	55,519	248,560	843,591	395,506	3,188	53	3,696	85
North Vancouver District (M)	87,948	56,862	111	8,736	65,709	660,728	1,759,541	817,660	2,661	38	3,077	82
Cariboo (I)	69,650	52,230	-	n.a.	52,230	n.d.	454,440	247,671	1,503	58	2,685	75
New Westminster (M)	58,286	48,821	167	24,682	73,670	188,120	766,976	615,961	2,311	47	2,785	87
North Vancouver City (M)	47,413	26,405	68	17,408	43,881	240,879	623,673	354,159	1,789	39	2,050	68
West Vancouver (M)	45,740	22,715	276	10,171	33,162	280,266	1,026,094	571,253	2,722	55	1,373	74
Penticton (M)	32,880	14,001	1,009	n.a.	15,010	88,999	306,974	212,703	702	33	607	63
Fort St. John (A)	30,017	19,845	391	n.a.	20,236	44,433	154,074	239,850	826	43	1,118	70
Port Moody (M)	26,613	18,746	180	17,232	36,158	232,065	490,178	289,833	2,236	52	837	72
Cranbrook (M)	25,530	10,615	656	n.a.	11,471	53,035	213,990	136,550	1,375	66	1,929	75
Powell River (M)	20,426	11,864	16	n.a.	11,880	24,729	172,677	125,437	595	52	2,533	48
Terrace (A)	20,109	7,815	n.d.	n.a.	7,815	65,762	220,482	179,608	1,125	53	1,136	88
Dawson Creek (M)	18,312	13,335	41	n.a.	13,376	60,284	121,907	n.d.	384	64	999	50
Prince Rupert (M)	17,134	7,849	45	n.a.	7,894	31,454	116,070	115,425	1,509	59	1,287	90
Squamish (M)	16,118	10,038	28	305	10,371	38,179	108,597	92,720	1,494	69	872	90
Sechelt (A)	14,404	8,268	-	1,048	9,316	39,979	172,416	99,150	1,869	60	2,842	65
Castlegar & District (A)	13,704	7,642	201	n.a.	7,843	48,127	139,827	n.d.	975	76	793	77
Creston (A)	12,681	6,039	6	n.a.	6,045	n.d.	112,367	68,619	1,012	62	1,436	81
Trail & District (M)	10,828	5,887	7	n.a.	5,894	17,527	94,249	52,634	1,021	76	690	91
Gibsons & District (A)	10,541	5,985	-	282	6,267	36,825	186,362	n.d.	1,586	54	1,926	50
Kitimat (A)	10,449	6,941	57	n.a.	6,998	24,577	91,340	87,676	704	66	760	83
Whistler (M)	10,002	4,362	399	486	5,247	36,286	149,355	134,836	997	41	872	75
Nelson (M)	9,784	6,441	857	n.a.	7,298	38,286	129,635	118,706	605	75	1,322	80
Salt Spring Island (A)	9,279	5,650	6	n.a.	5,656	20,123	116,253	93,750	1,082	70	1,741	81
Grand Forks & District (A)	8,870	3,215	30	n.a.	3,245	n.d.	79,816	74,062	944	63	1,082	89
Invermere (M)	8,470	2,099	185	n.a.	2,284	5,723	28,614	13,000	739	54	1,486	57

REGISTRATION AND CIRCULATION – BY POPULATION SERVED

Library (Type)	Population of service area	Resident cardholders registered at end of year	Non-resident cardholders registered at end of year	Inter-LINK non-resident cardholders registered at end of year	Total cardholders registered at end of year	Circulation - children's materials	Circulation - all items	Annual in-person visits	Items lent on interlibrary loan	Items lent on interlibrary loan - % of requests received	Items borrowed on interlibrary loan	Interlibrary loan borrowing fill rate (%)
Smithers (M)	8,310	4,536	1,209	n.a.	5,745	25,451	83,497	43,084	955	50	1,122	48
Vanderhoof (A)	8,143	1,970	14	n.a.	1,984	965	38,309	29,100	634	44	1,299	45
Kimberley (M)	8,078	3,686	3	n.a.	3,689	8,029	43,675	n.d.	865	64	661	94
View Royal (A)		2,091		n.a.	2,091	1,161	9,127	4,400	n.a.	n.a.	70	69
Fernie (A)	7,879	4,014	864	n.a.	4,878	n.d.	70,518	44,660	985	61	955	79
Burns Lake (A)	6,845	1,834		n.a.	1,834	14,187	56,739	17,000	787	63	405	74
Fort Nelson (A)	6,126	3,589	257	n.a.	3,846	10,837	47,593	29,692	341	21	388	52
Mackenzie (M)	5,561	4,112		n.a.	4,112	16,521	47,347	60,795	n.a.	n.a.	554	84
Hazelton District (A)	5,191	3,149	4	n.a.	3,153	3,826	20,623	20,050	788	58	204	85
Beaver Valley (A)	5,127	2,678	2	n.a.	2,680	14,625	67,645	21,463	785	82	550	83
Chetwynd (A)	5,081	2,225	50	n.a.	2,275	28,885	49,206	49,206	492	47	481	85
Pemberton & District (A)	5,023	1,460		80	1,540	13,122	44,069	32,400	355	23	811	83
Spanaxodi (A)	4,907	2,597	198	n.a.	2,795	n.d.	25,362	11,000	582	47	405	48
Fort St. James (A)	4,850	1,294	807	n.a.	2,101	n.d.	20,154	16,300	693	57	592	86
Pender Island (A)	4,664	2,756	16	n.a.	2,772	3,363	39,875	25,850	1,043	67	1,290	68
Lillooet Area (A)	4,502	2,835	5	n.a.	2,840	5,138	39,803	20,289	769	64	1,096	95
Rossland (A)	3,997	3,524	-	n.a.	3,524	n.d.	34,398	29,800	596	59	342	84
Houston (A)	3,666	1,270	191	n.a.	1,461	14,541	35,201	26,650	759	61	748	55
Fraser Lake (A)	3,474	1,347	-	n.a.	1,347	8,337	25,665	10,712	808	73	1,009	46
Bowen Island (A)	3,344	2,665	14	213	2,892	12,771	39,987	26,500	361	16	115	79
Nakusp (A)	2,754	1,654	181	n.a.	1,835	7,343	33,453	14,550	1,155	66	592	85
Elkford (A)	2,676	1,770	-	n.a.	1,770	n.d.	22,433	9,350	847	66	532	38
Salmo (A)	2,491	1,464	-	n.a.	1,464	7,137	25,458	16,750	1,092	78	716	88
Tumbler Ridge (A)	2,461	1,637	140	n.a.	1,777	n.d.	17,807	28,974	500	67	631	82
Valemount (A)	2,067	1,098	5	n.a.	1,103	8,316	24,437	11,550	1,087	73	809	42
Kaslo & District (A)	1,991	1,540	24	n.a.	1,564	4,503	19,043	n.d.	n.a.	n.a.	680	88
McBride (A)	1,975	1,033	2	n.a.	1,035	n.d.	14,322	9,150	236	22	321	44
Alert Bay (A)	1,303	313	-	n.a.	313	282	2,819	3,243	n.a.	n.a.	131	87
Hudson's Hope (A)	1,156	739		n.a.	739	4,201	14,107	5,544	448	66	323	50
Greenwood (A)	911	335	3	n.a.	338	1,202	6,049	7,550	n.a.	n.a.	227	89
Prince Rupert (M)	662	521	25	n.a.	546	4,978	8,114	4,802	n.a.	n.a.	28	85
Stewart (A)	715	474	5	n.a.	479	1,288	4,105	2,797	892	79	112	66
Midway (A)	639	258	30	n.a.	288	240	5,583	697	n.a.	n.a.	194	85
Granisle (A)	366	176	22	n.a.	198	787	4,010	3,015	n.a.	n.a.	265	71
Total	**4,134,579**	**2,197,290**	**17,045**	**316,532**	**2,520,837**	**16,239,501**	**52,147,862**	**23,419,771**	**94,009**		**102,466**	
Average										**56**		**74**

REFERENCE AND PROGRAMMING – BY POPULATION SERVED

Library (Type)	Population of service area	Reference transactions	Electronic reference transactions	Total reference transactions	Adult programs	Children's/young adult programs	Summer reading program registrations	Total program attendance
Fraser Valley (R)	647,950	94,032	1,050	95,082	1,641	2,703	11,401	125,174
Vancouver (M)	584,601	988,713	24,486	1,013,199	1,243	5,344	12,407	212,336
Vancouver Island (R)	408,577	243,337	1,820	245,157	762	1,616	4,771	28,393
Surrey (M)	383,962	599,196	1,768	600,964	1,636	1,860	12,659	135,378
Okanagan (R)	337,041	463,750	n.d.	463,750	221	2,479	9,291	65,576
Greater Victoria (M)	294,377	290,212	748	290,960	353	2,349	3,067	46,046
Burnaby (M)	202,966	220,776	2,980	223,756	35	783	6,452	35,599
Richmond (M)	172,714	158,614	250	158,864	642	1,507	3,982	64,029
Thompson Nicola (I)	127,195	71,296	3,000	74,296	181	479	2,572	13,153
Coquitlam (M)	121,478	74,596	153	74,749	158	837	1,677	32,157
Prince George (M)	91,326	73,808	n.d.	73,808	28	302	510	7,700
North Vancouver District (M)	87,948	67,350	140	67,490	137	548	4,730	28,870
Cariboo (I)	69,650	24,980	n.d.	24,980	18	184	709	6,273
New Westminster (M)	58,286	57,878	2,124	60,002	79	356	1,400	12,402
North Vancouver City (M)	47,413	78,798	225	79,023	99	617	1,154	23,827
West Vancouver (M)	45,740	67,767	43	67,810	407	334	1,703	19,547
Penticton (M)	32,880	21,418	n.d.	21,418	5	225	155	459
Fort St. John (A)	30,017	6,750	10	6,760	19	198	386	8,316
Port Moody (M)	26,613	27,147	459	27,606	35	144	1,225	8,317
Cranbrook (M)	25,530	8,342	32	8,374	6	150	292	3,537
Powell River (M)	20,426	4,991	9	5,000	85	95	112	2,785
Terrace (A)	20,109	10,345	208	10,553	19	217	203	6,040
Dawson Creek (M)	18,312	8,650	112	8,762	43	236	509	10,000
Prince Rupert (M)	17,134	2,820	6	2,826	1	106	96	1,136
Squamish (M)	16,118	3,267	8	3,275	63	215	200	5,113
Sechelt (A)	14,404	12,000	16	12,016	17	47	89	1,348
Castlegar & District (A)	13,704	4,350	20	4,370	15	165	219	2,396
Creston (A)	12,681	2,000	20	2,020	15	29	63	1,053
Trail & District (M)	10,828	12,601	43	12,644	21	48	117	2,434
Gibsons & District (A)	10,541	7,913	n.d.	7,913	23	50	176	2,945
Kitimat (A)	10,449	8,686	2,721	11,407	12	183	215	4,567
Whistler (M)	10,002	14,820	20	14,840	2	129	127	3,756
Nelson (M)	9,784	10,154	45	10,199	20	115	90	2,867
Salt Spring Island (A)	9,279	13,950	2	13,952	4	7	26	401
Grand Forks & District (A)	8,870	2,422	146	2,568	21	49	35	548
Invermere (M)	8,470	400	40	440	4	5	40	480

REFERENCE AND PROGRAMMING – BY POPULATION SERVED

Library / Type	Population of service area	Reference transactions	Electronic reference transactions	Total reference transactions	Adult programs	Children's/young adult programs	Summer reading program registrations	Total program attendance
Smithers (M)	8,310	5,151	42	5,193	35	58	93	1,744
Vanderhoof (A)	8,143	n.d.	15	n.d.	19	50	70	752
Kimberley (M)	8,078	2,000	n.d.	2,000	2	4	28	1,124
View Royal (A)		600	n.d.	600			5	
Fernie (A)	7,879	6,843	624	7,467		145	16	1,120
Burns Lake (A)	6,845	2,535	20	2,555	4	201	110	2,375
Fort Nelson (A)	6,126	6,350	15	6,365		4	182	700
Mackenzie (M)	5,581	2,132	40	2,172		162	168	1,120
Hazelton District (A)	5,191	10,698	3,250	14,048	7	49	29	853
Beaver Valley (A)	5,127	6,749	n.d.	6,749	22	83	106	1,276
Chetwynd (A)	5,081	2,970	12	2,982	10	14	174	3,806
Pemberton & District (A)	5,023	11,400	n.d.	11,400	3	10	40	1,200
Sparwood (A)	4,997	936	n.d.	936	2	2	55	660
Fort St. James (A)	4,890	5,200	n.d.	5,200	10	67	30	466
Pender Island (A)	4,664	n.d.	n.d.	n.d.	6	29	150	465
Lillooet Area (A)	4,502	479	52	531	3	6	81	599
Rossland (A)	3,997	3,973	n.d.	3,973	1	120	85	1,324
Houston (A)	3,666	1,988	35	2,023	45	201	151	4,070
Fraser Lake (A)	3,474	9,204	4	9,208	16	35	59	584
Bowen Island (A)	3,344	2,187	n.d.	2,187	2	40	102	655
Nakusp (A)	2,754	400	n.d.	400	3	6	63	n.d.
Elkford (A)	2,676	350	n.d.	350	n.a.	n.a.	n.a.	
Salmo (A)	2,491	1,082	10	1,092	2	46	50	1,032
Tumbler Ridge (A)	2,461	1,052	42	1,094	17	9	83	4,435
Valemount (A)	2,067	2,200	n.d.	2,200		2	20	244
Kaslo & District (A)	1,991	n.d.	n.d.	n.d.	1	3	26	201
McBride (A)	1,975	1,250	n.d.	1,250	2	2	112	555
Alert Bay (A)	1,303	90	100	190			n.d.	
Hudson's Hope (A)	1,156	270	8	278	10	125	64	1,220
Greenwood (A)	911	300	n.d.	300		20	19	87
Pouce Coupe (M)	862	1,200	n.d.	1,200	1	3	84	188
Stewart (A)	715	364	n.d.	364	5	2	28	288
Midway (A)	639	350	100	450		1	11	15
Granisle (A)	366	n.d.	n.d.	n.d.		1	12	12
Total	4,134,570	3,848,432	47,173	3,895,590	6,300	26,205	85,155	958,523

STAFF – BY POPULATION SERVED

Library / Type	Population of service area	Full-time employees	Part-time employees	Total employees	Professional librarians, FTE	Library technicians, FTE	Community Members, FTE	Other staff, FTE	Total employees, FTE	Volunteers	Volunteers, FTE
Fraser Valley (R)	647,950	95	283	378	44.85	65.36		112.14	222.35		
Vancouver (M)	564,601	404	312	716	128.12	14.84		355.61	498.57		
Vancouver Island (R)	408,577	79	277	356	32.20	1.50		141.57	175.27	8	0.79
Surrey (M)	383,962	66	145	211	35.16	34.50	0.80	66.00	137.46	70	0.85
Okanagan (R)	337,041	64	169	233	15.16	2.00	17.77	94.97	129.90	18	0.97
Greater Victoria (M)	294,377	95	193	288	36.49	4.51		125.96	166.96	32	
Burnaby (M)	202,966	64	168	232	28.58			92.01	120.59	n.a.	
Richmond (M)	172,714	58	41	99	25.00	2.60		54.48	82.08		
Thompson Nicola (I)	127,195	36	78	114	8.00	3.00		46.03	59.03	n.d.	n.d.
Coquitlam (M)	121,479	33	49	82	16.20	0.55		37.64	54.40		
Prince George (M)	91,326	25	29	54	7.50	1.07		37.56	46.13	72	0.77
North Vancouver District (M)	87,948	31	90	121	23.52	1.60		37.55	62.67		
Cariboo (I)	69,650	13	36	49	3.00	5.00		17.49	25.45	23	0.44
New Westminster (M)	58,266	21	47	68	14.71			20.55	35.26		
North Vancouver City (M)	47,413	23	20	43	8.93	1.00		21.37	31.30		
West Vancouver (M)	45,746	21	56	77	14.03	3.20		28.56	45.79	55	1.65
Pontiction (M)	32,880	9	9	18	4.29	4.35		5.38	14.02	5	0.06
Fort St. John (A)	30,017		15	15			0.80	7.06	7.86	5	0.80
Port Moody (M)	28,613	12	8	20	5.00	1.51	1.00	7.17	14.69	n.d.	n.d.
Cranbrook (M)	25,530	6	6	12	1.91	0.37	2.00	4.34	8.22	22	0.42
Powell River (M)	20,426	7	10	17	1.00	1.00	0.94	7.35	10.29	14	0.01
Terrace (A)	20,109	2	15	17	1.00		2.07	6.15	9.22		
Dawson Creek (M)	18,312	2	9	11	-			5.98	5.98		
Prince Rupert (M)	17,134	7	9	16	2.07			7.72	9.79		
Squamish (M)	16,118	2	14	16	1.43		1.86	4.97	8.25		0.55
Seichelt (A)	14,404	3	6	9	1.40	2.72		1.88	6.01	35	1.61
Castlegar & District (A)	13,704	4	4	8	1.00		2.77	1.00	4.77	42	2.94
Creston (A)	12,681	2	8	10	1.00			4.03	5.03	32	0.99
Trail & District (M)	10,828	5	9	14	1.00	1.00		4.18	6.18		
Gibsons & District (A)	10,541	1	8	9	2.69			3.27	5.96	34	0.88
Kitimat (A)	10,449	5	4	9	1.00	1.00	0.10	4.67	6.77	32	0.18
Whistler (M)	10,002	4	7	11	1.00	0.60	1.00	3.91	6.71	4	0.24
Nelson (M)	9,784	1	10	11	1.34	0.56	2.87	1.70	6.49	38	0.55
Salt Spring Island (A)	9,279		1	1	0.53				0.53	151	9.56
Grand Forks & District (A)	8,870	3	3	6	1.00		0.27	2.92	4.19	14	0.74
Invermere (M)	8,470	1	1	2			1.94		1.94	7	0.33

STAFF – BY POPULATION SERVED

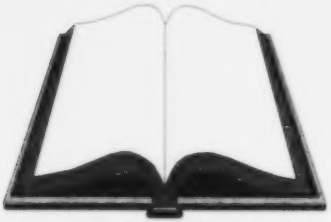
Library (Type)	Population of service area	Full time employees	Part time employees	Total employees	Professional librarians FTE	Library technicians FTE	Community librarians FTE	Other staff FTE	Total employees FTE	Volunteers	Volunteers FTE
Smithers (M)	8,310	1	7	8		1.00	0.43	1.91	3.34	22	0.80
Vanderhoof (A)	8,143	1	3	4			1.54	0.86	2.40	10	0.57
Kimberley (M)	8,078	-	6	6	0.86		-	2.44	3.30	8	0.35
View Royal (A)	-	-	-	-	-	-	-	-	-	41	3.43
Fernie (A)	7,879	1	5	6			2.57		2.57	18	1.87
Burns Lake (A)	6,845	3	4	7			1.84	3.96	5.80	30	0.49
Fort Nelson (A)	6,126	3	3	6			1.00	2.70	3.70	-	-
Mackenzie (M)	5,581	2	5	7			2.03	2.93	4.96	3	0.11
Hazelton District (A)	5,191	-	6	6			1.20	1.37	2.57	25	0.74
Beaver Valley (A)	5,127	1	3	4			2.67	0.54	3.21	9	0.30
Chetwynd (A)	5,081	4	4	8			-	5.16	5.16	1	0.26
Pemberton & District (A)	5,023	-	7	7			1.73	0.77	2.50	3	0.08
Sparwood (A)	4,907	1	3	4			1.00	1.33	2.33	6	0.16
Fort St. James (A)	4,890	-	4	4			0.91	0.46	1.36	3	0.15
Pender Island (A)	4,664	-	-	-			-	-	-	155	5.57
Lillooet Area (A)	4,502	-	9	9			1.79	1.17	2.96	28	0.16
Rossland (A)	3,997	1	5	6		1.00	0.65	0.68	2.33	11	0.88
Houston (A)	3,666	1	2	3	1.08		0.49	0.49	2.05	5	0.15
Fraser Lake (A)	3,474	-	5	5			-	2.21	2.21	13	0.66
Bowen Island (A)	3,344	1	2	3	1.00	0.44	-	-	1.44	24	1.35
Nakusp (A)	2,754	-	5	5			0.49	1.07	1.56	10	0.47
Elkford (A)	2,676	1	1	2			1.00	0.71	1.71	-	-
Salmo (A)	2,491	-	3	3			0.86	0.51	1.37	15	0.69
Tumbler Ridge (A)	2,461	1	5	6		1.07	0.73	2.03	3.83	19	0.82
Valemount (A)	2,067	-	6	6			0.79	1.46	2.26	1	0.06
Kaslo & District (A)	1,991	-	3	3			0.34	0.34	0.69	22	0.46
McBride (A)	1,975	-	4	4			0.66	1.54	2.20	1	0.06
Alert Bay (A)	1,303	-	2	2			0.31	0.00	0.31	1	0.31
Hudson's Hope (A)	1,156	-	3	3			0.90	1.79	2.69	2	0.05
Greenwood (A)	911	-	2	2			0.38	0.07	0.44	9	0.23
Pouce Coupe (M)	862	-	2	2			-	1.18	1.18	-	-
Stewart (A)	715	-	1	1			0.91	-	0.91	3	0.06
Midway (A)	639	-	2	2			0.96	0.05	1.01	8	0.06
Granisle (A)	366	-	5	5			-	0.83	0.83	-	-
Total	4,134,570	1,226	2,276	3,502	473.65	157.58	64.37	1,415.75	2,111.35	1,220	46.70

FACILITIES AND ACCESS – BY POPULATION SERVED

Library (Type)	Population of service area	Public service outlets	Other facilities	Total space (square metres)	Annual hours open: main library	Annual hours open: all outlets	Annual days open: main library	Annual days open: all outlets	Public internet access computers	Total public computers	Square metres per capita
Fraser Valley (R)	647,950	24	1	21,978	n.a.	58,508	n.a.	n.d.	217	357	0.034
Vancouver (M)	584,601	22		44,953	3,201	54,346	324	5,987	525	537	0.077
Vancouver Island (R)	408,577	37	1	13,890	n.a.	59,956	n.a.	8,571	180	186	0.034
Surrey (M)	383,962	9	1	11,779	3,542	28,688	337	2,828	151	220	0.031
Okanagan (R)	337,041	29	1	14,590	2,931	41,525	330	6,680	106	179	0.043
Greater Victoria (M)	294,377	8		11,509	3,270	22,820	332	2,552	163	250	0.039
Burnaby (M)	202,966	4		9,207	3,642	13,020	346	1,294	75	122	0.045
Richmond (M)	172,714	4		6,482	3,791	13,352	351	1,404	128	142	0.038
Thompson Nicola (I)	127,195	14	2	6,566	2,912	18,044	333	3,141	50	92	0.052
Coquitlam (M)	121,478	2		3,627	4,768	9,536	325	650	21	37	0.030
Prince George (M)	91,326	2		3,441	3,227	5,904	334	635	25	45	0.038
North Vancouver District (M)	87,948	3		4,415	3,548	9,900	327	931	21	48	0.050
Cariboo (I)	69,650	15	1	2,869	2,288	12,220	260	2,236	35	45	0.041
New Westminster (M)	58,286	1		3,800	3,598	3,598	347	347	23	35	0.065
North Vancouver City (M)	47,413	1		1,260	3,472	3,472	348	348	18	27	0.027
West Vancouver (M)	45,740	2		5,352	3,216	3,751	345	531	33	46	0.117
Penticton (M)	32,880	1		1,242	2,672	2,672	326	326	6	13	0.038
Fort St. John (A)	30,017	1		720	2,516	2,516	291	291	9	15	0.024
Port Moody (M)	26,613	1		1,161	3,538	3,538	333	333	8	17	0.044
Cranbrook (M)	25,530	1		744	2,842	2,842	290	290	20	24	0.029
Powell River (M)	20,426	1		531	2,626	2,626	303	303	5	7	0.026
Terrace (A)	20,109	1		1,350	3,137	3,110	339	339	12	16	0.067
Dawson Creek (M)	18,312	1		939	2,672	2,672	334	334	6	10	0.051
Prince Rupert (M)	17,134	1		935	2,913	2,913	328	328	19	24	0.055
Squamish (M)	16,118	1		1,080	2,312	2,312	352	352	8	15	0.067
Sechelt (A)	14,404	2		810	2,080	2,280	255	305	7	10	0.056
Castlegar & District (A)	13,704	1		1,222	2,418	2,418	327	327	10	13	0.089
Creston (A)	12,681	1		330	2,114	2,114	259	259	4	7	0.026
Trail & District (M)	10,828	1		522	2,548	2,548	312	312	5	7	0.048
Gibsons & District (A)	10,541	1		648	2,147	2,147	255	255	6	11	0.061
Kitimat (A)	10,449	1		900	2,954	2,954	350	350	4	8	0.086
Whistler (M)	10,002	1		250	2,590	2,590	300	300	5	7	0.025
Nelson (M)	9,784	1		1,125	2,338	2,338	309	309	7	10	0.115
Salt Spring Island (A)	9,279	1		506	1,956	1,956	293	293	8	10	0.055
Grand Forks & District (A)	8,870	1		540	2,132	2,132	246	246	6	8	0.061
Invermere (M)	8,470	1		238	1,794	1,794	255	255	3	4	0.028

FACILITIES AND ACCESS – BY POPULATION SERVED

Library (Type)	Population of service area	Public service outlets	Other facilities	Total square metres	Annual hours open: main library	Annual hours open: all outlets	Annual days open: main library	Annual days open: all outlets	Public internet access computers	Total public computers	Square metres per capita
Smithers (M)	8,310	1	-	373	1,912	1,912	292	292	6	8	0.045
Vanderhoof (A)	8,143	1	-	616	1,721	1,721	253	253	4	6	0.076
Kimberley (M)	8,078	1	-	450	1,940	1,940	250	250	6	7	0.056
View Royal (A)		1	-	111	1,456	1,456	303	303	2	2	0.014
Fernie (A)	7,879	1	-	810	2,262	2,262	286	286	6	8	0.103
Burns Lake (A)	6,845	1	-	342	2,041	2,041	258	258	5	7	0.050
Fort Nelson (A)	6,126	1	-	655	2,236	2,236	349	349	4	10	0.107
Mackenzie (M)	5,581	1	-	582	2,808	2,808	350	350	7	15	0.104
Hazelton District (A)	5,191	1	-	329	1,774	1,774	300	300	4	5	0.063
Beaver Valley (A)	5,127	1	-	270	2,173	2,173	320	320	3	5	0.053
Chetwynd (A)	5,081	1	-	555	2,583	2,583	346	346	7	9	0.109
Pemberton & District (A)	5,023	1	-	174	1,836	1,836	305	305	3	4	0.035
Sparwood (A)	4,907	1	-	434	2,228	2,228	284	284	10	12	0.088
Fort St. James (A)	4,690	1	-	99	1,550	1,550	252	252	4	5	0.020
Pender Island (A)	4,664	5	-	590	1,224	2,628	204	614	9	10	0.127
Lillooet Area (A)	4,502	3	1	471	1,544	2,380	254	514	7	9	0.105
Russland (A)	3,997	1	-	321	2,340	2,340	333	333	2	4	0.080
Houston (A)	3,666	1	-	495	1,911	1,911	252	252	6	9	0.135
Fraser Lake (A)	3,474	1	-	288	1,352	1,352	255	255	4	5	0.083
Bowen Island (A)	3,344	1	-	209	2,043	2,043	255	255	2	4	0.063
Nakusp (A)	2,754	1	-	93	1,056	1,056	192	192	2	3	0.034
Elkford (A)	2,676	1	-	252	1,716	1,716	328	328	3	6	0.094
Salmo (A)	2,491	1	-	160	1,144	1,144	260	260	2	4	0.064
Tumbler Ridge (A)	2,461	1	-	450	1,937	1,937	308	308	7	12	0.183
Valemount (A)	2,067	1	-	144	1,815	1,815	252	252	4	7	0.070
Kaslo & District (A)	1,991	1	-	186	1,103	1,103	202	202	2	3	0.093
McBride (A)	1,975	2	-	265	1,166	1,200	208	312	8	8	0.134
Alert Bay (A)	1,303	1	-	50	633	633	211	211	2	2	0.038
Hudson's Hope (A)	1,156	1	-	210	1,308	1,308	233	233	3	5	0.182
Greenwood (A)	911	1	-	112	1,073	1,073	185	185	3	4	0.123
Pouce Coupe (M)	862	1	-	92	1,897	1,897	301	301	7	7	0.107
Stewart (A)	715	1	-	190	1,504	1,504	176	176	3	5	0.266
Midway (A)	639	1	-	322	1,144	1,176	196	196	3	3	0.504
Granisle (A)	366	1	-	119	957	957	250	250	3	3	0.325
Total	**4,134,570**	**239**	**8**	**192,330**	**155,121**	**468,804**	**19,699**	**54,019**	**2,082**	**2,820**	
Average											**0.047**



LIBRARY FEDERATION

LIBRARY FEDERATION

InterLINK FEDERATED PUBLIC LIBRARY SYSTEM

MEMBER LIBRARIES

Bowen Island	Burnaby	Coquitlam	Fraser Valley Regional	Gibsons & District
New Westminster	North Vancouver City	North Vancouver District	Pemberton	Port Moody
Richmond	Sechelt	Squamish	Surrey	Vancouver
West Vancouver	Whistler			

INCOME

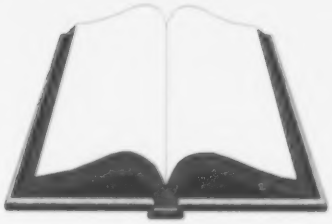
Provincial Operating Grant	Member Library Contributions	Other Income	Total Income
$426,672	$529,650	$574,406	$1,530,728

EXPENDITURE

Salaries	Materials	Facility	Transfers to Member Libraries	Other	Total Expenditure
$232,625	$166,573	$11,410	$634,131	$439,099	$1,483,838

OPERATIONS

Non-Resident Circulation by Member Libraries	Audiobook Titles Held by Member Libraries	Audiobook Volumes Held by Member Libraries	Audiobook Borrowers Registered by Member Libraries	Audiobook Circulation by Member Libraries	Staff (FTE)
4,426,067	15,300	42,368	2,329	106,458	3.7



APPENDICES

APPENDIX A

NEW PUBLIC LIBRARY BUILDINGS AND RENOVATIONS

Library (Type)	Address of facility	Nature of project	New area (square metres)	Facility owner	Description	Cost of project ($)	Method of financing	Architect / developer / contractor
Fraser Valley (R)	34589 Delair Road Abbotsford	Renovation	n.a.	Fraser Valley Regional Library	Modifed office space	318,581	Capital reserve	Acton Ostry Architects
Grand Forks & District (A)	7342 5th Street	Renovation	n.a.	City of Grand Forks	Renovated for more patron accessible space	27,396	Capital reserve	Neil Brown
Kaslo & District (A)	413 - 4th Street	Renovation	n.a.	Village of Kaslo	Renovated front office and circulation desk	3,794	Kaslo Community Forest grant	Vista Custom Builders and Jim Rogan Electric
Kitimat (A)	940 Wakashan Avenue	Renovation	n.a.	District of Kitimat	Installed wall and door	3,000	Operating budget	n.a.
New Westminster (M)	716 - 6th Avenue	Renovation	8,000	City of New Westminster	Renovated and expanded Reference Department	415,584	Capital reserve	Dave Norman Architects
Okanagan (R)	Capital News Centre 4105 Gordon Drive Kelowna	New Facility	888	RG Properties	New replacement branch	-	n.a.	RG Properties
Richmond (M)	100-7700 Minoru Gate	Renovation	n.a.	City of Richmond	Main branch renovations	3,051,000	City of Richmond capital budget, donations, federal and provincial grants	Darrell Epp and MCM Interiors
Thompson Nicola (I)	60 Savona Street Savona	New Facility	1,444	Thompson-Nicola Regional District	New replacement branch	254,873	Operating budget	Trevor Owen Architects
Vancouver Island (R)	4 Broughton Plaza Port McNeill	Renovation		Whitmarsh Investments Ltd.	Carpeted, repainted and improved book drop	46000	Capital reserve	n.a.
	121 3rd Street Tofino	Renovation	249	Royal Canadian Legion #65	Renovated existing building for library	-	n.a.	Royal Canadian Legion #65

APPENDIX B

TYPICAL WEEK – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Annual electronic reference transactions equivalent	Annual in person visits equivalent	Annual licenced database visits equivalent	Annual licenced database visits	Annual public access workstation session equivalent	Annual public access workstation sessions	Annual reference transactions equivalent	Annual website visits (typical week equivalent)	Annual website visits (PLSB visit logging service)	Annual website visits (measured by library)
Alert Bay (A)	1,303	100	2,900	n.d.	n.d.	550	748	150	n.d.	n.d.	n.d.
Beaver Valley (A)	5,127	n.d.	25,600	n.d.	n.d.	2,300	1,968	2,300	6,750	4,946	6,951
Bowen Island (A)	3,344	n.d.	26,500	300	n.d.	4,150	4,080	2,650	n.d.	230	n.d.
Burnaby (M)	202,966	n.d.	n.d.	29,500	21,711	n.d.	n.d.	n.d.	830,800	837,216	703,046
Burns Lake (A)	6,845	250	17,000	n.d.	n.d.	3,350	n.d.	3,300	10,250	n.d.	n.d.
Cariboo (I)	69,650	n.d.	201,000	n.d.	n.d.	31,600	32,052	27,400	n.d.	n.d.	n.d.
Castlegar & District (A)	13,704	n.d.	n.d.	n.d.	1,685	n.d.	11,759	n.d.	7,850	6,832	6,390
Chetwynd (A)	5,081	n.d.	n.d.	n.d.	2	n.d.	10,786	n.d.	n.d.	n.d.	37,216
Coquitlam (M)	121,478	50	n.d.	20,350	29,970	60,900	50,870	38,350	184,250	166,539	n.d.
Cranbrook (M)	25,530	n.d.	136,550	5,600	2,387	31,200	26,833	56,950	4,400	4,355	20,028
Creston (A)	12,681	n.d.	60,250	1,400	1,008	3,900	8,031	n.d.	6,050	7,355	n.d.
Dawson Creek (M)	18,312	n.d.	n.d.	n.d.	n.d.	n.d.	8,678	n.d.	900	1,918	n.d.
Elkford (A)	2,676	n.d.	9,350	n.d.	n.d.	2,500	n.d.	350	1,850	1,715	n.d.
Fernie (A)	7,879	1,750	52,900	n.d.	n.d.	6,650	6,845	12,000	n.d.	n.d.	n.d.
Fort Nelson (A)	6,126	100	28,550	450	108	5,750	5,980	6,350	2,950	2,214	6,855
Fort St. James (A)	4,890	n.d.	16,300	n.d.	n.d.	1,900	n.d.	5,500	1,000	1,081	n.d.
Fort St. John (A)	30,017	100	239,850	n.d.	n.d.	18,450	14,260	6,750	5,450	1,129	n.d.
Fraser Lake (A)	3,474	n.d.	n.d.	n.d.	n.d.	n.d.	4,575	n.d.	650	695	n.d.
Fraser Valley (R)	647,950	1,050	3,521,950	281,650	n.d.	307,450	n.d.	129,250	972,800	n.d.	6,023,158
Gibsons & District (A)	10,541	n.d.	n.d.	n.d.	2,040	n.d.	12,580	n.d.	5,300	3,722	3,698
Grand Forks & District (A)	8,870	100	90,500	n.d.	235	11,800	12,231	2,100	2,200	3,054	6,985
Granisle (A)	366	n.d.	2,900	n.d.	n.d.	250	738	n.d.	n.d.	n.d.	n.d.
Greater Victoria (M)	294,377	550	2,537,800	45,550	45,740	418,300	443,350	279,050	490,700	744,721	1,536,733
Greenwood (A)	911	n.d.	7,550	n.d.	n.d.	2,800	2,079	300	350	265	n.d.
Hazelton District (A)	5,191	3,350	20,050	450	443	5,150	3,559	10,850	1,150	767	n.d.
Houston (A)	3,666	150	26,650	n.d.	n.d.	7,500	7,469	2,400	1,900	1,884	n.d.
Hudson's Hope (A)	1,156	n.d.	9,550	n.d.	n.d.	750	580	500	300	n.d.	762
Invermere (M)	8,470	100	13,000	n.d.	n.d.	2,100	n.a.	250	4,850	577	n.d.
Kaslo & District (A)	1,991	n.d.	n.d.	n.d.	n.a.	n.d.	2,337	n.d.	n.d.	n.d.	n.d.
Kimberley (M)	8,078	n.d.	n.d.	n.d.	n.d.	3,500	3,500	1,250	3,500	363	n.d.
Kitimat (A)	10,449	1,350	82,550	1,900	n.d.	12,550	13,497	4,700	1,200	574	n.d.
Lillooet Area (A)	4,502	100	25,750	n.d.	n.d.	5,600	6,150	750	450	836	n.d.
Mackenzie (M)	5,581	n.d.	67,550	n.d.	n.d.	19,550	15,188	2,050	n.d.	n.d.	n.d.
McBride (A)	1,975	n.d.	9,150	n.d.	n.d.	1,550	n.d.	1,250	1,250	n.d.	n.d.
Midway (A)	639	100	2,550	n.d.	n.d.	1,200	958	350	700	582	n.d.
Nakusp (A)	2,754	n.d.	14,550	n.d.	n.d.	350	n.d.	400	n.d.	n.d.	n.d.

TYPICAL WEEK – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Annual electronic reference transactions equivalent	Annual in person visits equivalent	Annual licenced database visits equivalent	Annual licenced database visits	Annual public access workstation session equivalent	Annual public access workstation sessions	Annual reference transactions equivalent	Annual website visits (Typical week equivalent)	Annual website visits (PLSB visit logging service)	Annual website visits (measured by library)
Nelson (M)	9,784	100	118,600	2,050	605	17,750	16,793	12,800	6,550	5,797	30,792
New Westminster (M)	58,286	2,050	641,550	n.d.	12,547	98,800	90,000	63,200	n.d.	n.d.	n.d.
North Vancouver City (M)	47,413	350	435,000	n.d.	n.d.	96,350	97,657	80,350	69,300	17,775	n.d.
North Vancouver District (M)	87,948	350	867,300	n.d.	6,939	n.d.	n.d.	95,700	375,650	n.d.	349,139
Okanagan (R)	337,041	n.d.	n.d.	14,600	13,145	n.d.	63,450	463,750	67,750	27,379	n.d.
Pemberton & District (A)	5,023	n.d.	32,400	n.d.	422	4,800	4,800	11,400	n.d.	n.d.	7,800
Pender Island (A)	4,664	n.d.	25,850	n.d.	n.a.	2,250	2,885	n.d.	n.d.	n.d.	n.d.
Penticton (M)	32,880	n.d.	211,400	n.d.	n.d.	28,300	31,160	21,950	5,550	5,499	n.d.
Port Moody (M)	26,613	400	542,400	2,750	4,221	80,400	65,462	24,400	38,150	33,700	132,782
Pouce Coupe (M)	862	n.d.	n.d.	n.d.	n.d.	n.d.	1,584	n.d.	n.d.	n.d.	n.d.
Powell River (M)	20,426	n.d.	n.d.	n.d.	577	n.d.	18,537	n.d.	8,850	8,222	30,528
Prince George (M)	91,326	n.d.	318,050	9,250	n.d.	86,400	n.d.	66,900	180,650	n.d.	146,860
Prince Rupert (M)	17,134	50	158,600	n.d.	n.d.	19,350	20,742	4,050	8,900	9,751	89,632
Richmond (M)	172,714	900	765,350	38,850	25,101	274,100	254,972	186,450	1,223,400	1,207,610	10,373,276
Rossland (A)	3,997	n.d.	29,800	n.d.	n.d.	200	242	7,900	300	311	n.d.
Salmo (A)	2,491	100	16,750	100	75	1,200	1,269	1,250	n.d.	87	3,942
Salt Spring Island (A)	9,279	n.d.	93,750	n.d.	428	17,500	23,400	13,950	4,650	937	n.d.
Sechelt (A)	14,404	0	99,150	750	3,065	10,550	n.a.	13,100	7,750	7,860	7,403
Smithers (M)	8,310	n.d.	42,100	200	971	5,400	5,805	5,050	n.d.	548	5,306
Sparwood (A)	4,907	n.d.	17,550	250	n.d.	5,500	3,700	900	n.d.	n.d.	n.d.
Squamish (M)	16,118	n.d.	88,850	1,100	2,328	14,150	13,644	2,950	104,000	557	71,351
Stewart (A)	715	n.d.	5,800	n.d.	n.d.	750	524	350	n.d.	n.d.	n.d.
Surrey (M)	383,962	1,700	2,499,750	n.d.	239,795	469,300	n.d.	543,800	180,400	197,524	n.d.
Terrace (A)	20,109	50	191,950	600	694	40,250	34,082	8,750	12,100	9,909	69,051
Thompson-Nicola (I)	127,195	3,000	550,100	10,100	9,217	111,550	n.d.	71,550	100,000	11,283	n.d.
Trail & District (M)	10,828	200	53,150	2,150	2,721	4,400	7,135	6,900	4,300	4,009	28,386
Tumbler Ridge (A)	2,461	n.d.	38,500	n.d.	n.d.	7,350	9,478	3,100	600	407	n.d.
Valemount (A)	2,067	n.d.	11,550	n.d.	n.d.	4,250	n.d.	2,200	600	728	n.d.
Vancouver (M)	584,601	25,250	5,228,750	n.d.	400,610	n.d.	226,519	883,550	1,612,550	1,359,757	3,599,376
Vancouver Island (R)	408,577	n.d.	n.d.	n.d.	130,258	n.d.	n.a.	n.d.	100	55,986	1,468,802
Vanderhoof (A)	8,143	n.d.	29,100	n.d.	n.d.	n.d.	n.d.	n.d.	400	1,019	n.d.
View Royal (A)	8,045	n.d.	4,400	n.d.	n.a.	650	304	600	n.d.	n.d.	n.d.
West Vancouver (M)	45,740	100	558,550	24,900	20,647	50,450	n.d.	61,600	156,100	3,672	116,101
Whistler (M)	10,002	50	129,650	1,100	557	35,700	37,128	14,800	5,550	6,949	22,100
Total	4,142,615	43,850	21,054,500	495,900	980,252	2,461,250	1,742,953	3,270,750	6,723,950	4,770,846	24,904,449

TYPICAL WEEK – BY POPULATION SERVED

Library (Type)	Population of service area	Annual electronic reference transactions equivalent	Annual in person visits equivalent	Annual licenced database visits equivalent	Annual licenced database visits	Annual public access workstation session equivalent	Annual public access workstation sessions	Annual reference transactions equivalent	Annual website visits (typical week equivalent)	Annual website visits (PLSB visit logging service)	Annual website visits (measured by library)
Fraser Valley (R)	647,950	1,050	3,521,950	281,650	n.d.	307,450	n.d.	129,250	972,800	n.d.	6,023,158
Vancouver (M)	584,601	25,250	5,228,750	n.d.	400,610	n.d.	226,519	883,550	1,612,550	1,359,757	3,599,376
Vancouver Island (R)	408,577	n.d.	n.d.	n.d.	130,258	n.d.	n.a.	n.d.	100	55,986	1,468,802
Surrey (M)	383,962	1,700	2,499,750	n.d.	239,795	469,300	n.d.	543,800	180,400	197,524	n.d.
Okanagan (R)	337,041	n.d.	n.d.	14,600	13,145	n.d.	63,450	463,750	67,750	27,379	n.d.
Greater Victoria (M)	294,377	550	2,537,800	45,550	45,740	418,300	443,350	279,050	490,700	744,721	1,536,733
Burnaby (M)	202,966	n.d.	n.d.	29,500	21,711	n.d.	n.d.	n.d.	830,600	837,216	703,046
Richmond (M)	172,714	900	765,350	38,850	25,101	274,100	254,972	186,450	1,223,400	1,207,610	10,373,276
Thompson-Nicola (I)	127,195	3,000	550,100	10,100	9,217	111,550	n.d.	71,550	100,000	11,283	n.d.
Coquitlam (M)	121,479	50	n.d.	20,350	29,970	60,900	50,870	38,350	184,250	166,539	n.d.
Prince George (M)	91,326	n.d.	318,050	9,250	n.d.	86,400	n.d.	66,900	180,650	n.d.	146,860
North Vancouver District (M)	87,948	350	867,300	n.d.	6,939	n.d.	n.d.	95,700	375,650	n.d.	349,139
Cariboo (I)	69,650	n.d.	201,000	n.d.	n.d.	31,600	32,052	27,400	n.d.	n.d.	n.d.
New Westminster (M)	58,286	2,050	641,550	n.d.	12,547	98,800	90,000	63,200	n.d.	n.d.	n.d.
North Vancouver City (M)	47,413	350	435,000	n.d.	n.d.	96,350	97,657	80,350	69,300	17,775	n.d.
West Vancouver (M)	45,740	100	556,550	24,900	20,647	50,450	n.d.	61,600	156,100	3,672	116,101
Penticton (M)	32,880	n.d.	211,400	n.d.	n.d.	28,300	31,160	21,950	5,550	5,499	n.d.
Fort St. John (A)	30,017	100	239,850	n.d.	n.d.	18,450	14,260	6,750	5,450	1,129	n.d.
Port Moody (M)	26,613	400	542,400	2,750	4,221	80,400	65,462	24,400	38,150	33,700	132,782
Cranbrook (M)	25,530	n.d.	136,550	5,600	2,387	31,200	26,833	56,950	4,400	4,355	20,028
Powell River (M)	20,426	n.d.	n.d.	n.d.	577	n.d.	18,537	n.d.	8,850	8,222	30,528
Terrace (A)	20,109	50	191,950	600	694	40,250	34,082	8,750	12,100	9,909	69,051
Dawson Creek (M)	18,312	n.d.	n.d.	n.d.	n.d.	n.d.	8,678	n.d.	900	1,918	n.d.
Prince Rupert (M)	17,134	50	158,600	n.d.	n.d.	19,350	20,742	4,050	8,900	9,751	89,632
Squamish (M)	16,118	n.d.	88,850	1,100	2,328	14,150	13,644	2,950	104,000	557	71,351
Sechelt (A)	14,404	-	99,150	750	3,065	10,550	n.a.	13,100	7,750	7,860	7,403
Castlegar & District (A)	13,704	n.d.	n.d.	n.d.	1,685	n.d.	11,759	n.d.	7,850	6,832	6,390
Creston (A)	12,681	n.d.	60,250	1,400	1,008	3,900	8,031	n.d.	6,050	7,355	n.d.
Trail & District (M)	10,828	200	53,150	2,150	2,721	4,400	7,135	6,900	4,300	4,009	28,386
Gibsons & District (A)	10,541	n.d.	n.d.	n.d.	2,040	n.d.	12,580	n.d.	5,300	3,722	3,698
Kitimat (A)	10,449	1,350	82,550	1,900	n.d.	12,550	13,497	4,700	1,200	574	n.d.
Whistler (M)	10,002	50	129,650	1,100	557	35,700	37,128	14,800	5,550	6,949	22,100
Nelson (M)	9,784	100	118,600	2,050	605	17,750	16,793	12,800	6,550	5,797	30,792
Salt Spring Island (A)	9,279	n.d.	93,750	n.d.	428	17,500	23,400	13,950	4,650	937	n.d.
Grand Forks & District (A)	8,870	100	90,500	n.d.	235	11,800	12,231	2,100	2,200	3,054	6,985
Invermere (M)	8,470	100	13,000	n.d.	n.d.	2,100	n.a.	250	4,850	577	n.d.

TYPICAL WEEK – BY POPULATION SERVED

Library (Type)	Population of service area	Annual electronic reference transactions equivalent	Annual in person visits equivalent	Annual licenced database visits equivalent	Annual licenced database visits	Annual public access workstation session equivalent	Annual public access workstation sessions	Annual reference transactions equivalent	Annual website visits (typical week equivalent)	Annual website visits (PLSB visit logging service)	Annual website visits (measured by library)
Smithers (M)	8,310	n.d.	42,100	200	971	5,400	5,805	5,050	n.d.	548	5,306
Vanderhoof (A)	8,143	n.d.	29,100	n.d.	n.d.	n.d.	n.d.	n.d.	400	1,019	n.d.
Kimberley (M)	8,078	n.d.	n.d.	n.d.	n.d.	3,500	3,500	1,250	3,500	363	n.d.
View Royal (A)	8,045	n.d.	4,400	n.d.	n.a.	650	304	600	n.d.	n.d.	n.d.
Fernie (A)	7,879	1,750	52,900	n.d.	n.d.	6,650	6,845	12,000	n.d.	n.d.	n.d.
Burns Lake (A)	6,845	250	17,000	n.d.	n.d.	3,350	n.d.	3,300	10,250	n.d.	n.d.
Fort Nelson (A)	6,126	100	28,550	450	108	5,750	5,980	6,350	2,950	2,214	6,855
Mackenzie (M)	5,581	n.d.	67,550	n.d.	n.d.	19,550	15,188	2,050	n.d.	n.d.	n.d.
Hazelton District (A)	5,191	3,350	20,050	450	443	5,150	3,559	10,850	1,150	767	n.d.
Beaver Valley (A)	5,127	n.d.	25,600	n.d.	n.d.	2,300	1,968	2,300	6,750	4,946	6,951
Chetwynd (A)	5,081	n.d.	n.d.	n.d.	2	n.d.	10,786	n.d.	n.d.	n.d.	37,216
Pemberton & District (A)	5,023	n.d.	32,400	n.d.	422	4,800	4,800	11,400	n.d.	n.d.	7,800
Sparwood (A)	4,907	n.d.	17,550	250	n.d.	5,500	3,700	900	n.d.	n.d.	n.d.
Fort St. James (A)	4,890	n.d.	16,300	n.d.	n.d.	1,900	n.d.	5,500	1,000	1,081	n.d.
Pender Island (A)	4,664	n.d.	25,850	n.d.	n.a.	2,250	2,885	n.d.	n.d.	n.d.	n.d.
Lillooet Area (A)	4,502	100	25,750	n.d.	n.d.	5,600	6,150	750	450	836	n.d.
Rossland (A)	3,997	n.d.	29,800	n.d.	n.d.	200	242	7,900	300	311	n.d.
Houston (A)	3,666	150	26,650	n.d.	n.d.	7,500	7,469	2,400	1,900	1,884	n.d.
Fraser Lake (A)	3,474	n.d.	n.d.	n.d.	n.d.	n.d.	4,575	n.d.	650	695	n.d.
Bowen Island (A)	3,344	n.d.	26,500	300	n.d.	4,150	4,080	2,650	n.d.	230	n.d.
Nakusp (A)	2,754	n.d.	14,550	n.d.	n.d.	350	n.d.	400	n.d.	n.d.	n.d.
Elkford (A)	2,676	n.d.	9,350	n.d.	n.d.	2,500	n.d.	350	1,850	1,715	n.d.
Salmo (A)	2,491	100	16,750	100	75	1,200	1,269	1,250	n.d.	87	3,942
Tumbler Ridge (A)	2,461	n.d.	38,500	n.d.	n.d.	7,350	9,478	3,100	500	407	n.d.
Valemount (A)	2,067	n.d.	11,550	n.d.	n.d.	4,250	n.d.	2,200	600	728	n.d.
Kaslo & District (A)	1,991	n.d.	n.d.	n.d.	n.a.	n.d.	2,337	n.d.	n.d.	n.d.	n.d.
McBride (A)	1,975	n.d.	9,150	n.d.	n.d.	1,550	n.d.	1,250	1,250	n.d.	n.d.
Alert Bay (A)	1,303	100	2,900	n.d.	n.d.	550	748	150	n.d.	n.d.	n.d.
Hudson's Hope (A)	1,156	n.d.	9,550	n.d.	n.d.	750	580	500	300	n.d.	762
Greenwood (A)	911	n.d.	7,550	n.d.	n.d.	2,800	2,079	300	350	265	n.d.
Pouce Coupe (M)	862	n.d.	n.d.	n.d.	n.d.	n.d.	1,584	n.d.	n.d.	n.d.	n.d.
Stewart (A)	715	n.d.	5,800	n.d.	n.d.	750	524	350	n.d.	n.d.	n.d.
Midway (A)	639	100	2,550	n.d.	n.d.	1,200	958	350	700	582	n.d.
Granisle (A)	366	n.d.	2,900	n.d.	n.d.	250	738	n.d.	n.d.	n.d.	n.d.
Total	**4,142,615**	**43,850**	**21,054,500**	**495,900**	**980,252**	**2,461,250**	**1,742,953**	**3,270,750**	**6,723,950**	**4,770,846**	**24,904,449**

APPENDIX C

READING CENTRES

Reading Centre	Regional District	Revenue ($)	Expenditure ($)	Print volumes held	Circulation	Employees	Volunteers	Total space (square metres)	Weekly hours open	Annual hours open	Computers available for public - library catalogue only	Public Internet access computers
Atlin	Stikine Region	4,384	4,838	5,400	1,948	-	6	58	4	200	-	1
Burton	Central Kootenay	1,286	1,218	2,457	560	-	2	29	6	300	-	-
Dease Lake	Stikine Region	2,432	2,083	10,524	599	-	8	63	6	300	-	1
Eastshore	Central Kootenay	20,496	18,710	9,909	5,141	1	15	44	8	400	1	-
Edgewater	East Kootenay	1,445	847	3,558	1,000	-	5	32	5	250	-	-
Fauquier	Central Kootenay	2,304	1,790	9,200	1,700	-	15	108	12	600	1	4
Grasmere	East Kootenay	800	800	5,683	4,360	-	4	27	8	400	-	-
Inonoaklin	Central Kootenay	2,596	3,068	3,365	2,107	-	25	81	15	750	2	2
Lions Bay	Greater Vancouver	5,356	6,325	6,567	4,464	-	9	91	8	400	1	-
Moyie	East Kootenay	588	709	1,585	625	-	3	18	6	300	1	-
New Denver	Central Kootenay	8,820	8,733	9,739	9,595	-	7	97	8	400	-	-
Pender Harbour	Sunshine Coast	8,110	8,207	8,129	6,602	-	17	90	6	300	-	-
Riondel	Central Kootenay	15,378	13,253	10,142	4,055	-	10	133	8	375	1	1
Roberts Creek	Sunshine Coast	14,285	12,188	10,492	10,770	-	29	70	20	1,000	-	-
Steeples' View	East Kootenay	1,889	2,626	4,487	560	-	7	37	6	300	-	-
Telkwa	Bulkley-Nechako	9,862	10,059	5,570	2,644	1	7	50	10	500	-	-
Total		**100,031**	**95,454**	**106,807**	**56,730**	**2**	**169**	**1,028**	**136**	**6,775**	**7**	**9**

APPENDIX D

REPORT HEADINGS AND DESCRIPTIONS

The table below describes selected headings in the British Columbia Public Libraries Statistics report. The complete list of survey questions is available on the Ministry of Education web site at: http://www.bced.gov.bc.ca/pls/

HEADING	DESCRIPTION
Revenue	
Municipal support ($)	Report all revenue from grants and contributions paid directly to the library board by the municipality or municipalities served by the library. Do not include the value of in-kind services provided by a municipality or library costs paid directly by a municipality.
Regional district support ($)	Report all revenue from grants and contributions paid directly to the library board by the regional district or regional districts served by the library. Do not include the value of in-kind services provided by a regional district or costs paid directly by a regional district. Cariboo and Thompson-Nicola Regional Districts: report the annual regional district contribution for provision of library service.
Provincial PLSB grants ($)	Calculated field. Includes all grants from Public Library Services Branch, such as: operating, resource sharing, secondment, writers in libraries, technology, equity and any other grant amounts funded by PLSB during the calendar year.
Project grants ($)	Calculated field. Includes Provincial, Federal and other project grants. Provincial project grants are funded by a ministry or agency of the Province of British Columbia other than Public Library Services Branch and may include Legal Services Society grants. Federal project grants are funded by a department or agency of the Government of Canada to undertake projects, including Industry Canada Urban CAP and Human Resources Development Canada Summer Careers Placement grants. Other project grants may include, but are not limited to, Gates Foundation grants.
Library generated revenue ($)	Report all revenue generated by the library, including overdue fines, non-resident fees, income from service contracts and reciprocal use agreements, photocopying charges, room and equipment rentals, sales of library assets and income from library programs and events, etc. Revenue from fundraising should be included at "Donations and Fundraising". InterLINK members: report compensation for net provision of library services within InterLINK here.
Donations and fundraising ($)	Report solicited and unsolicited donations of money by individuals and organizations, including Friends of the Library. Include revenue from library fundraising. Do not include in-kind gifts and donations.
Other revenue ($)	Report any revenue that does not fall into any of the above categories. Report bank interest and income from investments here.
Transfers from reserve ($)	Report revenue received by transfers from library reserve funds (restricted accounts) established in a previous year.
Expenditure	
Salaries and benefits ($)	Report total expenditure on wages and benefits for all library employees.
Library materials ($)	Report total expenditures for the purchase, lease or subscription of library materials acquired in the following categories: print, audio-visual, microform and CD-ROM. Report expenditures on cataloguing, processing or binding of library materials under "Other Expenditure"
Electronic information ($)	Report total expenditures on licensed online electronic databases and online subscription services.
Computers and connectivity ($)	Report expenditures related to the operation of library computers and computer systems, provision of Internet access and the total cost of library telecommunications. Include hardware and software maintenance costs, Internet access

HEADING	DESCRIPTION
	costs and Internet service provider fees. Include the cost of all telecommunications, i.e., telephone and fax. Report expenditure on the acquisition of library software for public use here. Report capital costs related to the acquisition of computer systems hardware and software and telecommunications equipment under "Capital Expenditure."
Facilities ($)	Report library board expenditures related to the operation and maintenance of all buildings or parts of buildings occupied by the library, including lease or rent cost and the cost to the library of heat, electricity, insurance, janitorial, repairs and maintenance.
Capital expenditure ($)	Report capital expenditures on buildings, library computer and telecommunications systems, furniture and equipment.
Other expenditure ($)	Report any expenditures that do not fall into any of the above categories. Include costs related to the acquisition, cataloguing and processing of library materials here, unless these costs cannot be separated out from the cost of library materials.
Transfers to reserve ($)	Report transfers to library reserve funds (restricted accounts) for expenditure in a future year.
Collections (1)	
Catalogued print volumes added	Report the number of catalogued volumes of print materials available for public use that were added during the year.
Catalogued print volumes held	Report the number of catalogued volumes of print materials available for public use that were held at the end of the year.
Uncatalogued paperback volumes held	Report the number of uncatalogued volumes of paperbacks available for public use held at the end of the year.
Total print titles held	Report the number of titles of catalogued print materials held at the end of the year.
Periodicals, subscriptions held	Report the number of periodical and newspaper subscriptions received at the end of the year.
Periodicals, titles held	Report the number of titles of periodicals and newspapers being received at the end of the year.
Licenced database subscriptions - in library	Report the number of licensed on-line database and subscriptions available for public use in the library at the end of the year.
Licenced database subscriptions - out of library	Report the number of licensed on-line databases and subscriptions available for remote use at the end of the year.
Collections (2)	
Talking books, volumes held	Report the number of volumes of restricted circulation talking books (see glossary) on cassette or compact disc at the end of the year. A container of eight talking book cassettes constituting one title would be reported as one volume.
Videos and DVDs held	Report the number of videos on video cassette and DVDs on digital versatile disc at the end of the year. A box of video cassettes or DVDs constituting one title would be reported as one volume.
Microforms held	Report the total number of sheets of microfiche and reels of microfilm held at the end of the year.
CD-ROMs held	Report the number of CD-ROMs (not music CDs), acquired by purchase or by subscription, available for use by the public at the end of the year. Exclude CD-ROMs used by library staff only.
Total audio-visual materials, volumes held	Calculated field. Includes restricted circulation talking books, general circulation talking books, other audio titles on cassette or compact disc (CD), videos on cassette, DVDs, other audio-visual materials and microforms.
Total library materials (includes non-print), titles held	Report the number of titles of catalogued print and audio-visual materials, microforms and CD-ROMS held at the end of the year.

Registration and Circulation	
Resident cardholders registered at end of year	Report the number of active resident library cardholders at the end of the year who have used their library card during the past three years.
Non-resident cardholders registered at end of year	Report the number of active non-resident cardholders at the end of the year. InterLINK members: include only non-residents living outside the InterLINK service area.
InterLINK non-resident cardholders registered at end of year	InterLINK members only (others enter n.a.). Report the number of library cards issued to non-residents living within the InterLINK service area at the end of the year and that have been used during the past three years.
Circulation, all items	Report of the number of items, in all formats, from the library's collection that have been lent for use outside of the library during the year. Include the number of items checked-out and the number of items renewed. Include circulation for all library service points. Include the circulation of interlibrary loan items received from other libraries. Include the initial circulation of rotating or bulk loan materials to a deposit collection. Exclude interlibrary loans to other libraries. Include the initial circulation of rotating or bulk loan materials to a deposit collection.
Circulation, children's materials	Report the number of items, in all formats, of children's materials from the library's collection that have been lent for use outside of the library during the year. Include the number of items checked-out and the number of items renewed. Include circulation for all library service points. Include the circulation of interlibrary loan items received from other libraries. Include the initial circulation of rotating or bulk loan materials to a deposit collection. Exclude interlibrary loans to other libraries. Include the initial circulation of rotating or bulk loan materials to a deposit collection.
Annual in person visits	This number is either the measured number of in person visits, or if that number is not available, an estimate which is the annual equivalent of the number of in person visits during the typical week survey.
Items lent on interlibrary loan	PLSB will calculate the number of items lent to other libraries on interlibrary loan during the year from interlibrary loan monthly statistical returns.
Items borrowed on interlibrary loan	Report the total number of items borrowed from other libraries on interlibrary loan during the year.
Reference and Programming	
Reference transactions	Report the number of reference requests.
Electronic reference transactions	Report the number of reference requests received by library staff via email or via the library website.
Adult programs	Report number of adult programs held during the year.
Children's/young adult programs	Report number of children's and young adult programs held during the year.
Summer reading program registrations	If the library conducted a summer reading program, report the number of children registered in the program.
Staff	
Full-time employees	Report the number of persons employed by the library who are working on a full-time basis, defined as 35 hours or more per week.
Part-time employees	Report the number of persons employed by the library who are working on a part-time basis, defined as working less than 35 hours per week.
FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year. Refer to the glossary for definitions of types of staff.
Volunteers	Report the number of persons working as volunteers for the library, excluding members of the library board.

HEADING	DESCRIPTION
Facilities and Access	
Public service outlets	Report the number of service outlets occupied by the library. Do not count locations at which there is either no permanent collection of library materials or no staff. Public service outlets are sometimes also referred to as "service points."
Other facilities	Report the number of other facilities occupied by the library but not used to provide service to the public, e.g., administration office, technical services warehouse.
Total space (square metres)	Report the total area of all occupied service points and other facilities in square metres.
Annual hours open, main library	Report the total number of the actual hours open of the main library for the year. For a multi-branch library, the main library is the designated central library or the library with the largest collection.
Annual hours open, all outlets	Report the total number of the actual hours open of all service points, including the main library, for the year.
Annual days open, main library	Report the total number of actual days that the main library was open for the year.
Annual days open, all outlets	Report the total number of actual days open of all service points, including the main library, for the year.
Public internet access computers	Calculated field. Includes the number of computers at the end of the year that provide access to the Internet only as well as computers that provide access to application software in addition to Internet access.
Total public computers	Calculated field. All computers available for public use (including, but not limited to, public Internet access computers and computers that provide access only to the library catalogue).
New Public Library Buildings and Renovations	
Name of facility	If more than one facility was built/renovated in the year, please include all facilities in each answer.
Facility owner	Provide the name of the owner of the facility.
Method of financing	Indicate how the project was financed, e.g., borrowing, capital reserve, current operating budget, donations, fundraising etc.

GLOSSARY

Average (Various): population weighted average of the column values. The average is calculated by summing the product of the measure and population served over all libraries, and dividing this total by the total population served.

CD-ROM: a compact disc containing data (not music) that can be read by a computer.

Capital Expenditure (Expenditure): capital expenditure is that which results in the acquisition of, or addition to, fixed assets. Capital expenditure may include purchase and preparation of building sites, buildings, extensions, furnishings and equipment.

Circulation (Registration and Circulation): units of library materials charged out for patron use irrespective of length of time items are on loan. Include renewals.

Community Librarian (Staff): a person who has received the Public Library Services Branch Community Library Training Program certificate and who is working in a position that requires this qualification.

FTE (Staff): FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.

Integrated Public Library System: a public library, continued under section 60 of the *Library Act*, that is a regional district service for participating municipalities and electoral areas in the Cariboo and Thompson-Nicola Regional Districts.

Interlibrary Loan (Registration and Circulation): the loan of an item from the collection of one library or the supply of a photocopy of an item to another library. Interlibrary loan does not include loans between branches of the same library system.

Library technician (Staff): a person holding a technical certificate or diploma from an accredited library technician program and who is working in a position that requires this qualification.

Municipal Library: a public library, established under Part 2 of the *Library Act*, that is managed by a corporate library board appointed by the municipal council and supported from the municipality's annual budget.

n.a.: not applicable

n.d.: no data available

PLSB: Public Library Services Branch, Ministry of Education.

Professional librarian (Staff): a person holding a master's degree (or its historical antecedent) from a library education program accredited by the American Library Association or its equivalent and who is working in a position that requires this qualification.

Program: any planned event which introduces those attending to any of the broad range of library services or activities, or which directly provides information through the presentation of talks, films, dramas, etc. Programs need not take place in the library, but the library must be the primary contributor of resources in the planning and presentation. Include book talks, tours, but do not include library exhibits, contests run by the library, or library participation in parades or fairs. Do not include meetings sponsored by other groups using library meeting rooms.

Provincial Average (Selected Output and Performance Measures): population weighted average of the column values. The provincial average is calculated by summing the product of the measure and population served over all libraries, and dividing this total by the total population served.

Public Library Association: a public library, continued under Part 4 of the *Library Act*, that is managed by a library board elected by members of the Association.

Reference Transaction: a request made by a library user that involves the knowledge, use, recommendation, interpretation or instruction in the use of one or more information sources or bibliographic tools by a member of the library staff. Include requests made in person, by telephone, by regular mail or by FAX. Report email reference requests under "Electronic Reference Transactions."

Regional Library District: a public library, established under Part 3 of the *Library Act*, that is managed by a library board, composed of representatives of municipal councils and regional district boards, that has the authority to apportion and charge the cost of library service to its member municipalities and regional districts.

Resident: a person who lives within the library's service area as defined for provincial operating grant purposes.

Restricted Circulation Talking Book (Collections): a talking book that may only be lent to persons with a disability which prevents them from reading printed books.

Service Outlet: a service outlet includes a main library, branch library or bookmobile (a travelling branch library), at which a direct service for users is provided in physically self-contained quarters. Public service outlets are sometimes also referred to as service points.

Title: publication which forms a separate bibliographic whole, whether issued in one or several volumes or parts. A 25 volume encyclopedia would be one title with 25 volumes. A 25 copy holding of a first edition novel would be one title and 25 volumes.

Video (Collections): material on which images are stored (recorded), with or without sound, and that can be reproduced (played back) mechanically or electronically.

Volume (Collections): a single physical unit of library material distinguished from other physical units by a separate binding, encasement or other clear distinction. Include books, government documents, maps, etc.

INDEX BY LIBRARY TYPE

Alert Bay Public Library	A	Rossland Public Library	A	Prince George Public Library	M
Beaver Valley Public Library	A	Salmo Public Library	A	Prince Rupert Public Library	M
Bowen Island Public Library	A	Salt Spring Island Public Library	A	Richmond Public Library	M
Burns Lake Public Library	A	Sechelt Public Library	A	Smithers Public Library	M
Castlegar & District Public Library	A	Sparwood Public Library	A	Squamish Public Library	M
Chetwynd Public Library	A	Stewart Public Library	A	Surrey Public Library	M
Creston Public Library	A	Terrace Public Library	A	Trail & District Public Library	M
Elkford Public Library	A	Tumbler Ridge Public Library	A	Vancouver Public Library	M
Fernie Public Library	A	Valemount Public Library	A	West Vancouver Memorial Library	M
Fort Nelson Public Library	A	Vanderhoof Public Library	A	Whistler Public Library	M
Fort St. James Public Library	A	View Royal Public Library	A		
Fort St. John Public Library	A			Fraser Valley Regional Library	R
Fraser Lake Public Library	A	Burnaby Public Library	M	Okanagan Regional Library	R
Gibsons & District Public Library	A	Coquitlam Public Library	M	Vancouver Island Regional Library	R
Grand Forks & District Public Library	A	Cranbrook Public Library	M		
Granisle Public Library	A	Dawson Creek Municipal Public Library	M	Cariboo Regional District Library	I
Greenwood Public Library	A	Greater Victoria Public Library	M	Thompson-Nicola Regional District Library System	I
Hazelton District Public Library	A	Invermere Public Library	M		
Houston Public Library	A	Kimberley Public Library	M	InterLINK Federated Public Library System	F
Hudson's Hope Public Library	A	Mackenzie Public Library	M		
Kaslo & District Public Library	A	Nelson Municipal Library	M		
Kitimat Public Library	A	New Westminster Public Library	M		
Lillooet Area Public Library	A	North Vancouver City Library	M	Key	
McBride Public Library	A	North Vancouver District Public Library	M	A=Public Library Association	
Midway Public Library	A	Penticton Public Library	M	M=Municipal Library	
Nakusp Public Library	A	Port Moody Public Library	M	R=Regional Library District	
Pemberton & District Public Library	A	Pouce Coupe Public Library	M	I=Integrated Public Library System	
Pender Island Public Library	A	Powell River Public Library	M	F=Library Federation	